LAURA ROBAYO

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EDUCATION

University of South Florida <div align="right">Tampa, FL</div>
Bachelor of Science in **Computer Science** <div align="right">Expected: **May 2026**</div>
Minors in Entrepreneurship & Innovation and Sociology
GPA: **3.72**/4.0

SKILLS

Programming: Python, C, C++, SQL, HTML, and COBOL
Bilingual: English (Fluent) and Spanish (Fluent)

CERTIFICATIONS

Microsoft Office Specialist: Word, PowerPoint, Outlook, Excel, and Access
Adobe Certified Professional: Photoshop, Animate, Illustrator, and Premiere Pro

EXPERIENCE

Data Analyst Associate Certification with DataCamp (In Progress) <div align="right">October 2025 – Present</div>
- Developing data analysis skills through DataCamp courses in preparation for the Data Analyst Associate Certification.
- Currently completing the *Associate Data Analyst in SQL* course, to be followed by the *Python* and *Tableau* Data Analyst courses.

Information Technology Intern at Polk County BoCC <div align="right">Bartow, FL</div>
Full-Time <div align="right">May 2025 – August 2025</div>
- Imaged and configured **50+** Microsoft Surface devices using standardized scripts, improving setup efficiency and ensuring security compliance within the county domain.
- Assisted in enrolling iPhones, iPads, and Mi-Fi devices into the county's Mobile Device Management (Intune) system and supported PC replacement projects.
- Gained hands-on experience with tools such as Kace, SimpleHelp, and Active Directory to diagnose and resolve technical issues.

Resident Assistant at University of South Florida <div align="right">Tampa, FL</div>
Part-Time <div align="right">August 2024 – May 2025</div>
- Managed crises and successfully mediated conflicts using problem-solving and implementation of the emergency manual among a group of **378** students in the university housing community during 12- and 24-hour duty shifts.
- Created a welcoming environment for **30** students to live in by facilitating conflict mediation, initiating one-on-ones with residents, ensuring accurate report writing, and providing campus resources resulting in improved academic performance and overall success.

PROJECTS

LinkedIn Dupe for College Students (*InCollege*) in COBOL (In Progress) <div align="right">September 2025 – Present</div>
- Collaborated in a team of five using an Agile framework to manage weekly sprints, leveraging Jira and Slack for task tracking and communication. Rotated roles between Scrum Master, Developer, and Tester to gain experience across all aspects of the development cycle.

Volunteer Tracker in C (view code) <div align="right">April 2024</div>
- Applied linked lists to manage and track volunteers sorting them by last name, first name, email, and grade level. The program allows users to add, search, print, and clear volunteers.