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NYANDIEKA LAURENT MOSETI

PROJECT ONE PAGER

**UNIV-BOT: A CHATBOT COMPANION FOR UNIVERSITY COMMON
INFORMATION**

Overview

Univ-bot is an implementation of a chatbot system to help students in a university to access common information such as fee payment accounts, available clubs, links to other school sites among other relevant information.

Problem statement

All the information on matters the university is available on the university website. This makes it crowded with information which brings forth a challenge in one easily getting the information he/she needs. It can take a considerably good amount of time scrolling through to get to what the student requires and in worst case scenario the student may fail to spot the searched for information especially if in a hurry. Common university information includes Fee collection account information, basic rules, and available co-curricular programs for the students, links to frequently visited school links and other relevant information.

Justification

Information access is an important aspect to any institution as it allows for communication between respective parties that is the university and the students. It should therefore be a quick and convenient in that the student is able to get hold of the information he/she requires without having to scroll through an entire website. This in turn saves time and reduces frustrations caused by having to search it up manually.

Proposed solution

To aid in the streamlining of the process of accessing university information a chatbot is suggested.

Objective

The primary objective is creating a chatbot that may be used as a tool for accessing university common information. The implemented chatbot may also be used to evaluate the potential of the chatbots to improve the student experience by providing quick and easy access to important common university information.