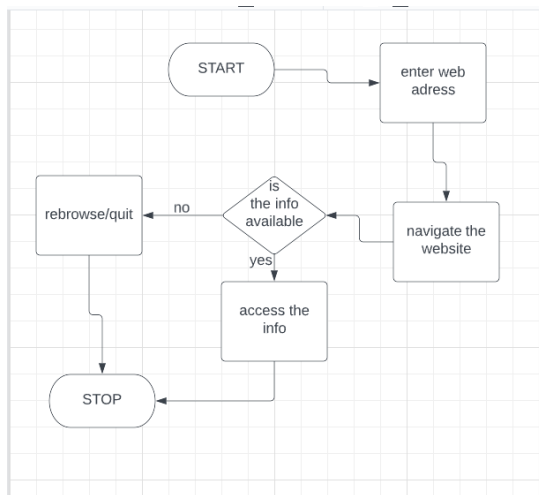


Below is a flowchart of how information is accessed from the website



Below is a flowchart of how info is accessed through the chatbot.

