

## Lauren Cowen

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<https://github.com/laurenc234> | [linkedin.com/in/lauren-cowen](https://www.linkedin.com/in/lauren-cowen) |

*Full-Stack Developer and experienced communicator interested in an web development opportunity with a fast-paced, growing company.*

### TECHNICAL SKILLS

JavaScript, React, Express.js, Node.js, MongoDB, MySQL, HTML5, CSS, Bootstrap, jQuery, Firebase, REST APIs, AJAX

### EDUCATION

#### The University of Texas at Austin

*The Coding Program at UT Austin*

July 2017- January 2018

A 24-week part-time full stack development program.

#### The University of Texas at Austin

May 2014

B.A. English with a minor in economics

### APPLICATIONS BUILT

#### Let's Eat

- <https://raj594.github.io/LetsEat/>
- A web application that provides a user with a random restaurant based on the user's preferences. The application displays the restaurant on Google Maps and provides user reviews. Created with group of three developers.

#### Endurance Athlete Calorie Calculator

- <https://enduranceathletecalculator.herokuapp.com/>
- This application provides macronutrient needs for an endurance athlete based on the user's bio-metrics and activities. The user can add multiple workouts and view their results in a line graph. Served as the back-end developer role.

#### Accio Friends

- <https://acciofriends.herokuapp.com/>
- After signing up and completing a brief survey, users can swipe through friends with similar interests. If the user finds a friend they would like to connect with, they have the option to chat or email the friend. Led a team of four developers to complete this project.

## RELEVANT EXPERIENCE

### Apple Inc.

October 2014- June 2017

*iTunes Provider Support Senior Advisor*

*iTunes Provider Support Advisor*

*Apple Developer Program Support Advisor*

- Utilized critical thinking skills to troubleshoot iTunes Provider's concerns by phone and email
- Served as a lead proofreader for a department-wide email proofreading project
- Created presentations to educate other advisors on trending issues
- Demonstrated ownership of cases and commitment to excellent service
- Submitted content requests to improve procedures and advisor documentation

## ADDITIONAL EXPERIENCE

- **Indeed.com (Contractor)**, *Lead Enrichment* July 2017- Present
- **Invenio Solutions**, *Microsoft Lead Generation Specialist* April 2014- June 2014