IT Project manager

Ensures successful completion of IT projects by:
- Managing project teams
- Developing and executing project plans
- Communicating effectively with stakeholders

Examples of IT projects

Customer Relationship Management system migration

Network Infrastructure upgrade

Mobile app or Website development

You may consider other roles if you prefer

- Work individually
- Being a Subject Matter Expert
- Creative work without set deadlines
- Avoiding conflict situations, escalations
- Not being in the spotlight
- Dislike frequent change

What is project?

Operations - ongoing activities that are repetitively done to produce or maintain the same result or service. Operations are permanent in nature.

Project – a temporary endeavor undertaken to create a unique product, service or result.

As an IT project manager you will

- **Act as a bridge** between the Customer and Project team
- **Work closely** with Engineering teams, Product managers, Designers, External partners
- Ensure everyone knows **milestones, dependencies, priorities**
- **Solve problem situations** and escalations, propose solutions
- Manage **stakeholders** - mainly customer, but also internal
- Give regular **status updates**, reports
- **Work with tools** like JIRA, Confluence and many other

Mobile app or Website development

Where to start

Learn Project management methodologies - Agile, Waterfall, Scrum, Lean

Gain practical experience - even your birthday party can be a project!

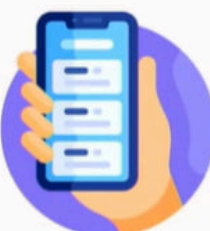Get certification - PRINCE2, PMI, Scrum Alliance

Project manager

Key responsibilities

- Manages project scope, timeline, budget
- Oversees risks, issues and communication
- Manages project team (mostly cross-functional)
- Identifies stakeholders and manages their engagement
- Provides project status updates
- Prepares proposals for decision making
- ...ct to operations once completed

To be successful you will need

Communication skills

Understand the big picture

Detail oriented

Learn fast

People skills

Be structured and organized

Technical knowledge

Done is better than perfect

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Project manager vs IT Project manager

- Focus on IT project delivery
- Knowledge in Software development
- Understanding of Agile practices
- Infrastructure management
- Cybersecurity
- More technical oriented stakeholders

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