

LAUREN TUCKER

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PROFILE

I am an adaptable person who shows initiative and is comfortable dealing with people at all levels. I pride myself on being a perceptive and approachable member of any team, who responds positively to feedback and new ways of working. I have well-developed communication skills from teaching and working with the public.

I am currently retraining with a view to a career in software and web development. I'm studying C# and creating games in the Unity engine, as well as HTML and CSS.

EDUCATION

- March '23 - Present - Games Development Foundry Wales - Iungo Solutions.
- March '23 - June '23: Level 4 Programming for Game Development - Iungo Solutions.
- Sept '14 - Aug '15: UWTSD Swansea (formerly Swansea Metropolitan University), PGCE in Secondary MFL teaching French and Spanish.
- Sept '06 - Aug '10: Swansea University, BA Translation (2:1).
- GCSEs in core subjects: English B (equivalency test, August 2014); English Literature A; Maths B; Science BB (Double Award); ICT A (June 2004).

EMPLOYMENT

Career break to raise a family

September 2021 - Present

Owner / Operator - Tucker's Confectionery

Feb 2019 - March 2020

- Sole trader baking and decorating bespoke vegan cakes.
- Responsible for all aspects of running the business, including building and maintaining the website, and creation of marketing materials.
- Wrote and implemented a detailed food management system.

Telephone Banking Advisor - TSB

Nov 2018 - September 2021

- Responding to customer enquiries, providing tailored support within set timescales.
- Maintaining compliance with internal security procedures as well as legal regulations.

Teacher of MFL - St Joseph's RC High School, Newport

Sept 2016 – Aug 2018

- Fixed term position teaching French and Spanish to GCSE level.
- Prepared differentiated resources to ensure adequate pupil support and challenge.
- Integrated formative assessment techniques as a key part of my lesson planning.
- Made use of SIMS for data and attendance tracking, as well as student reports.
- Lead practitioner implementing the Digital Competency Framework for languages, part of a working party reviewing and updating resources aimed at improving students' digital literacy.

Teacher of MFL - Fitzalan High School, Cardiff

Sept 2015 – Jul 2016

- Taught French and Spanish at Key Stage 3 in a multicultural school with a majority of pupils who have English as an Additional Language (EAL).
- Developed schemes of work and lesson resources for French and Spanish with clear assessment outcomes and differentiation, in line with department and school priorities.
- Delivered several year group assemblies on the topic of LGBT history and equality.

**Trainee Teacher - Cwrt Sart Community Comprehensive, Neath
and St Joseph's RC School and Sixth Form, Port Talbot**

Oct 2014 - Jun 2015

- Taught French and Spanish to A level, achieving positive outcomes in the classroom.
- Attended parents' assemblies and lunchtime clubs in the ASD-focused Student Support Centre, and provided homework support there during non-teaching time.
- Set up a weekly languages club with students based on the Welsh Government's recommended Triple Literacy approach to building links between languages.

Account Manager - New Directions Education

April 2014 – Sept 2014

- Recruited for Teaching Assistants and ancillary staff across West Wales.
- Maintained an up to date knowledge on Agency Worker Regulations and DBS.

Key Accounts Coordinator - Randstad Care

April 2013 - April 2014

- Recruited Qualified Social Workers to fulfil Welsh local authority contracts.
- Won 'Consultant of the Quarter' award within six months in the company.

Key Account Manager - Veritas Language Solutions

Nov 2010 – April 2013

- Main point of contact for key clients worldwide, including Manchester United FC.
- Travelled across the UK to negotiate high-value contracts and attend business events, giving presentations as a company representative.