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ADDRESS: BASILDON ESSEX

AMOS BILL LATO

PROFILE

I am a motivated, reliable, and energetic self-starter who has recently graduated with an MSc in Computer Networks and Cyber Security. I enjoy problem solving regardless of its complexity and I am determined to learn, develop new skills, and contribute positively to the organisation and team. I am seeking a challenging role within Technology operations in the areas of Cyber Security, Networking, Software Development, and IT help desk support where I can consolidate the knowledge gained through my education and make valued contributions as part of a team. I am ready and available to commute to any location.

LANGUAGES

Fluent in English and French

EDUCATION

- Feb 2021 – Oct 2022- MSc Computer Networks and Cyber Security; University of Wales Trinity Saint David.
- Aug 2017 –Sept 2020- BA (Hons) Computer Science; Sharda University.

LICENCES

Full UK Driving Licence (Own my own car)

PROFESSIONAL CERTIFICATIONS

- Microsoft Certified: Security Operations Analyst
- Microsoft Certified: Cyber Security Architect Expert

TECHNICAL SKILLS

- Active Directory
- Mobile Device Management
- Microsoft Intune
- Microsoft 365
- AD Manager
- Microsoft Azure
- SCCM
- Vulnerability assessment
- Penetration testing
- Computer networking/security
- Kali Linux
- Security incidents respond.

- Perform forensic investigation.
- Word Press
- PHP
- HTML
- Operating System Installations- Windows, Kali Linux

EMPLOYMENT HISTORY

DECEMBER 2022- SEPTEMBER 2023

COMPANY: MOVE TOGETHER, SWANSEA

POSITION: JUNIOR IT SUPPORT ANALYST

- Provide IT support to members across the group both onsite and remotely.
- Providing support to users using ticketing tools(ServiceNow, Spiceworks).
- Configuration of laptops and PCs for colleagues.
- Supporting user access to computer systems and applications.
- Act as an escalation point for issues surrounding networking, patching, audio/visual systems, and Teams.
- Working with 3rd party providers to support specialised software.
- Provide troubleshooting support for Microsoft office 365, and devices such as PCs, laptops, and tablets.
- Producing training and knowledge documents for ongoing support and processes.
- Confidently build relationships with multiple levels of stakeholders.
- Assist with asset management, software licence compliance including the unpacking of equipment and secure data destruction.
- Running system backups as when needed in line with internal procedures.

HOBBIES AND INTERESTS

Sport

- I enjoy sport with a very active interest in football and have played for clubs like Libanus FC in Wales, Bryn Rovers AFC, Royal Rangers FC.

Music

- I have a passion for music and with any free time I have, I devote it to creating music. I have around 10 songs currently released on my YouTube channel with over 10k views.

Fashion

- I also have a keen interest in fashion and do ad-hoc work as a freelance model, working with various brands including Stingray Sports, Looch magazin, Ruckus streetwear, lleki etc.