

Important Guidelines & FAQs

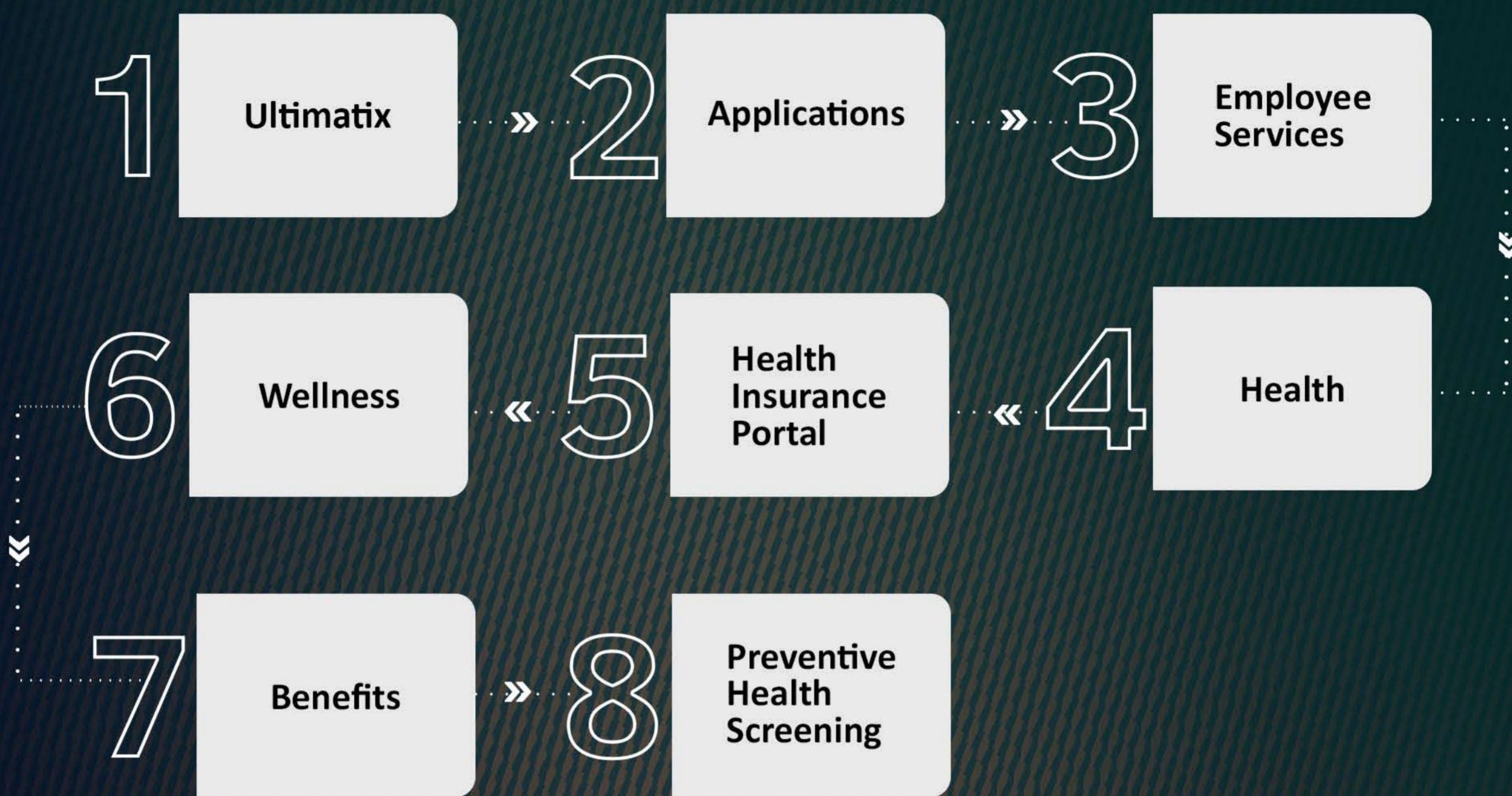
**User Guide: Medi Assist web – Post
completion of Health Risk Profiling (HRP)**

This user guide will assist you in completing
your Preventive Health Checkup through Tata 1MG.



