Laura Ross

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Profile

Self taught web developer striving to obtain a full time junior web development position at a company or agency in order to contribute my problem solving and technical skills to meet business goals.

Education

2019 – 2020

Taught myself the following:

- Foundations of frontend web development
- Foundations of programming
- Responsive web development
- MERN stack (MongoDB, ExpressJS, ReactJS, NodeJS)
- Coding with modular/reusable code
- How to read documentation & find answers on the web
- How to problem solve and think like a computer

Built 15+ small to medium size original practice projects using HTML/CSS, SASS, Javscript, & React. See portfolio for examples.

2009 - 2015

Ferris State University

Graphic Media Management
Bachelor of Science

Printing & Digital Graphic Imaging Technology
Associate of Applied Science

Work History

Amphenol Borisch Technologies – March 2019 – present

Electronics Assembler

- Produces various wire and cable assemblies for aerospace & defense industries
- Trains other employees in my department
- Operates production machinery

Skills

Proficient in:

HTML5/CSS3
SASS
BulmaCSS
Bootstrap
Javascript
ReactJS
Axios
InDesign

Experience with:

NodeJS
ExpressJS
MongoDB/Mongoose
Photoshop

Currently working on:

An expense tracker using vanilla Javascript & Bootstrap

Tools:

Atom
Github

Staples - Apr 2017 – Nov 2018
Print & Marketing Supervisor (Nov 2017 to Nov 2018)
Print & Marketing Associate (Apr 2017 – Nov 2017)
- Consulted with customers on their print & design orders
- Designed & produced customer orders in a timely fashion
- Coached, trained, & encouraged department associates
- Advised customers on how to best achieve their print & marketing goals
- Quoted customers, often upselling various products or services
- Ensured every order was produced up to customer standards
- Improved customer satisfaction surveys by transforming the way the team helped customers
- Exceeded quarterly budget by 5-12% two consecutive quarters
- Assisted on the sales floor in all areas when we were short staffed

Pageworks - May 2015 – Feb 2017
Client Relations
- Received and entered customer print orders via email and phone
- Communicated between client, sales, production, and outside vendors to ensure orders were produced correctly and delivered on time
- Researched, estimated, and purchased various specialty products online for clients

Ferris State University Copy Center - Aug 2011 – May 2015
Customer Service/Production

- Oversaw every single print & design project from start to finish.
- Constulted with customers about their print & design orders
- Designed, quoted, & produced customer orders
- Took pride in my work and owned every project that I managed. Even if I made a mistake, I still owned it.