

Lauren Powers | Software Engineer

New York, NY | lauren.powers20@gmail.com | [LinkedIn](#) | [GitHub](#) | [Portfolio](#)

LANGUAGES AND SKILLS

Languages: JavaScript, HTML, CSS, SQL, Mongo, JSON, Python

Libraries and Frameworks: React.js, Express.js, Django, Node.js, Mongoose

Databases: PostgreSQL, MongoDB, JSON API, Firebase

Other: Figma, RESTful Routing, Git, GitHub, NPM

Interpersonal skills: Teamwork, Leadership, Written Communication

TECHNICAL PROJECTS

We Got Food at Home - [GitHub](#) | [Live Site](#) - React | OpenAI | Firebase

Participated in General Assembly's spring hackathon to create a gamification app that incentivizes users to cook at home instead of ordering out.

- Collaborated with a cross-functional team of 3 UX designers and 4 software engineers to design the app in Figma, code the app in React to precise specifications, and pitch to a panel of industry experts.
- Called OpenAI API to generate recipes based on ingredients users have on hand and generate a recipe.

\$hill Social Network - [Github](#) | [Live Site](#) - React | Python | Django

A social media network for those who want to share their financial goals, give advice, and discuss trends.

- Acted as SCRUM master collaborating with 9 other developers to develop a full-stack web application.
- Utilized GitHub Projects, Canva, and Figma to execute deadlines, wireframing, and team expectations.
- Structured React components, created routes, and led daily stand-ups and stand-downs.

Game of Trivia - [GitHub](#) | [Live Site](#) - JavaScript | CSS | HTML

A multiple-choice game of trivia and an example of my skills without libraries or frameworks

- Programmed app functionality with JavaScript implementing the use of query selectors, objects, and functions.
- Styled with CSS to lay out an appealing "bar trivia" theme and design.

EXPERIENCE

JP Morgan Chase Bank, N.A.,
Assistant Branch Manager - Operations
Lead Associate Operations
Personal Banker

New York, NY
09/2021 - 03/2022
06/2018 - 09/2021
08/2010 - 06/2018

- Promoted and grew over a 12-year period managing one of the largest branches in NYC.
- Managed, trained, and mentored 15+ employees on standard operating procedures increasing branch review scores by up to 20% annually.
- Led and developed branch staff to create an excellent customer experience while owning issues from start to finish increasing overall satisfaction survey scores by 10%-15%.
- Educated clients to increase the use of technology self-service options such as Chase Mobile App, Chase.com, and ATMs exceeding branch scorecard metrics.
- Opened new accounts for customers while deepening relationships, finding solutions, and growing accounts.

EDUCATION

General Assembly, Software Engineering Immersive Certificate

New York, NY 09/2022 - 12/2022

State University of New York - College at Purchase, B.A. - Liberal Studies - The Arts

Purchase, NY