

# Laura Harris

## Scrum Master | Product Owner

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### Relevant Skills

- Full Stack Developer
- Conflict Resolution: Turning Disagreements into Opportunities for Better Collaboration
- Insatiable (and fast) Learner
- Obsessed with organizational Software
- "Tech-for-Good" Enthusiast
- Project Management with a Human Touch
- Master of Adaptability and the Pivot Dance
- On a Quest for Leadership Excellence, Team Building, and Collaboration Wizardry.

### Work Experience

#### Founder / Director - Laura Ellen (Contemporary Wellbeing Platform)

Empowering individuals to cultivate healthy relationships, specializing in psychosomatics.

Jun 2018 - Apr 2023 | (4 yrs 11 mos)

#### Key Achievements and Skills:

- **Product Development:** Developed and adapted multiple product offerings to meet evolving market demands, demonstrating adaptability and market insight.
- **Business Operations:** Managed day-to-day business operations, excelling in multitasking and generating innovative ideas to serve the community.
- **Innovative Leadership:** Spearheaded brand activation events across New Zealand and Australia, fostering high engagement and brand recognition.
- **Team Leadership:** Led and managed teams of co-facilitators during retreats, while collaborating with contractors for efficient operations.
- **Content Production:** Successfully orchestrated the production and hosting of a popular podcast, reaching a wide, global audience.
- **Trauma-Informed, Somatic Therapy:** Trained as a trauma-informed somatic therapist, guiding survivors in rebuilding self-confidence and self-identity.
- **Conflict Resolution:** Mediated and facilitated conflict resolution within complex interpersonal dynamics, promoting healthy relationships.
- **Continuous Learning:** Proven ability to quickly learn and grow, leveraging lessons from mistakes and failures through rigorous reflection and ongoing upskilling efforts.

## Encrypt S

Full-time • 2 yrs 10 mos

UX/UI Manager | Feb 2017 - Oct 2019

- **Effective Design Leadership:** Successfully led diverse design teams across multiple brands within an agile work environment, ensuring the efficient delivery of design briefs.
- **Team Development:** Supported team members to achieve their best by providing constructive feedback and aligning efforts with stakeholder needs, fostering a culture of continuous improvement.
- **Timely Results:** Prioritized timely delivery of results as a consistent career priority, meeting project milestones efficiently.

Marketing Content Manager | Jan 2017 - Apr 2018

- **Project Management:** Managed various marketing projects across multiple brands, showcasing exceptional task management, strategic prioritization, and detailed planning skills.
- **Agile Environment:** Thrived in an agile work environment, excelling in real-time progress tracking to ensure smooth and timely project execution.
- **Collaborative Communication:** Facilitated collaboration and positive relationships within the team, contributing to successful project outcomes and a harmonious work atmosphere.

## Education History

- **Dev Academy Aotearoa**
  - Full Stack Software Engineering
  - Jun 2023 - Oct 2023
- **VITA**
  - Coaching Certification, Trauma Informed, Interpersonal Coaching
  - Feb 2020 - Aug 2021
- **RMIT University**
  - Advanced Diploma of Applied Design and Technology
  - 2010 - 2012
  - Activities and Societies: Class Representative