Step 1: Logging In via Ultimatix

- To initiate a sponsored health check-up request, book an online appointment through the Health Insurance portal from given path:



- Complete the Health Risk Profiling (HRP) questionnaire
- Select the TCS Branch where you intent to avail the health check up
- Provide your consent to proceed with the health check up
- Basis your branch selection – You will be directed to the wellness partner associated with servicing the selected branch



CASHLESS BENEFITS

Exclusively for TCS Employees



Step 2: Health Checkup

- Schedule your Preventive Health Checkup by clicking on '**Book Now**'

Preventive Health Checkup

Prioritize your health today!
[Book your company-sponsored Health Checkup now](#)

For assessing the benefit of cashless diagnostic services and smart reports, the patient acknowledges the necessity of Tata 1mg sharing the diagnostic report with the insurer/employer/TPA and other third party partners; inter alia for the purpose of processing the insurance claims, analysis of the data in the report etc. Accordingly patient consents to Tata 1mg sharing the necessary information with the concerned entities.

[Book Now](#) [Download User Manual](#)



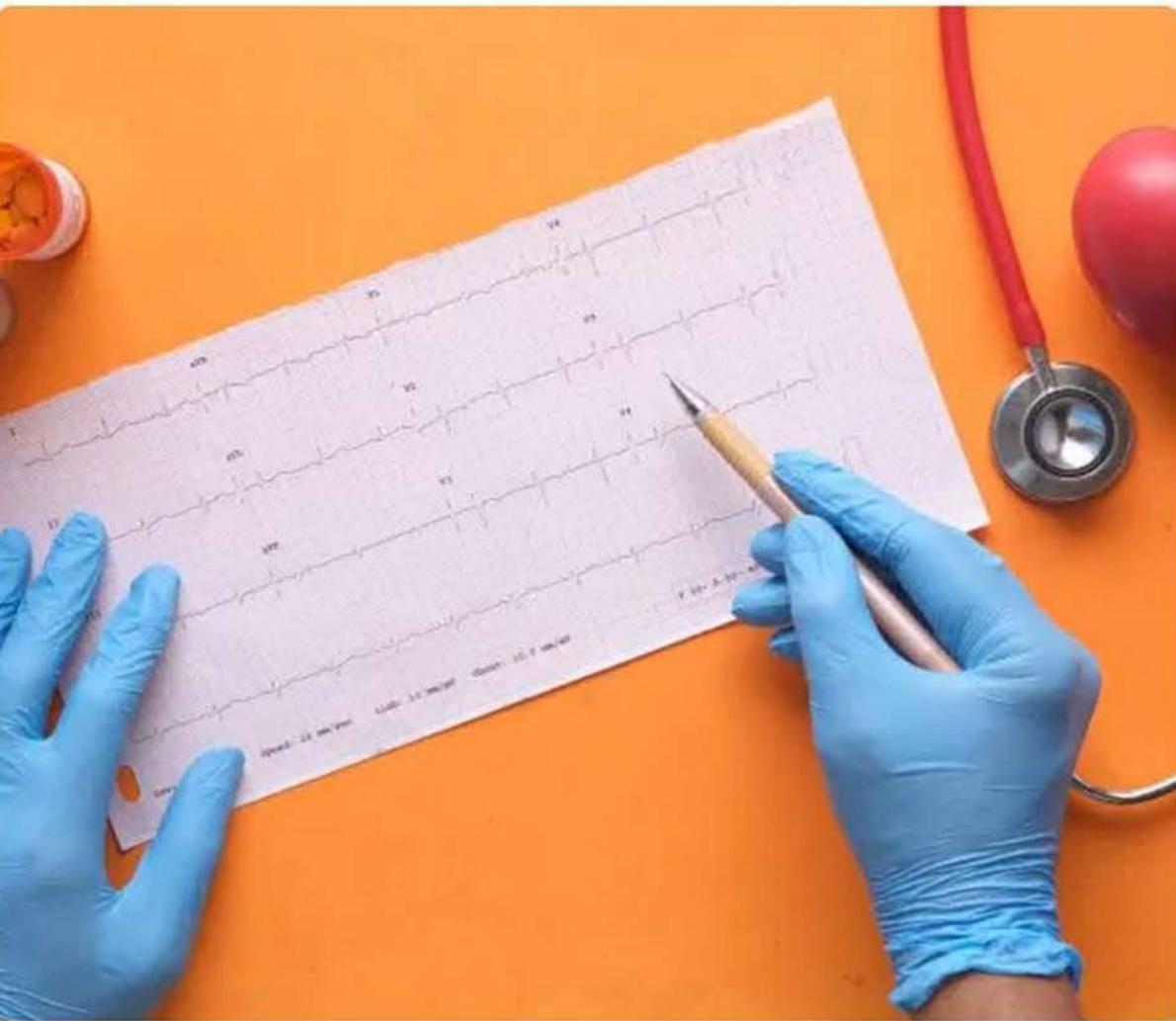
Important Things To Know

- ✓ You can book one pathology test (either at home or camp) and one radiology test (either at center or camp)
- ✓ Avail your doctor consultation after completing your diagnostic tests
- ✓ Every user is eligible for only ONE free consultation
- ✓ In case of any queries, you can connect with your company HR or reach out to **Tata 1mg on 18002124636 or tcs@1mg.com**
- ✓ You will receive all communications regarding Preventive Health Checkup on your primary email ID as updated on the Tata 1mg profile.

