# Milestone 2: Vision and Scope, User Stories, Iteration Plan

Group 21 - Interactive Visualization for AI Education

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# Introduction

Milestone 2 will lay out a holistic view of the Interaction Visualization for AI Education project. Group 21 is the first team to work on a project of this nature; the project sponsor has not made any prior prototype or fleshed out scope for the project. The overall goal is to create an online learning tool that guides users from start to finish through creating a model to classify the sample dataset and empower them to find their own datasets and build a subsequent classification model on their own.

# Background

## **Project Introduction**

This project aims to be an interactive visualization tool to teach beginners about artificial intelligence (AI) and machine learning (ML). This tool will allow users to interact and actively learn about complex computer science topics. Learning about artificial intelligence and machine learning can be difficult given that these topics are a complicated and niche sector of computer science. There lacks fun, interactive, informative education tools to teach beginners about AI and ML and so this interactive web application project aims to serve as an educational tool that will help novices become more acquainted with AI and ML. Users that will be included in testing this tool including students aspiring to learn about AI, students who have some background or experience with AI, and potentially faculty or industry professionals who are interested in AI visualization tools.

Oregon State University professor Dr. Minsuk Kahng had proposed this project to create a tool to help users learn about Al and how Al works. The current team members include: Laura Jiang, Junhyeok Jeong, Owen Markley, and Thuy-Vy Nguyen.

#### Problems

Machine learning and artificial intelligence can be difficult to pick up because of how overwhelming the field is. From understanding the terminology in artificial intelligence (AI) to the actual math underlying AI, this is a difficult topic to both attempt to learn on your own and to teach to other people. While there is currently a wealth of information on languages, frameworks, tools, and resources, it can feel overwhelming especially for beginners. What resource is best to start out with? How can a web application be useful to help both unfamiliar students and professionals?

#### **Current Solutions**

There are a few different methods that people currently use to help them learn about machine learning and artificial intelligence topics. Some of these websites include Coursera, EdX, and other universities who offer online courses on a variety of topics.

There are also a few sites out there whose goal is to abstract away programming and move towards visualizing machine learning to make the topic more accessible. Google in particular has a large collection of interactive tools and courses through their Google AI Education site. In particular, two of their popular tools include Teachable Machine and Facets. Facebook also has their own collection of tools, linked below.

Source	Value
Google AI Education	Provides a mass collection of Google-backed resources, including visualizations, guides, and crash courses.
Teachable Machine	Also Google-backed. Easy method for on-the-fly creation of image classification to learn about epochs and learning rate.
<u>Facets</u>	A complex deep-dive into a particular dataset. One set is already provided on load, but the user can also choose to upload their own data.
Facebook AI	Provides a collection of resources related to implementation assets for programmers and hobbyists, such as languages, libraries, etc.

## **Project History**

This particular project does not have any prior history - this will be the first iteration of the project.

# Vision

There are two main user segments that this capstone project is aimed at: students and professionals in the technology industry with an interest in learning about AI. The project will help solve two large pain points experienced by these two user groups.

The first pain point is an overwhelming amount of resources without a string between those resources. By tying everything together in a singular application, the user can work in the same tab. This simplifies their workflow and grants them an unified knowledge base. Next, the second pain point is minimal instruction. Many existing interactive visualizations are complex and do not feel incredibly user friendly.

Comparative to other existing visualizations, this project is aimed to be beginner friendly and help develop skills for users new to machine learning. This tool will be beginner friendly in that it is an interactive and visual educational tool to teach users about introductory artificial intelligence concepts.

The minimum viable product (MVP) is a multi-page web application that will guide users through creating a classification model from start to finish. Users will be introduced to concepts like how to train a model, what kind of data is suited for a classification model, loss functions, and building a classification model. Code for these elements can be optionally accessed by the users.

## Hypotheses

#### Growth hypothesis

Customers that use this tool will learn machine learning and artificial intelligence concepts more easily and quickly. Customers who use this tool alongside other artificial intelligence or machine learning resources will have a deeper understanding of the content and be able to explain these concepts more easily due to the visualization. Educators will showcase and provide this tool to their students in order to help them understand these new and complex artificial intelligence topics. These would be most useful in classes such as Intro to Artificial Intelligence or even more elementary computer science courses to showcase the many branches of computer science. Students will also find resources such as these to help increase their understanding of course content and share it with their fellow peers.

#### Value hypothesis

Customers use this tool to learn about machine learning and artificial intelligence. Customers use this tool to teach others about machine learning and artificial intelligence concepts.

#### Requirements

The larger goal is to build a web application that is able to both teach the user about machine learning concepts and grant them a platform where they can start playing around with a machine learning system.

Below is a more detailed description of the functional and non-functional requirements.

