

Sprint 2 Backlog: OH Queue

Team Members

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Sprint 2 Backlog

- Login
 - Log in by authenticating with their Andrew account (OAuth)
- Student view
 - View the names of TAs currently available
 - Be notified when they are close to the front of the queue
 - Be notified when it's their turn
 - Remove themselves from the OH queue if desired
 - Asynchronous flow
 - Be notified for real-time announcements by TAs
 - See a list of previous TA announcements for this office hour
- Instructor view
 - View the names of TAs currently available
 - Toggle on/off whether they are currently available to help students (do we need this?)
 - Enable/disable a queue
 - Pick a student from the queue to help them (help students out of order)
 - Priority can be based on familiarity with the question category etc.
 - Remove a student from the OH queue, in case they cannot find the student after a period of time (e.g. 1 minute) and give the student a reason why they're removed
 - Click a button and indicate they have finished helping a student
 - Asynchronous flow
 - View a dashboard page with all questions from students waiting for help and currently receiving help
 - Post announcements to all students in the office hour
 - See a list of previous notifications for this office hour