[Visit -> View Profile -> Edit or Add Primary Email](#)



- Add all your details on the booking page



Schedule your test

Please use the following sections to select a convenient slot for availing your sponsored health check-ups. Certain fields can be edited basis the eligibility defined by the check up sponsor.

How does it work? ?

	Beneficiary name Self 1	Change
	Health checkup address Secunderabad, Kachiguda, Hyderabad	Change
	Test TCS Wellness Package Pathology Home Visit	Change
	Time slot Tomorrow, 6:00 AM - 7:00 AM	Change

Confirm booking

Safe sample pickup **Free chat based report interpretation** **Vaccinated phlebos** **Trusted and certified labs**

- **Beneficiary Details:** Your personal details will be pre-fetched, this data shall be as per your data stored in TCS HIS system.



Schedule your test

Please use the following sections to select a convenient slot for availing your sponsored health check-ups. Certain fields can be edited basis the eligibility defined by the check up sponsor.

How does it work? ?

	City Gurgaon	Change
	Beneficiary Name Self 4	Change
	Test Pathology Package	Change
	Test Location Camp	Change
	Camp details No Center available (i)	Select camp
	Time slot Select time slot for Fulfilment	Select slot

Confirm booking

Safe sample pickup **Free chat based report interpretation** **Vaccinated phlebos** **Trusted and certified labs**

- Select the respective package as per requirement.

1. Pathology – Camp flow

Select a lab test

You can book one pathology test (either at home or at camp) and one radiology test (either at centre or at camp)

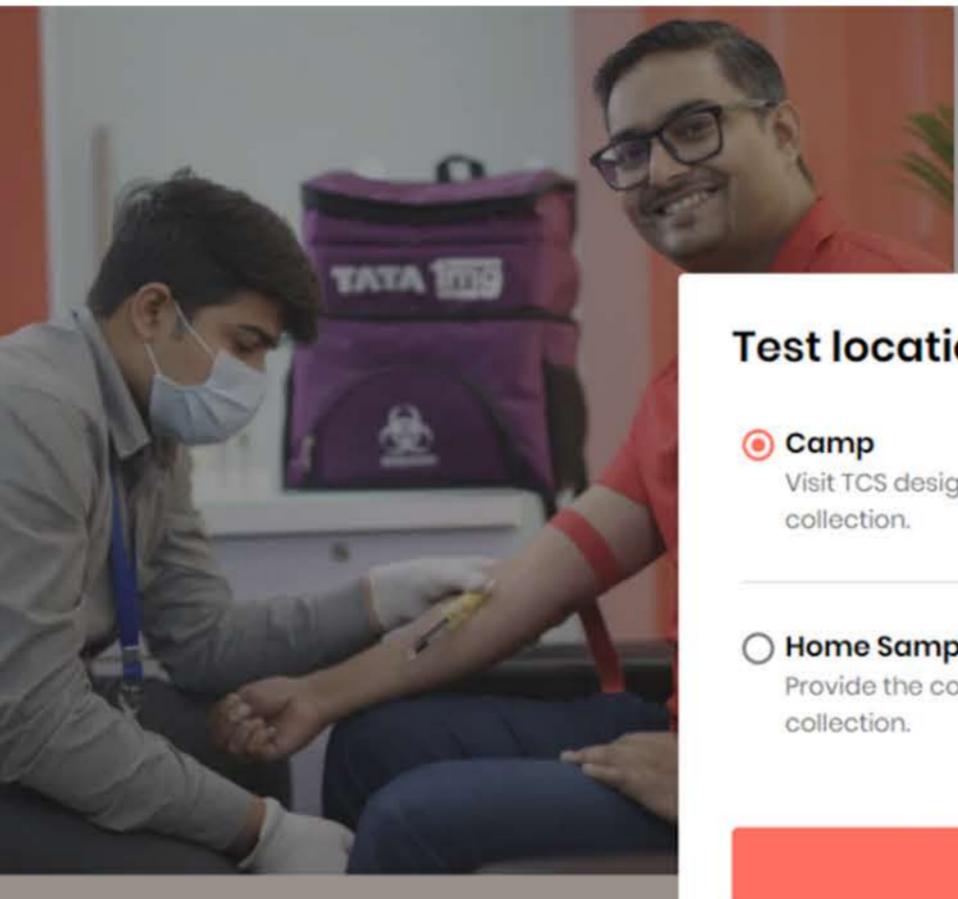
Pathology Package Pathology

Radiology Package Radiology



Please select a test to view its details

You can book one pathology test (either at home or at camp) and one radiology test (either at centre or at camp)



