



# **SQL Project – Google Store Visitor Data**

BUAN 6320.006

## Data Model

### Assumptions/Notes About Data Entities and Relationships

We tried to make the tables in 3NF by having every non-key value fully functionally dependent on the primary key and all columns are determined by the primary key and not any non-primary key.

We deleted all values that do not have any meaning such as: '(not set)'; 'not available in demo dataset'

### Columns we deleted and reason:

Columns that only have one value or data not available in demo dataset: cityId

latitude  
longitude networkLocation  
browserVersion browsersize  
operatingsystemVersion  
mobileDeviceBranding  
mobileDeviceModel  
mobileInputSelector  
mobileDeviceInfo  
mobileDeviceMarketingName flashVersion  
language  
screenColors  
screenResolution visit  
socialEngagementType

Redundant Columns that can be directly inferred from another non-key column without any external knowledge: Date: Can be taken directly from visitStartTime column in DateTime format

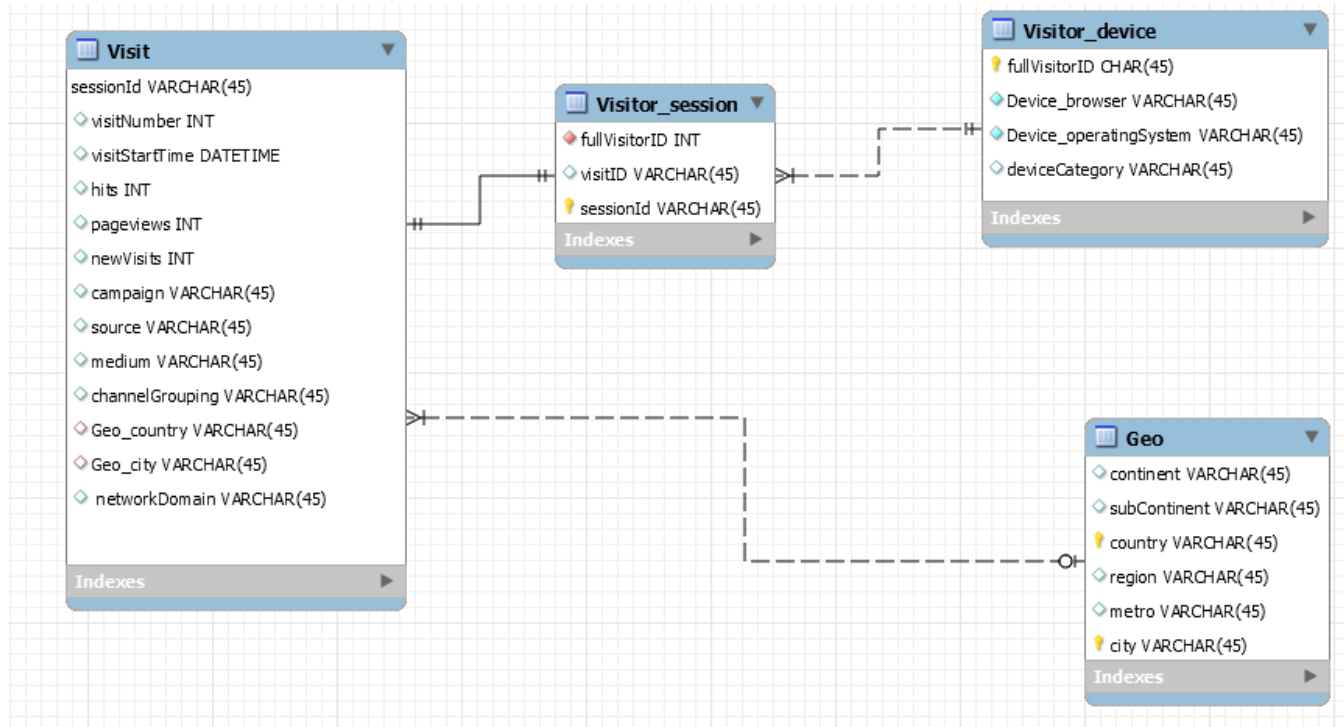
IsMobile: Can be inferred directly from the deviceCategory column

