# Andrea Natalia Zapata Villa

#### **BILINGUAL RECRUITER**

Phone: 57+ 3043102778 E-mail: andrea\_nzv@hotmail.com Barranquilla, Atlántico

Bilingual Recruiter and Administrative Assistant, with an HR and Accounting associate degree, student of a bachelor degree in Foreign Languages with emphasis in English. A person with excellent personal presentation, capable of handling clients in a diplomatic and tactful manner. Flexible, with the ability to adapt to changes, dedicated, responsible and with a spirit of commitment to my work. Ability to learn quickly and open to acquiring new tasks and responsibilities. Willingness to work as a team and own criteria to act promptly. Able to work effectively without supervision, giving due priority to assigned tasks.

#### WORK EXPERIENCE

## Solvo Global July 2022 - Current

- Recruiting
- Sourcer
- Cold Calling
- HeadHunting

### Artist in Residence Distillerie 2019-2022

- Portfolio Validation and Collection
- Inventory
- Registration of Cash Receipts, Billing
- Enlistment of Orders
- Payments to Suppliers, Promoters and Sellers
- Validations with the Accountant for presentation of Taxes and any other relevant information.
  Petty Cash Management
- Customer Service via Email, WhatsApp or calls

### Tecnomovil SAS 2014 - 2019

- HR Internship 6 months
- Leader of Selection Processes (recruitment, tests, hiring).
- Payroll support.
- Welfare
- Portfolio Validation Datacrédito Reports.

## <u>Sutherland Global Services BPO 2011 - 2013</u>

- Customer Service
- Sales

### <u>Iron Horse Security & Investigations</u> 2010 - 2011

- Organization and Carrying out Payroll (Employees in Ottawa and Toronto)
- Assistant to the Head of Operations in the recruitment and interview process.
  Portfolio (support to the chief accountant)
- Archive
- Application of the laws of Ontario, Employment Standards Act 2005

#### APPLIED STUDIES

- Bachelor's Degree in Foreign Languages with Emphasis in English. UNAD 2021 -Current.
- Business Management Associate degree 2016 on hold.
- Associate Degree in Human Resources 2014.
- Administrative Assistant Associate degree 2008.
- Accounting Course 2002.

#### LANGUAGES

Spanish: Native English: C1



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## SOFT AND HARD SKILLS

- \* Office reception
- \* Management of Microsoft office

(Word, Excel, Power Point, Outlook)

\* Service and attention to the client and

labor personnel

- \* Portfolio management
- \* Petty cash management
- \* File management
- \* Excellent time management
- \*Attention to details
- \*Organization
- \*Punctuality