Schedule your test

Please use the following sections to select a convenient slot for availing your sponsored health check-ups. Certain fields can be edited basis the eligibility defined by the check up sponsor.

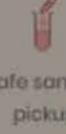
[How does it work? \(i\)](#)

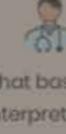
Test location X

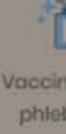
Camp
Visit TCS designated Camp location for sample collection.

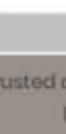
Home Sample Collection
Provide the complete address for home sample collection.

Continue


Safe sample pickup


Free chat based report interpretation


Vaccinated phlebot


Trusted and certified labs

Confirm booking

Select Camp

TCS Synergy Park - Hyderabad

📍 Indian Immunologicals Colony, Gachibowli, Hyderabad,
Telangana 500032

Continue

Review and place order

- The urine sample must preferably be the first-morning midstream urine (part of urine that comes after the first and before the last stream). Collect the urine sample in a sealed and sterile screw-capped container provided by our sample collection professional. Ensure that the urethral area (from where the urine is passed) is clean & the container doesn't come in contact with your skin. Women are advised not to give the sample during the menstrual period unless prescribed.
- Overnight fasting (8-12 hrs) is required. Do not eat or drink anything except water before the test.

City
Hyderabad

Beneficiary Name
Self 4

Test
Pathology Package

Test Location
Camp

Camp details
TCS Synergy Park - Hyderabad

Time slot
Tomorrow, 9:00 AM - 10:00 AM

Place Order

Booking Confirmed

Your sponsored health checkup TCS Wellness Package Pathology Camp from TCS Synergy Park - Hyderabad has been booked for Tomorrow, 9:00 AM - 10:00 AM. You would receive confirmation for this time slot shortly.

Booking Details

- City: Hyderabad
- Beneficiary Name: Self 4
- Test: Pathology Package
- Test Location: Camp
- Camp details: TCS Synergy Park - Hyderabad
- Time slot: Tomorrow, 9:00 AM - 10:00 AM

Next Steps in your booking

- Booking Confirmed
- Confirmed
- Home | Camp | Centre Visit
- Report Generated

Your reports will be available on your Email: khushalj156@gmail.com Number/WhatsApp: 8867233542

Please Note:

- Overnight fasting (8-12 hrs) is required. Do not eat or drink anything except water before the test.
- The urine sample must preferably be the first-morning midstream urine (part of urine that comes after the first and before the last stream). Collect the urine sample in a sealed and sterile screw-capped container provided by our sample collection professional. Ensure that the urethral area (from where the urine is passed) is clean & the container doesn't come in contact with your skin. Women are advised not to give the sample during the menstrual period unless prescribed.

Need any help with your order?
Call us: 8000246868 | Email: tcs@1mg.com

Address:

- ▶ **Pathology Test:** For booking a pathology test, enter the address for blood sample collection. Health check-up will be available in pin codes and diagnostic centers located across TCS branches. For reference you can see the branch/location details while booking the health check-up

- ▶ **Radiology (ECG):** To book a radiology (ECG) test, please enter the address..
The list of empaneled radiology diagnostic centers in your city (based on this address) shall be visible to you.

Note - In case you would like to book your diagnostic test for a camp conducted in a TCS premises, the employee shall have to enter the respective TCS office address in this field. In case there is any camp going in the selected city, it will be displayed.

Booking a Lab Test:

- ▶ **The employee is eligible for one pathology and one radiology (ECG) test.**

- ▶ **The employee needs to book the pathology & radiology (ECG) test separately.**

Note - These tests are specially curated for TCS employees, the sponsored benefit is applicable only on these Tests, in case the user wants to book any other tests, the additional cost will have to borne by themselves.



Diagnostic Centre:

- ▶ While booking a Radiology (ECG) test, select the radiology diagnostic center that is convenient for the ECG test. This field is applicable only for radiology (ECG) test.