### Assumption about relationships:

- VisitId and fullVisitorId together is unique for each visit session

- Sessionid is a combination of visitId and fullVisitorId so it is unique for each visit session
- We assume that google analytics recognize separate devices as different visitor
- Some sessions only have city recorded, some only have country recorded. We assume that for each combination of city and country, there's only one combination of continent, subcontinent, region, metro and we use city and country as composite primary key for GeoNetwork Table

## Entity-Relationship Diagram

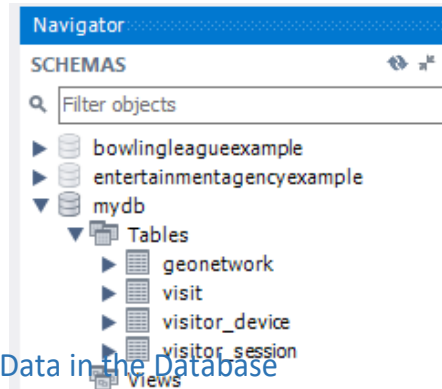


## Physical Database

### Assumptions/Notes About Data Set

- We changed the format of visitStartTime to DateTime
- fullvisitorID was changed to TEXT format

### Screenshot of Physical Database objects



### Data in the Database

Table Name	Primary Key	Foreign Key	# of Rows in Table
Visitor_device	FullVisitorID		617570
Visitor_session	SessionId	FullVisitorID	804864
Visit	SessionId	SessionId City country	804684
GeoNetwork	city country		1724

## SQL Queries

### Query 1 Question

Were mobile devices users more socially engaged than non-mobile device users?

### Notes/Comments About SQL Query and Results (Include # of Rows in Result)

All of the records in this database are Not Socially Engaged. Therefore we can see that there is no difference between mobile users and non-mobile device users. The reason might be that of more than 800,000 sessions recorded, no one is socially engaged in the store (which is hard to believe) or there might be mistake in the function that determine social engagement. This column is not helpful when we want to understand the customers's patterns and why some decide to visit again or buy product while some do not. Therefore, we deleted the column 'socialEngagementType' from this dataset and will not run this query.

## Query 2

### Question

Which user had the maximum number of visits and when?

### Notes/Comments About SQL Query and Results (Include # of Rows in Result)

We saw a pattern that the sessionId is the combination of VisitorID and VisitID. From the first part of SessionID we can infer the VisitorID. Also, the visitnumber increment every time this user come back to the store.

Therefore, we try to find the session with the visitnumber that is highest in the visit table. From the sessionId and DateTime of this session we can see the user that had the maximum number of visit and the date and time this person reached this number of visit.

### Translation

Select information of the session that has the visitnumber equal to the maximum visit number from the visit table

### Screen Shot of SQL Query and Results

The screenshot shows a SQL query editor with the following query:

```
SELECT * FROM visit WHERE visit.visitNumber = (SELECT MAX(visit.visitNumber) FROM visit);
```

The results grid displays the following data:

sessionId	visitId	visitNumber	DateTime	hits	pageviews	newVisits	campaign	source	medium	channelGrouping	country	city
1957458976293878100_1523878613	1523878613	457	4/16/2018 11:36	5	5			(direct)	(none)	Direct	United States	

The output pane shows the following messages:

- 5 16:09:18 INTERRUPT OK - Query cancelled
- 6 16:10:44 SELECT \* FROM visit WHERE visit.sessionId LIMIT 0, 10 10 row(s) returned
- 7 16:12:10 SELECT \* FROM visit WHERE visit.visitNumber = (SELECT MAX(visit.visitNumber) FROM visit) LIMIT 0, 10 1 row(s) returned



## Query 3

### Question

1. Is a Windows user more likely to visit the store than Macintosh user?

### Notes/Comments About SQL Query and Results (Include # of Rows in Result)

We will find out the number of times each operating system is used and compare windows user with Macintosh to see which have higher number of visits

#of Rows in Result: 23

### Translation

select count of times each operating system was used

### Screen Shot of SQL Query and Results

The screenshot displays the SQL Developer interface. The query editor at the top contains the following SQL code:

```
1 # Is a windows user more likely to visit the store than mac user
2 # Select count of operating system from visitor device count where visitor device = macintosh
3 # Select count of operating system from visitor device count where visitor device = windows
4 # group by operating system
5 SELECT
6     operatingSystem, COUNT(*)
7
8 FROM visitor_device
9 GROUP BY operatingSystem
```