#### Functional requirements

- Build a set of machine learning models that will be provided to the user dependent on what type of data the user is interested in analyzing.
- Construct a web application that interfaces with the aforementioned models to accept user-provided data.
- Create some visualization of the model that has been created for the user based off of their provided data set.
- Allow users to customize some aspect of their model through the application (amount of layers, # of features, etc.)
- Enable users to test the result of their machine learning model by supplementing additional data that is related (or not related) to their original data set.
- Create a web application with scale in mind users may be interested in testing large data sets or there may also be heavy traffic flow.
- Enable users to change and interact with the ML model, including items such as sliders, checkboxes, drop-down menus, and input fields.
- Allow users to restart or change aspects of their model, creating a higher incentive for experimentation and fixing errors.

#### Non-functional requirements

- Ideate and implement new ideas to help people visualize their machine learning model by drawing upon existing interactive applications for ML.
- Help the user understand how any given action they perform or interaction with a UI element affects their model.
- Train the machine learning model within a reasonable amount of time given user input (# of epochs, learning rate) tie into visuals to show the user how long the model will take.
- Rely on a high amount of instruction to demonstrate the concepts being explained to the user. This could be an instruction guide for users to read before using the tool or a live-walk through that tells users step by step what to do.
- Determine a max size and appropriate file types for acceptable training and learning data.
- Finalize UI elements that would be appropriate for users to play around with on a web application and that would be easy to pick up for new users.

# **Prioritized Project Constraints**

#### Time

One obvious time constraint is that the Capstone timeline is to complete a project within the school year (9 months). By the end of fall term, the team hopes to complete the first prototype of a web application that can support some form of user interaction related to machine learning while following the guideline for written Capstone assignments as well. By the end of fall term, the team hopes to have the first prototype of the application built. By the middle of winter term, the team would like a second or third prototype, iterating upon user research conducted in the first weeks of winter term.

Members of the team will allocate time for the Capstone project as appropriate. Each sprint will have features assigned to a particular team member. Although there is no particular time requirement, they will be expected to complement that task within the sprint. An estimate would be around 2 - 7 additional hours a week (not including the time required for team stand-ups or project partner meetings), depending on the task and the phase in the project.

#### Resources

User studies will be conducted in order to most effectively design the product. The user studies will be conducted to understand motivations behind the project and how to design an intuitive website. The study process will be shortened to informal, short interviews or user walkthroughs to receive quick feedback.

Other resources include hosting the final polished project onto a website so that members outside of the team will be able to use it. The team has not decided where the site will be hosted but there is a high likelihood that the site will be hosted on a platform like AWS. The project partner will be available to host the site indefinitely as long as the project is seeing usage and occasional maintenance.

In addition, our project owner, Dr. Minsuk Kahng, can provide advice based on various data visualization and AI project experiences like ActiVis, GAN Lab, and ETable. These projects are related to this capstone project and will use similar tools for visualization.

## Scope

The team has decided on a set of minimal features and functionality that should be completed by the end of the school year. This consists of the minimal interactions the user will need to have in order to effectively use this tool: providing training and test data for users, permitting users to modify with certain parameters of the machine learning (ML) model, and an instructional guide to explain each step of the ML process to the users.

One important aspect of this capstone project is user studies and user research. The inclusion of user feedback may slow down parts of the project, limiting the scope of the project as well. There is no clear projection on what this will look like now.

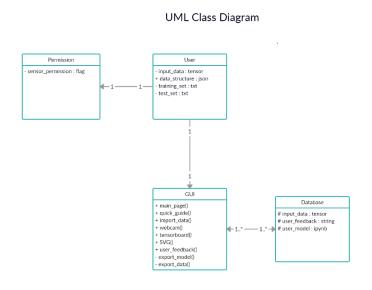
Nevertheless, features may be altered or additional features may be added depending on time constraints, results of user studies, or discussion during team meetings.

# Scope

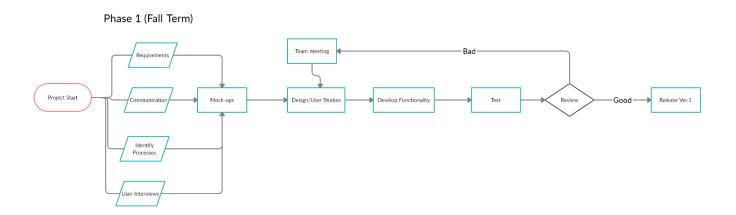
One central tenet of this project is designing for the user and understanding their needs. With a student or professional beginning to learn about machine learning, general concepts can take time to process and understand how to apply them. The web application should be easy to pick up and also take users through an introduction of fundamental concepts in machine learning.

