

# Amazon Sales Analysis - Insights

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## **How are product prices distributed, and are there notable outliers?**

Product prices show a wide distribution, with a few outliers having extremely high or low prices.

## **What is the average rating across different product categories?**

The average rating varies across categories, but electronics tend to have slightly lower ratings compared to other categories.

## **Is there a correlation between discount percentage and product rating?**

There is a weak negative correlation between discount percentage and product rating, meaning higher discounts do not necessarily result in higher ratings.

## **What are the top 5 most reviewed products, and what insights do their reviews offer?**

The top 5 most reviewed products have a high volume of user interaction. Reviews often highlight product quality, usability, and customer service issues.

## **Are certain product categories more frequently discounted?**

Yes, categories like electronics and fashion have higher frequency of discounts compared to others like home and garden.

## **Do higher-priced products tend to receive higher ratings?**

Higher-priced products do not necessarily have higher ratings; ratings are more dependent on product quality and customer satisfaction.

## **Is there a relationship between description length and price or rating?**

There is no significant relationship between description length and price or rating, but longer descriptions tend to be more informative.

## **How do ratings differ between products with high and low review counts?**

Products with higher review counts tend to have more balanced ratings, while products with lower review counts often have extreme ratings.

## **Are there any discernible seasonal sales or pricing trends?**

Yes, certain products see spikes in sales and pricing during holidays and special events, especially in electronics and toys.

## **Are there common patterns in products receiving negative reviews?**

Negative reviews often mention issues with product quality, poor customer service, or delayed delivery.

### **Can products be clustered based on features and pricing?**

Yes, products can be clustered into groups based on features such as price, category, and rating, revealing patterns in consumer preferences.

### **How does the discount percentage vary across different brands?**

Discount percentage varies by brand, with some brands offering larger discounts to remain competitive.

### **Is there a relationship between the number of images and sales performance?**

Products with more images tend to perform better in sales, as they provide customers with more detailed views of the product.

### **What are common keywords or phrases in product titles or descriptions?**

Common keywords include 'best', 'premium', 'affordable', and 'top-rated', which often attract more clicks and higher sales.

### **Are there regional differences in customer behaviour?**

Yes, customer preferences vary by region, with certain products being more popular in specific areas based on regional needs and trends.

### **Can product rating be predicted based on features and category?**

Yes, product ratings can be partially predicted based on features like price, brand, and category.

### **How can insights from this analysis improve product recommendations?**

Insights can improve product recommendations by targeting customer preferences, discount patterns, and seasonal trends.

### **What are the limitations of this dataset and analysis?**

The dataset lacks detailed customer demographic data and may not represent all product categories accurately.

### **What additional data sources could enhance this analysis?**

Additional data sources like customer reviews, purchase history, and competitor pricing would provide a more comprehensive analysis.

### **How can findings from this EDA inform marketing and pricing strategies?**

Findings can inform targeted promotions, pricing adjustments, and inventory management strategies based on customer preferences and seasonal trends.