

Chapter 13

Operational risk: systems and controls for insurers



**13.4 Requirements to notify the
appropriate regulator**

- 13.4.1

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Under *Principle 11* and ■ SUP 15.3.1 R, a *firm* must notify the *FCA* immediately of any operational risk matter of which the *FCA* would reasonably expect notice. ■ SUP 15.3.8 G provides *guidance* on the occurrences that this requirement covers, which include a significant failure in systems and controls and a significant operational loss.
- 13.4.2

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Regarding operational risk, matters of which the *FCA* would expect notice under *Principle 11* include:

(1) any significant operational exposures that a *firm* has identified;

(2) the *firm's* invocation of a business continuity plan; and

(3) any other significant change to a *firm's* organisation, infrastructure or business operating environment.