# MARCELA SIERRA CUBILLOS

### Bilingual Recruiter

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Barranquilla, Colombia

Currently working as a bilingual recruiter at Solvo Global, with experience in selection processes, writing documents quickly, leadership, sales, customer service solving different client situations. Proactive and persuasive person, with good analysis capacity and good teamwork adaptation.

### **EDUCATION**

### **Criminal law diploma**

2021 - Currently
Universidad del Norte

Universidad del Norte Barranquilla, Colombia

#### Lawyer

2017 - 2022

Universidad del Norte Barranquilla, Colombia

#### **EXPERIENCE**

### **Bilingual recruiter**

May, 2022 - Currently Solvo Global

Recruitment and human talent selection. Hot and cold calling, interviews and providing feedback, establishing hiring needs.

### **Legal assistant**INTERNSHIP

Feb, 2022- May, 2022 Fundación FUVADIS

Responsible for writing legal documents and bringing an excellent customer service.

Budget management knowledge, develop reports, quick reading and support gender violence victims.

## **Customer service** representative

Jun, 2020 - Jan, 2021 Teleperformance Sirius XM

Responsible for attending calls, solving technical problems, offer promotions and sell different products.

### **SKILLS**

### Languages

- Spanish, native
- English, B2
- Italian. Al

### Soft skills

- Assertive communication
- Teamwork
- Persuasion
- Interpersonal abilities
- Time management
- Proactivity
- Lovaltv
- Focused

### Hard skills

- Microsoft Office knowledge
- Profile analysis
- Google analytics
- Legal