

# CREATING CHATBOT USING PYTHON

## TEAM MEMBER

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## PHASE 4: DEVELOPMENT PART 2

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## CHATBOTS:

[Chatbots](#), also known as conversational agents, are designed with the help of AI ([Artificial Intelligence](#)) software. They simulate a conversation (or a chat) with users in a natural language via messaging applications, websites, mobile apps, or phone.

## CHATBOT FRAMEWORKS

### Microsoft Bot Framework:

Microsoft Bot Framework platform helps you to build, connect, publish, and manage chatbots, which are smart and interactive to give the best user experience. It comes with active learning.

pre-built models to interact with your users on the following.

- Skype
- Slack
- Facebook Messenger
- Website

### **Wit.ai:**

Not just bots, but with the help of Wit ai, you can create automation for wearable devices, a voice interface for a mobile application, home electronics hardware.

### **Dialogflow:**

Built text or voice-based conversational interfaces for your bots and application. Dialogflow is powered by Google's machine learning, which can be used to connect to users on Google Assistant, Amazon Alexa, Mobile apps, Messenger, websites, Slack, Twitter, and more.

the following to detect intent and agent API.

- PHP
- Go
- Java (Maven)
- Ruby (Gem)
- Python
- C#
- Node.js

### **Chatbots: Organizing the Chaos of IoT:**

- ❖ IoT, or the Internet of Things, is the collective term for all interconnected devices that operate within the infrastructure of the Internet. IoT devices range from mobile phones and

smart watches to connected vehicles and even entire homes and power grids.

- ❖ The sky is truly the limit with the potential for IoT technology, but there are a few severely limiting factors aligned with current trends; most notably, managing operations, maintaining security and analyzing data.
- ❖ The solution to these problems lies with chatbots. Despite the name, artificial intelligence-driven bots are capable of much more than many people believe.

### **MANAGING IOT DEVICES:**

- ❖ As IoT devices proliferate into various realms of personal, enterprise, and government sectors, the management and operation of an increasing number of devices can become arduous. The necessity of learning new systems and interfaces leads to general dissatisfaction and contributes to ever-growing app fatigue.
- ❖ Chatbots, on the other hand, are programmed to respond to consumer inquiries in a meaningful, conversational way, while at the same time automating tasks that might otherwise be relegated to an app or website.
- ❖ Example:
  - ❖ if a user wanted to turn on the lights before arriving at a connected smart home, they could simply send a text message, via their preferred platform, in human language: “Turn on the living room lights”. With AI functionality, it can really be that simple.

## **Chatbot in present Generation:**

- ❖ Today, we have smart Chatbots powered by Artificial Intelligence that utilize natural language processing (NLP) in order to understand the commands from humans (text and voice) and learn from experience. Chatbots have become a staple customer interaction utility for companies and brands that have an active online existence (website and social network platforms).
- ❖ With the help of Python, Chatbots are considered a nifty utility as they facilitate rapid messaging between the brand and the customer. Let us think about Microsoft's Cortana, Amazon's Alexa, and Apple's Siri. Aren't these chatbots wonderful? It becomes quite interesting to learn how to create a chatbot using the Python programming language.
- ❖ Fundamentally, the chatbot utilizing Python is designed and programmed to take in the data we provide and then analyze it using the complex algorithms for Artificial Intelligence. It then delivers us either a written response or a verbal one. Since these bots can learn from experiences and behavior, they can respond to a large variety of queries and commands.
- ❖ Although chatbot in Python has already started to rule the tech scenario at present, chatbots had handled approximately 85% of the customer-brand interactions by 2020 as per the prediction of Gartner.
- ❖ In light of the increasing popularity and adoption of chatbots in the industry, we can increase the market value by learning how to create a chatbot in Python - among the most extensively utilized programming languages globally.