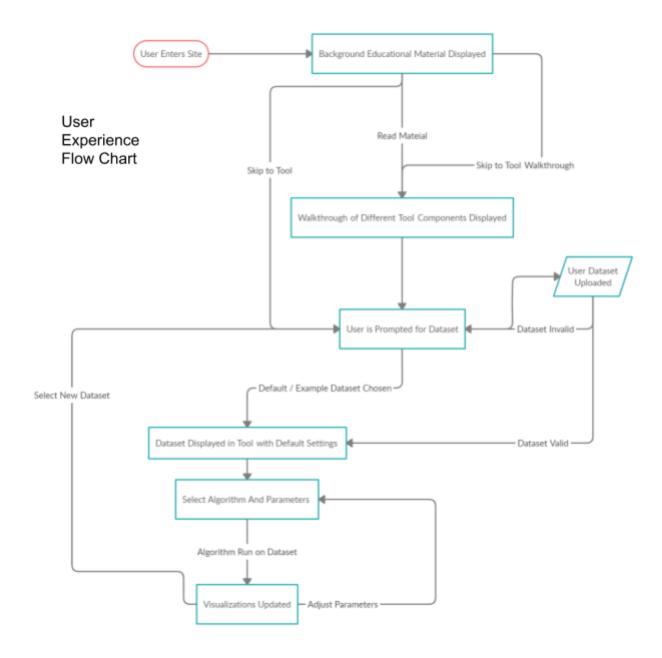
For the team's workflow, as mentioned, user testing will be central to improving the application. Accessibility and usability are the foundation of turning this into a highly successful project.

### **Process Flows**



**UML** Activity Diagram





#### **User Stories**

#### Functional

1. As a college student trying to learn about how to build my first classification model I need an inclusive step-by-step tutorial so that I do not need to jump between different resources to learn any prerequisite concepts.

- 2. As a hobbyist programmer I need to understand how changing the learning rate affects the accuracy of my classification model so that I can learn what learning rates are more effective when building my own models.
- 3. As a user I need to understand what a training set and learning set is so that I know what a classification model's prediction accuracy is founded upon and how I can improve the model's accuracy.
- 4. As a high school student interested in AI, I need a singular tool for learning AI so that I am not overwhelmed with information or background knowledge that I am expected to know and I can move at my own pace.
- 5. As a technical product manager, I need to understand the technical underpinnings of what a classification model is and precisely how it can classify an incoming message so that I can communicate between the engineers and our customers to explain how my company's spam filter works.
- As a college student working with machine learning models for the first time I need a way
  to build upon my knowledge of machine learning so that I can build confidence and
  comfort in this subject.
- 7. As a technical product manager I need to understand different basic machine learning concepts so that I can better communicate with my engineering team and better understand the products that my company is building.
- 8. As a software engineer, I need to spin up an accessible demonstration of a machine learning model for non-technical people so that I can demonstrate machine learning to other teams.
- 9. As a college student, I need a step-by-step guide on what an interactive visualization does so that I can effectively use that tool to supplement my learning.

# Iteration Plan and Estimate

The current expectation is that two sprints be completed by the end of the fall term. The team's sprints are broken up into 2 week periods. The first of these sprints will focus primarily on gaining a deeper understanding of the needs of the different users that are expected to be using this tool, as well as developing a basic prototype that will represent the user experience. Information from interviews and user research will be incorporated into this first iteration. Subsequent interviews and interactions with users, as well as feedback from Dr. Kahng will determine the form of the functional and nonfunctional requirements initially provided by Dr. Kahng.

While working on this first sprint, the users' changing needs will always be in focus. In depth diagrams and supplementary material will also be updated as the prototype progresses. Supplementary material should map directly to the users' needs. During this phase it will also be determined, and testing may potentially take place as to which frameworks, databases, libraries, to use in order to have a working prototype. By the end of this first sprint, there should be some form of deliverable to show our progress, and more importantly, a clear vision for a development process for subsequent sprints.

The second sprint is dedicated to further developing the first iteration of the user interface, and having a fully functional backend for at least one type of model. Ideally, this iteration would be able to work with sample data sets, as well as some user input data. At any point, this sprint may change direction slightly to reflect new developments in what user requirements are thought to be.

Once a basic backend and user interface has been created and is usable, the team may then seek another round of user feedback. At this point time and resources can be allocated towards either tracking and adjusting existing functionality to better suit the needs of the user, or implementing a better system to take in user input.

Lastly, any remaining time is dedicated to ensuring that there are no bugs or issues with the functional prototype that would render it unusable. It should be ensured that every single one of the predetermined goals for the term is met, and that functional requirements are being implemented. This portion may also be partially dedicated towards the testing of a working prototype. Once the final sprint is completed, a plan for the subsequent Winter 2020 term may be created by the team.