

# LAUREL DENTINGER

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## EDUCATION

**University of Michigan**  
School of Information, May 2020  
Major: UX Design  
Minor: Computer Science  
GPA: 3.8/4.0

## SKILLS & TOOLS

Proficient:	Intermediate:	Novice:
HTML & CSS	Bootstrap	Wordpress
Javascript	Sketch	Vue.js
Angular	JSON	SQL
JQuery	Excel	APIs
Python	C++	

## RELEVANT COURSEWORK

User Interface Development	Data Structures & Algorithms	Web Design, Dev & Accessibility
Building Interactive Applications	Data-Oriented Programming	Interaction Design Studio

## EXPERIENCE

**ASSOCIATE USER INTERFACE & EXPERIENCE DESIGNER, CELLPORT SOFTWARE** May 2020 - Present

- Designed wireframes and prototypes to communicate UI concepts to interdisciplinary team
- Developed HTML, CSS, and Angular code to bring designs to production
- Wrote User Manuals to communicate workflows in a consumable format

**TEACHING ASSISTANT - DATA ANALYSIS, TRILOGY EDUCATION** July 2020 - Present

- Provided student support for content including Python, SQL, JSON, HTML, CSS, and more
- Assisted instructor during live lectures and facilitate breakout group activities
- Troubleshoot a variety of technical issues, including installing software and sharing files

**UX DESIGNER (VOLUNTEER), POLARIS (SENIOR CAPSTONE PROJECT)** Sept. 2019 - Present

- Developing and executing a user research plan to identify pain points in customer experience
- Conducting heuristic evaluations, competitive analysis, usability tests, and surveys using Qualtrics
- Prototyped online portal using Figma to personalize user experience and develop Polaris brand

**DIGITAL MEDIA CONTENT INTERN, HAGERTY** May 2019 - Aug. 2019

- Published digital articles in Sitecore to create engaging, consistent content for consumers
- Optimized media content with back-end keyword tagging and SEO best practices
- Sourced, edited (Photoshop), and uploaded photography for online stories for high quality visuals

## LEADERSHIP

**PRESIDENT, WE READ UNIVERSITY OF MICHIGAN** Sept. 2017 - Present

- Created and administered reading activities for 60 students aged 7-10 to improve literacy skills
- Managed transportation, communication with teachers, and membership of 20 students

**INTERNAL AFFAIRS CHAIR, SMILE BRINGER SINGERS** Dec. 2017 - Dec. 2018

- Organized scheduling, transportation, recruitment, and attendance throughout the season
- Presented on community service events completed at assisted living and foster care homes