

# JUAN DAVID PINZON DIAZ

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Bogotá Colombia

## ABOUT ME

Environmental Analysis Technologist and Professional in Environmental Sciences from Universidad de Ciencias Aplicadas y Ambientales UDCA with high capacities to perform tasks related to interdisciplinarity, holistic view of the environment, team work, and constant learning. Enjoys and assume the challenges until finish them successfully because owns the ability to follow instructions, to make objective and critical analysis and to distribute the time optimally. Speaks English, as a secondary language and knows a bit of Portuguese.

## ACADEMIC GROWTH

- Professional in Environmental Sciences. 2019. UDCA University
- Technologist in Environmental Analysis. 2016. UDCA University
- English Course at Centro de Lenguas Universidad Pedagógica Nacional. 2016. B2 Common European Framework of References for Languages

## WORK EXPERIENCE

07/2022 - Current	Solvo Global - Bogota, Colombia Search and contact possible candidates, sourcing, headhunting, provide feedback, and support other recruitment processes.
11/2021 - 04/ 2022	IGT Solutions - Bogota, Colombia Reservations department of United Airlines Company
08/2020 - 07/2021	SITEL Colombia - Bogota, Colombia Customer care of Lifescan's products, technical support, case routing, delivery schedule, and guidance
07/2019 - 01/2020	Grün Management SAS Activities: Logistical, professional and bilingual support in national and international congresses of Circular Economy
09/2017 - 05/2019	Teleperformance Colombia Case routing bilingual agent of Premier and SMC support in Microsoft

## HARD SKILLS

- Handling of Microsoft software (Excel, Word, PowerPoint).
- Structuring and development of structured and semi-structured interviews.
- Basic troubleshooting on internet issues
- Management of employment platforms.
- Management of Canva design program.
- Database management.

## SOFT SKILLS

- Building relationships.
- Goal orientation.
- Constant knowledge acquisition
- Assertive communication.
- Adaptation to changes
- Good job environment
- Under pressure work
- Teamwork.
- Sociable
- Productivity.
- Creativity.
- Autonomy.
- Ethic
- Empathy.