## **CHATBOT APPLICATIONS:**

### **Birthday Remainder**

```
import datetime
```

```
current_date = datetime.date.today().strftime('%Y-%m-%d')
current_date_lst = current_date.split('-')

bday_log = [
    ('Ayushi', ('1999', '10', '19')),
    ('Yash', ('1999', '04', '21')),]

add = input('To add birthday type y:').strip().lower()
if add[:1] == 'y':
    new = input('Add birthday in format yyyy-mm-dd:')
    # print(new_lst)
    name = input('Whose bday?')
    date = new.split(' ')
    bday_log.append((name, tuple(date)))

for birthday in bday_log:
    # current_dat[1] == birthday[1][1] this will check if current
    month is same as birth month and current date is same as
    # birth date as per preadded log
    if current_date_lst[1] == birthday[1][1] and current_date_lst[2]
    == birthday[1][2]:
        age = int(current_date_lst[0]) - int(birthday[1][0])
```

```
ordinal_suffix = { 1: 'st', 2: 'nd', 3: 'rd', 11: 'th', 12: 'th', 13:
'th'}.get(age % 10 if not 10 < age <= 13 else age % 14, 'th')

print(f" It's {birthday[0]}'s {age}{ordinal_suffix} Birthday")
```

## DEVELOPMENT OF CHATBOT:

```
from IPython.core.display import Image, display
display(Image('Untitled.png'))
#Used in Tensorflow Model
import numpy as np
import tensorflow as tf
import tflearn
import random

#Usde to for Contextualisation and Other NLP Tasks.
import nltk
from nltk.stem.lancaster import LancasterStemmer
stemmer = LancasterStemmer()

#Other
import json
import pickle
import warnings
```

warnings.filterwarnings("ignore")curses is not supported on this machine (please install/reinstall curses for an optimal experience)

```
print("Processing the Intents.....")
```

```
with open('intents.json') as json_data:
    intents = json.load(json_data)
```

Processing the Intents.....

```
words = []
classes = []
documents = []
ignore_words = ['?']
print("Looping through the Intents to Convert them to words, classes, documents and ignore_words.....")
for intent in intents['intents']:
    for pattern in intent['patterns']:
        # tokenize each word in the sentence
        w = nltk.word_tokenize(pattern)
        # add to our words list
```

```

words.extend(w)
# add to documents in our corpus
documents.append((w, intent['tag']))
# add to our classes list
if intent['tag'] not in classes:
    classes.append(intent['tag'])

```

Looping through the Intents to Convert them to words, classes, documents and ignore\_words.....

```

print("Stemming, Lowering and Removing Duplicates.....")
words = [stemmer.stem(w.lower()) for w in words if w not in ignore_words]
words = sorted(list(set(words)))

# remove duplicates
classes = sorted(list(set(classes)))

print (len(documents), "documents")
print (len(classes), "classes", classes)
print (len(words), "unique stemmed words", words)

```

Stemming, Lowering and Removing Duplicates.....

27 documents

9 classes ['goodbye', 'greeting', 'hours', 'mopeds', 'opentoday', 'payments', 'rental', 'thanks', 'today']

48 unique stemmed words ["d", "s", 'a', 'acceiv', 'anyon', 'ar', 'bye', 'can', 'card', 'cash', 'credit', 'day', 'do', 'doe', 'good', 'goodby', 'hav', 'hello', 'help', 'hi', 'hour', 'how', 'i', 'is', 'kind', 'lat', 'lik', 'mastercard', 'mop', 'of', 'on', 'op', 'rent', 'see', 'tak', 'thank', 'that', 'ther', 'thi', 'to', 'today', 'we', 'what', 'when', 'which', 'work', 'yo', 'you']

```

print("Creating the Data for our Model.....")
training = []
output = []
print("Creating an List (Empty) for Output.....")
output_empty = [0] * len(classes)

print("Creating Traning Set, Bag of Words for our Model....")
for doc in documents:
    # initialize our bag of words
    bag = []
    # list of tokenized words for the pattern
    pattern_words = doc[0]
    # stem each word
    pattern_words = [stemmer.stem(word.lower()) for word in pattern_words]

```

```
# create our bag of words array
for w in words:
    bag.append(1) if w in pattern_words else bag.append(0)

# output is a '0' for each tag and '1' for current tag
output_row = list(output_empty)
output_row[classes.index(doc[1])] = 1
training.append([bag, output_row])
```

Creating the data for Model.....

Creating an List (Empty) for Output.....

Creating Training Set, Bag of Words for our Model....

```
print("Shuffling Randomly and Converting into Numpy Array for Faster Processing.....")
random.shuffle(training)
training = np.array(training)

print("Creating Train and Test Lists.....")
train_x = list(training[:,0])
train_y = list(training[:,1])
print("Building Neural Network for Out Chatbot to be Contextual....")
print("Resetting graph data....")
tf.reset_default_graph()
print("Shuffling Randomly and Converting into Numpy Array for Faster Processing.....")
random.shuffle(training)
training = np.array(training)
```

Shuffling Randomly and Converting into Numpy Array for Faster Processing.....

