

## Ch.8 Prescriptive Analytics: Optimization and Simulation

- ▼ What is prescriptive analytics?
  making decisions using some kind of analytical model
- What is decision analytics?
  the category of analytics that focuses on making recommendations or making decisions
- ▼ What is environmental scanning and analysis? a continuous process of intelligence building identification of problems and/or opportunities via acquisition and analysis of data/information
- ▼ What are influence diagrams? graphical models of mathematical models
- ▼ What is forecasting?
  using data from the past to foresee the future values of a variable of interest
- ▼ What is a static model?
  a model that captures a snapshot of a system, ignoring its dynamic features
- ▼ What is a dynamic model?
  a model that captures/studies systems that evolve over time
- ▼ What is the objective of this model: Optimization of problems with few alternatives
  Find the best solution from a small number of alternatives
- ▼ How do you represent this model: Optimization of problems with few alternatives

Decision tables, decision trees, analytic hierarchy process

- ▼ What is the objective of this model: Optimization via algorithm
  Find the best solution from a large number of alternatives, using a step-by-step improvement process
- ▼ How do you represent this model: Optimization via algorithm Linear and other mathematical programming models, network models
- ▼ What is the objective of this model: Optimization via an analytic formula
  Find the best solution in one step, using a formula
- ▼ How do you represent this model: Optimization via an analytic formula some inventory models
- ▼ What is the objective of this model: Simulation
  Find a good enough solution or the best among the alternatives checked, using experimentation
- ▼ How do you represent this model: Simulation several types of simulation
- ▼ What is the objective of this model: Heuristics Find a good enough solution, using rules
- ▼ How do you represent this model: Heuristics Heuristic programming, expert systems
- ▼ What is the objective of this model: Predictive models Predict the future for a given scenario
- ▼ How do you represent this model: Predictive models Forecasting models, Markov analysis
- ▼ Why must models be managed?

to maintain their integrity and thus their applicability

▼ What is multidimensional analysis (modeling)?

a modeling method that involves data analysis in several dimensions and data are generally shown in a spreadsheet format

- ▼ What 4 basic components make up quantitative models?
  - result or outcome or dependent variables
  - decision variables
  - uncontrollable variables and or parameters
  - intermediate result variables
- ▼ What determines the results of decisions?
  - the decision made (i.e. the values of the decision variables)
  - the factors that cannot be controlled by the decision maker (the environment)
  - the relationships among the variables
- ▼ What are decision variables?

a variable of interest that describes a particular course of action

▼ What are uncontrollable variables?

mathematical modeling variables that have to be taken as given—not allowing changes/modifications

▼ What are parameters?

numeric constants are used in mathematical modeling

- ▼ What are intermediate result variables?
  - they reflect intermediate outcomes in mathematical models
  - e.g. employee satisfaction (intermediate outcome) and productivity level (final result)
- ▼ Example of a simple financial model

- $P = 100,000 / (1 + 0.1)^5 = 62,092$
- P = present value
- F = a future single payment in dollars
- i = interest rate (percentage)
- n = number of years
- You can determine the present value of a payment of \$100,000 to be made 5 years from today, at a 10% (0.1) interest rate.
- ▼ What are the zones of decision making?

Certainty aka Complete Knowledge

Risk aka Increasing/Decreasing Knowledge

Uncertainty aka Total Ignorance

▼ What is risk?

a probabilistic or stochastic decision situation

▼ A decision made under risk is one in which what?

the decision maker must consider several possible outcomes for each alternative, each with a given probability of occurrence

▼ What is risk analysis (calculated risk)?

a decision-making method that analyzes the risk (based on assumed known probabilities) associated with different alternatives

- ▼ What model solution tasks can spreadsheets perform?
  - linear programming
  - regression analysis
- ▼ What is mathematical programming?

a family of tools designed to help solve managerial problems in which the decision maker must allocate scarce resources among competing activities to optimize a measurable goal