

Laura Dobson



Management Engineer

2377 Rideau Drive • Oakville, Ontario, L6H 7J8 • Phone: 519-807-9747 • E-Mail: ldobson@uwaterloo.ca

Technical Proficiencies

- Microsoft Office Suite (Word, Excel, PowerPoint, Visio)
- Object-Oriented Programming in C#, VBA, PHP
- PL/SQL, MySQL
- Oracle, SAP
- HTML, CSS
- GAMS, SolverStudio
- R Project for Statistical Computing, Minitab
- AutoDesk Inventor Professional

Experience

Deloitte LLP

Business Technology Analyst

May – August 2016

Toronto, Ontario



- Achieved a University of Waterloo co-operative rating of **Outstanding**
- Successfully developed multiple data interfaces to transfer a client's data from a in-house ERP system to a Cloud ERP
- Optimized the Extract, Transform, Load (ETL) process by analyzing and improving the run-time of the interfaces
- Ensured data integrity through thorough validation procedures that consisted of heavy exception and error handling

Imperial Oil Limited

Pricing and Logistics Analyst

September – December 2015

Calgary, Alberta



- Achieved a University of Waterloo co-operative rating of **Outstanding**
- Developed a pricing model for marine fuel based upon a statistical analysis, eliminating the risk of financial loss
- Implemented process efficiency tools that reduced the risk of financial exposure across multiple business units
- Improved the efficiency of the current Cap & Trade pricing process in Quebec and Ontario

Suncor Energy Inc.

Business Process Management

January – April 2015

Calgary, Alberta



- Achieved a University of Waterloo co-operative rating of **Outstanding**
- Managed an open-pit mine project with regards to technology through the main tasks of budgeting and scheduling
- Validated gathered data from stakeholders to the business by presenting the data to all levels of seniority
- Extensively utilized Excel by creating a model supported by a database to analyze the gathered data

Indigo Books & Music Inc.

IT Specialist

May – August 2014

Toronto, Ontario



- Improved the efficiency and reduced the financial risk of the promotion process by developing a stored procedures
- The first stored procedure detected potential problems with each promotion such as duplicate SKUs
- The second stored procedure caught and reported promotions that had yet to be made active in time for the start
- Managed over 400 promotions through relational databases that were sent to multiple formats of stores



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Education

University of Waterloo

September 2013 – Present

Candidate for Bachelor of Applied Sciences

Management Engineering - Cooperative Program

- **Term Dean's Honours List**
- Academically ranked within the **top 10 students** of the 2018 Management Engineering Class
- Completed 4 out of 8 academic terms
- Completed 4 out of 6 work terms; available for 4 months beginning January 2016

Summary of Qualifications

- **Data driven with** strong analytical and problem-solving skills to identify trends and draw insights from data by utilizing statistical tests and forecasting models
- Ability to simplify complex problems and optimize processes in order to increase efficiency in multiple ways
- Strong communication and interpersonal skills, with the ability to work efficiently and effectively in teams
- Exemplary ability to proactively work independently while maintaining a strong work ethic and high motivation
- Ability to work well under pressure, prioritize multiple projects and solve unforeseen problems in professional settings
- Ability to maintain a very strong attention to detail while working in a fast-paced environment

Extracurricular Activities and Awards

Institute of Industrial Engineers Canadian Student Conference

January 2016

Delegate

- Attended multiple workshops, competitions and keynote presentations that provided valuable insight on industrial engineering

Best Database Reward

July 2015

Competitor

- Placed 2nd overall in a competition where I designed and implemented a PHP web application utilizing HTML, CSS and JavaScript supported by a database in SQL receiving a grade of 100%

University of Waterloo Engineering Consulting Competition

June 2015

Competitor

- Placed 2nd in a case competition by creating a detailed solution explained through a report and presentation within a five hour time limit

University of Calgary's Energy Bowl Competition

February 2015

Competitor

- Placed 3rd overall in a National competition regarding the history and logistics of the oil industry within Canada