Lauren Powers

Software Engineer | Full Stack Developer

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I am a Software Engineer who is excited to build and create. My 12 years of experience in financial operations has helped me turn problem solving and crisis management into an everyday practice. My collaborative and determined approach enables me to see challenges as opportunities to learn and grow.

SKILLS

HTML | CSS | JavaScript | Git | GitHub | APIs | React.js | Python | Django | Node.js | MongoDB | Mongoose | Express |

PROJECTS

1. **Game of Trivia** - Front end multiple choice game of trivia written in HTML, CSS, and JavaScript.

EXPERIENCE

General Assembly   New York, NY
Software Engineering Fellow   Sept 2022- Present
- Built fully responsive front end web applications using HTML, CSS, JavaScript, React.js, and third party API-integrations.
- Developed full stack applications and designed REST APIs with full CRUD functionality using React.js, JavaScript, Node.js, MongoDB, Mongoose, and Express.

JP Morgan Chase Bank, N.A.   New York, NY
Assistant Branch Manager- Operations   September 2021- March 2022
Lead Associate Operations   June 2018 - September 2021
Personal Banker   August 2010 - June 2018
- Lead and developed branch staff to meet customer's service needs resulting in increased overall satisfaction survey scores.
- Scored 97%+ on three annual branch audits resulting in increased peer ranking.
- Responsible for keeping the team informed on current and evolving policies and procedures.
- Ensured all regulatory compliance and bank policy & procedure were followed by all staff members.
- Worked as a subject matter expert with strong ability to use resources effectively and quickly find solutions.
- Collaborated with Branch Manager to direct sales and all aspects of branch operation, including loss control, compliance, customer retention, and audit standards.
- Educated clients on the usage of technology self-service options such the Chase Mobile App, Chase.com, and ATMs thus exceeding branch score-card metrics.
- Showcased portfolio of "One Chase" products to clients and potential clients.

EDUCATION

General Assembly
New York, NY
Software Engineering Immersive Certificate | 2022

State University of New York - College at Purchase
Purchase, NY
Bachelor of the Arts - Liberal Arts and Sciences/Liberal Studies - The Arts