Lauren Powers | Web Developer | Software Engineer

New York, NY | lauren.powers20@gmail.com | [LinkedIn](#) | [GitHub](#) | [Portfolio](#)

LANGUAGES AND SKILLS

Languages: JavaScript, HTML, CSS, SQL, Mongo, JSON, Python, Tailwind.css
Libraries and Frameworks: React, Next.js, Express.js, Django, Node.js, Mongoose
Databases: PostgreSQL, MongoDB, JSON API, Firebase
Other: Figma, RESTful Routing, Git, GitHub, NPM
Interpersonal skills: Teamwork, Leadership, Written Communication, Customer Support

TECHNICAL PROJECTS

We Got Food at Home - <u>GitHub</u> | <u>Live Site</u> - React | OpenAI | Firebase
Participated in General Assembly's Spring Hackathon to create a gamification app that incentivizes users to cook at home instead of ordering out.
- Collaborated with a cross-functional team of 3 UX designers and 4 software engineers to design the app in Figma, code the app in React to precise specifications, and pitch to a panel of industry experts.
- Called OpenAI API to generate recipes based on ingredients users have on hand and generate a recipe.

$hill Social Network - <u>Github</u> | <u>Live Site</u> - React | Python | Django
A social media network for those who want to share their financial goals, give advice, and discuss trends.
- Acted as SCRUM master collaborating with 9 other developers to develop a full-stack web application.
- Utilized GitHub Projects, Canva, and Figma to execute deadlines, wireframing, and team expectations.
- Structured React components, created routes, and led daily stand-ups and stand-downs.

Game of Trivia - <u>GitHub</u> | <u>Live Site</u> - JavaScript | CSS | HTML
A multiple-choice game of trivia and an example of my skills without libraries or frameworks
- Programmed app functionality with JavaScript implementing the use of query selectors, objects, and functions.
- Styled with CSS to lay out an appealing "bar trivia" theme and design.

EXPERIENCE

JP Morgan Chase Bank, N.A.,	*New York, NY*
Assistant Branch Manager - Operations	*09/2021 - 03/2022*
Lead Associate Operations	*06/2018 - 09/2021*
Personal Banker	*08/2010 - 06/2018*

- Managed, trained, and mentored 15+ employees on standard operating procedures increasing branch review scores by up to 20% annually.
- Led and developed branch staff to create an excellent customer experience while owning issues from start to finish increasing overall satisfaction survey scores by 10%-15%.
- Provided feedback, and coaching on employee performance increasing branch review scores by up to 20% annually.
- Educated clients to increase the use of technology self-service options such as Chase Mobile App, Chase.com, and ATMs exceeding branch scorecard metrics.
- Opened new accounts for customers while deepening relationships, providing product knowledge, finding solutions, and growing accounts.
- Collaborated with the Branch Manager to direct sales and all aspects of branch operation, including loss control, compliance, customer retention, and audit standards.

EDUCATION

General Assembly, Software Engineering Immersive Certificate   *New York, NY 09/2022 - 12/2022*

State University of New York - College at Purchase, B.A. - Liberal Studies - The Arts   *Purchase, NY*