The results grid below the query editor shows the following data:

operatingSystem	COUNT(*)
Xbox	60
BlackBerry	119
Chrome OS	2172
Windows Phone	390
Tizen	594
iOS	9935
Macintosh	7062
Linux	3654
	2097
Android	14889
Windows	12623

The bottom panel shows the 'Output' window with the following log entries:

#	Time	Action	Message	Duration / Fetch
39	16:13:24	Apply changes to visitor_device	Changes applied	
40	16:13:44	SELECT operatingSystem FROM visitor_device LIMIT 0, 1000	1000 row(s) returned	0.000 sec / 0.000 sec
41	16:14:00	SELECT operatingSystem, COUNT(*) FROM visitor_device GROUP BY operatingSystem #SELECT speci...	23 row(s) returned	9.000 sec / 0.000 sec



## Query 4

### Question

1. What was the average number of hits per unique visitor?

### Notes/Comments About SQL Query and Results (Include # of Rows in Result)

The query was running for over an hour and still couldn't finish. The reason might be that the database is large and we're performing complex query with join and group by.

Another reason might be that our assumption is wrong and the sessionId is not unique, thus making it hard to have a join table.

Given enough time and assume that the data model is correct, this query should work and give the average number of hits per visitor. The number of rows will be the number of visitor Id.

### Translation

select the average number of hits by each visitor from table visit inner join table visitor\_session, using sessionId.

### Screen Shot of SQL Query and Results

The screenshot shows a SQL IDE interface with a query editor and an output window. The query editor contains the following SQL query:

```
1 SELECT avg(`hits`)  
2 FROM visit join visitor_session using (sessionId)  
3 group by fullVisitorID  
4 order by fullVisitorID desc;  
5  
6  
7  
8  
9  
10  
11  
12  
13
```

The output window shows the execution results, which are all errors:

#	Time	Action	Message	Duration / Fetch
2	16:38:09	ALTER TABLE visit rename column `hits` to `hits`	Error Code: 2013. Lost connection to MySQL server during query	30.000 sec
3	16:38:48	ALTER TABLE visit rename column `hits` to `hits`	Error Code: 2013. Lost connection to MySQL server during query	600.000 sec
4	16:49:08	SELECT avg(`hits`) FROM visit join visitor_session using (sessio...	Error Code: 1317. Query execution was interrupted	5070.453 sec

## Query 5

### Question

1. Provide a breakdown of store hits by region

### Notes/Comments About SQL Query and Results (Include # of Rows in Result)

Similar to the last one, the query was running for over an hour and still couldn't finish. The reason might be that the database is large and we're performing complex query with join and group by.