Creating Train and Test Lists.....

Building Neural Network for Out Chatbot to be Contextual....

Resetting graph data....

```
net = tflearn.input_data(shape=[None, len(train_x[0])])
net = tflearn.fully_connected(net, 8)
net = tflearn.fully_connected(net, 8)
net = tflearn.fully_connected(net, len(train_y[0]), activation='softmax')
net = tflearn.regression(net)
print("Training....")
```

Training....

```
model = tflearn.DNN(net, tensorboard_dir='tflearn_logs')
print("Training the Model.....")
model.fit(train_x, train_y, n_epoch=1000, batch_size=8, show_metric=True)
print("Saving the Model.....")
model.save('model.tflearn')
```



Training Step: 3999 | total loss: **0.06984** | time: 0.011s  
| Adam | epoch: 1000 | loss: 0.06984 - acc: 0.9976 -- iter: 24/27  
Training Step: 4000 | total loss: **0.07164** | time: 0.014s  
| Adam | epoch: 1000 | loss: 0.07164 - acc: 0.9978 -- iter: 27/27  
--

Saving the Model.....

INFO:tensorflow:E:\FreeBirdsCrew\Chatbot\model.tflern is not in all\_model\_checkpoint\_paths. Manually adding it.

```
def clean_up_sentence(sentence):
    # It Tokenize or Break it into the constituents parts of Sentence.
    sentence_words = nltk.word_tokenize(sentence)
    # Stemming means to find the root of the word.
    sentence_words = [stemmer.stem(word.lower()) for word in sentence_words]
    return sentence_words

# Return the Array of Bag of Words: True or False and 0 or 1 for each word of bag that exists in the Sentence
def bow(sentence, words, show_details=False):
    sentence_words = clean_up_sentence(sentence)
    bag = [0]*len(words)
    for s in sentence_words:
        for i,w in enumerate(words):
            if w == s:
                bag[i] = 1
                if show_details:
                    print ("found in bag: %s" % w)
    return np.array(bag)

ERROR_THRESHOLD = 0.25
print("ERROR_THRESHOLD = 0.25")

def classify(sentence):
    # Prediction or To Get the Possibility or Probability from the Model
    results = model.predict([bow(sentence, words)])[0]
    # Exclude those results which are Below Threshold
    results = [[i,r] for i,r in enumerate(results) if r>ERROR_THRESHOLD]
    # Sorting is Done because heigher Confidence Answer comes first.
    results.sort(key=lambda x: x[1], reverse=True)
    return_list = []
    for r in results:
        return_list.append((classes[r[0]], r[1])) #Tuppl -> Intent and Probability
    return return_list
```

```

def response(sentence, userID='123', show_details=False):
    results = classify(sentence)
    # That Means if Classification is Done then Find the Matching Tag.
    if results:
        # Long Loop to get the Result.
        while results:
            for i in intents['intents']:
                # Tag Finding
                if i['tag'] == results[0][0]:
                    # Random Response from High Order Probabilities
                    return print(random.choice(i['responses']))

    results.pop(0)

```

**ERROR\_THRESHOLD = 0.25**

Das

**while True:**

```

    input_data = input("You- ")
    answer = response(input_data)
    answer

```

OUTPUT:

You- Hi  
 Hello, thanks for visiting  
 You- open today?  
 Our hours are 9am-9pm every day  
 You- mopeds  
 Hi there, how can I help?  
 You- rent?  
 Hi there, how can I help?  
 You- rent mopeds?  
 Hello, thanks for visiting  
 You- rental  
 Good to see you again  
 You- Rental Mopends?  
 Hi there, how can I help?  
 You- how Much?  
 Good to see you again  
 You- much?  
 Bye! Come back again soon.

You- much  
See you later, thanks for visiting  
You- s  
See you later, thanks for visiting

## **CONCLUSION:**

A chatbot is one of the simple ways to transport data from a computer without having to think for proper keywords to look up in a search or browse several web pages to collect information; users can easily type their query in natural language and retrieve information.