Note - In case you would like to book an ECG test during a camp conducted in a TCS premise, the employee can select a TCS office as the diagnostic center for the test. In case there is any camp going in the selected city, it will be displayed.

Hybrid - Blood collection at home and ECG at Centre

Time Slot:

- ▶ Pathology Test: Select the time slot convenient for your blood sample collection
- ▶ Radiology Test: Select the convenient time slot for the ECG test.

Track Lab Order

The user will be redirected to My Lab Tests where they can track their previously placed orders.

Order Confirmation

You will receive a confirmation on the TATA 1mg landing page, email & SMS, once your order has been booked. You will be able to check the order status anytime through the 'My labs' section

Report Delivery

Reports shall be available on your 'My labs' section. Pathology reports shall also be sent to you on SMS & email.



To avail an Online Doctor consultation

- After completing both tests (Blood & ECG), an email with the coupon code to avail one sponsored online doctor consultation will be shared with the employee.

Steps to avail the consultation:

STEP: 1 Click on <https://earth.1mg.com/online-doctor-consultation/patient>.

You will be taken to Tata 1mg Doctor Consultations.

STEP: 2 In case you are logged out of Tata 1mg, then enter the same phone number as on the Mediassist portal to login. Enter the OTP received & login to proceed.

STEP: 3 Select your name, verify your contact number.

STEP: 4 Choose your preferred mode of consultation (Chat & Video consultation will be done through Tata 1mg app).

STEP: 5 Click on 'Proceed'

STEP: 6 Under 'Tell your Symptoms', put 'Review my Lab Report', add/ select the same to proceed.

STEP: 7 Select your specialty as per need.

STEP: 8 Apply the coupon code and click on 'Place Order'

Below are the reference snapshots to book your e-consultation -

MEDICINES LAB TESTS CONSULT DOCTORS CANCER CARE AYURVEDA CARE PLAN Offers

Care Plan benefit You have 5 free consult remaining

Online doctor consultation with qualified doctors

Starting at ₹199

Talk within 30 min Free follow up for 3 days Get a valid prescription

Start new consultation Continue Previous Consultation

30L+
Total Consultations

3k+
Daily Consultations

22+
Specialities

1mg.com/online-doctor-consultation/patient

1mg Resources Recordings Reference PRs Release 1mg reads PR reviews Good reads

Offers Need Help

Who are you consulting for ?

Select person you want to consult for and your preferred mode of consultation

Bhalchandra Sarvankar
31, male

Edit

+ Add New Member

Patient phone number
8828017923

What is your preferred mode of consultation?

Video Audio Chat

Proceed

Under tell us your symptoms – Put ‘Review My Lab Report’

Tell us your symptoms
Search for the symptoms you are suffering with or select from the common symptoms from the list below



Revi X

Lab Test Review

Review my Lab Report +

[← Back](#) [Skip to specialties](#) [Proceed](#)

Tell us your symptoms
Search for the symptoms you are suffering with or select from the common symptoms from the list below



Search for symptoms you are struggling with 🔍

Review my Lab Report X

Most Searched

Covid Fever Cough Headache Stomach Pain Loose Motions
Dark Patches on Skin Acne/Pimples Hairfall Missed Period
Heavy Menstrual Bleeding Unprotected Sex Premature Ejaculation

Review my Lab Report

[← Back](#) [Skip to specialties](#) [Proceed](#)

Select your speciality
Scroll and select the speciality of your choice

Heart Specialist
Gynaecologist
24x7 Doctor Assistance
General Physician
Skin & Hair Specialist
Bone & Joint Specialist

Not sure about which specialty to choose?
Get a consultation from our general physician.

[Consult a general physician](#)

Looking for Alternative Treatment ?

[← Back](#) [Proceed](#)

Total payable is ₹ 0.00
Just place your order!

Use my Care Plan benefit to get a free consult
Care Plan benefit 5 FREE consultation available

DCMMAWEKWHA You Saved ₹369
Use this coupon to avail your free consultation Care Plan benefit.
Or Enter Another Coupon Code

Consultation Fee	₹749.0
Price Discount	-₹380.0
Coupon Discount**	-₹369.0
To be paid	₹0.0

Total Savings ₹749.0

[PLACE ORDER](#)

Report uploading -

- ▶ Reports can also be shared over the chat during Doctor's e-consultation by clicking on the attachment icon, if required (as shown in below screenshot).

Report uploading -

- Reports can also be shared over the chat during Doctor's e-consultation by clicking on the attachment icon, if required (as shown in below screenshot).