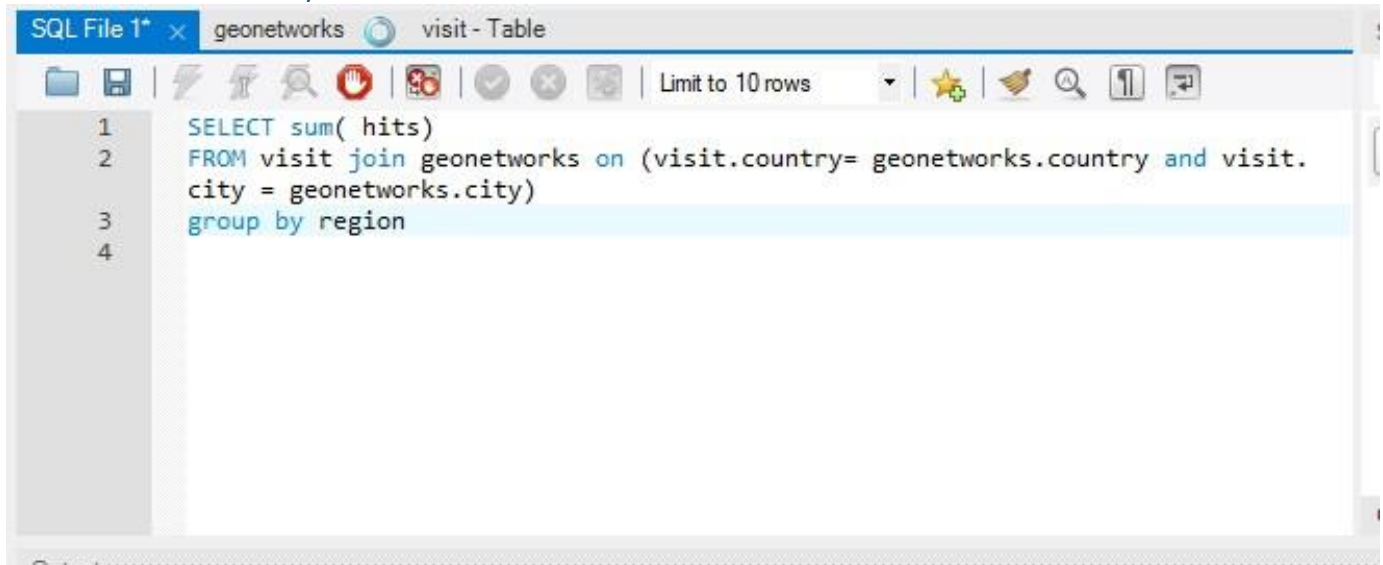
Another reason might be that our assumption is wrong and the combination of country and city is not unique, thus making it hard to have a join table.

Given enough time and assume that the data model is correct, this query should work and give the number of hits by region

### Translation

select summation of hits grouped by region

### Screen Shot of SQL Query and Results



The screenshot shows a SQL IDE window with the title 'SQL File 1\* x geonetworks visit - Table'. The toolbar includes icons for file operations, execution, and a 'Limit to 10 rows' dropdown. The SQL query is as follows:

```
1 SELECT sum( hits)
2 FROM visit join geonetworks on (visit.country= geonetworks.country and visit.
3 city = geonetworks.city)
4 group by region
```

## Query 6

### Question

1. Visitors from which country visited the store the most?

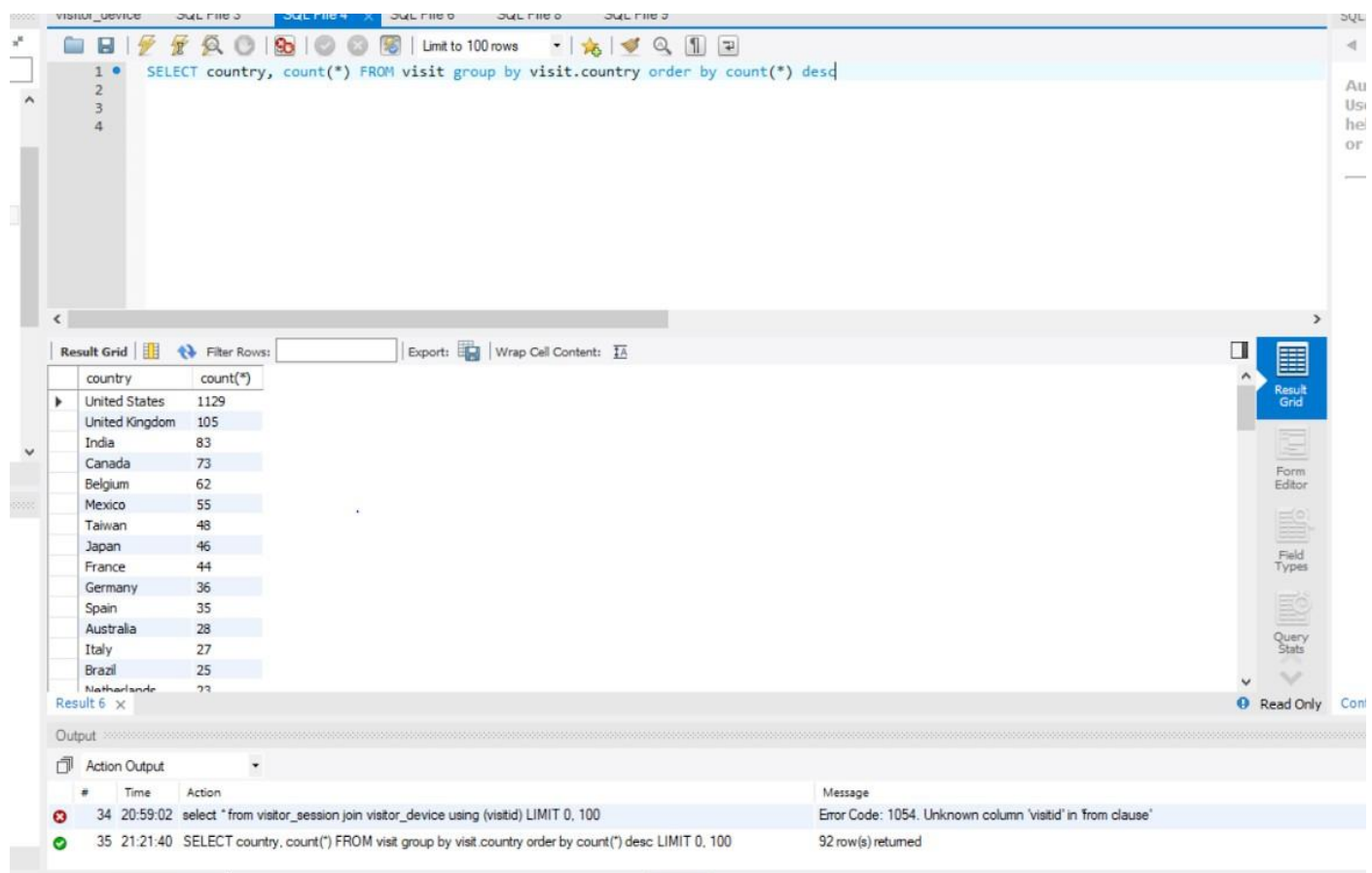
### Notes/Comments About SQL Query and Results (Include # of Rows in Result)

We calculated the time people from each country visited the store and sorted by descending order. The result shows that people from the U.S. visited the store the most.

# of rows in Result: 92

### Translation

### Screen Shot of SQL Query and Results



The screenshot displays a SQL query editor and its results. The query is: `SELECT country, count(*) FROM visit group by visit.country order by count(*) desc`. The results are shown in a table with two columns: `country` and `count(*)`. The results are sorted in descending order of count.

country	count(*)
United States	1129
United Kingdom	105
India	83
Canada	73
Belgium	62
Mexico	55
Taiwan	48
Japan	46
France	44
Germany	36
Spain	35
Australia	28
Italy	27
Brazil	25
Netherlands	23

The bottom of the screenshot shows the 'Output' pane with a table of actions and their results:

#	Time	Action	Message
34	20:59:02	select * from visitor_session join visitor_device using (visitid) LIMIT 0, 100	Error Code: 1054. Unknown column 'visitid' in 'from clause'
35	21:21:40	SELECT country, count(*) FROM visit group by visit.country order by count(*) desc LIMIT 0, 100	92 row(s) returned

## Query 7

### Question

1. How many users used only Macintosh devices to visit the store?

### Notes/Comments About SQL Query and Results (Include # of Rows in Result)

Our assumption is that google analytics doesn't recognize the person that uses the device, it can only recognize the device separately. Therefore we counted the number of macintosh devices that visited.

# of rows in result: 1

### Translation

select the operation system and the count of visitors that visited the store when the operating system is Macintosh

### Screen Shot of SQL Query and Results

The screenshot shows a SQL query editor with the following query:

```
1 SELECT visitor_device.operatingSystem, count(distinct visitor_device.fullvisitorID)
2 FROM visitor_device where operatingSystem = 'Macintosh'
```

The results are displayed in a table with the following data:

operatingSystem	count(distinct visitor_device.fullvisitorID)
Macintosh	3131

The bottom of the screenshot shows the 'Output' section with the following log entries:

#	Time	Action	Message
37	21:25:06	SELECT visitor_device.operatingSystem, count(distinct visitor_device.fullvisitorID) FROM visitor_device gr...	1 row(s) returned
38	21:31:12	SELECT visitor_device.operatingSystem, count(distinct visitor_device.fullvisitorID) FROM visitor_device wh...	1 row(s) returned