

```
In [164]: import pandas as pd
```

```
In [165]: data=pd.read_csv("/home/placement/Desktop/csv/TelecomCustomerChurn.csv")
```

```
In [166]: data['TotalCharges']=pd.to_numeric(data['TotalCharges'], errors='coerce')
```

```
In [167]: data.describe()
```

Out[167]:

|       | SeniorCitizen | tenure      | MonthlyCharges | TotalCharges |
|-------|---------------|-------------|----------------|--------------|
| count | 7043.000000   | 7043.000000 | 7043.000000    | 7032.000000  |
| mean  | 0.162147      | 32.371149   | 64.761692      | 2283.300441  |
| std   | 0.368612      | 24.559481   | 30.090047      | 2266.771362  |
| min   | 0.000000      | 0.000000    | 18.250000      | 18.800000    |
| 25%   | 0.000000      | 9.000000    | 35.500000      | 401.450000   |
| 50%   | 0.000000      | 29.000000   | 70.350000      | 1397.475000  |
| 75%   | 0.000000      | 55.000000   | 89.850000      | 3794.737500  |
| max   | 1.000000      | 72.000000   | 118.750000     | 8684.800000  |

```
In [168]: data.head(5)
```

```
Out[168]:
```

|   | customerID | gender | SeniorCitizen | Partner | Dependents | tenure | PhoneService | MultipleLines    | InternetService | OnlineSecurity | ... | DeviceProtec |
|---|------------|--------|---------------|---------|------------|--------|--------------|------------------|-----------------|----------------|-----|--------------|
| 0 | 7590-VHVEG | Female | 0             | Yes     | No         | 1      | No           | No phone service | DSL             | No             | ... |              |
| 1 | 5575-GNVDE | Male   | 0             | No      | No         | 34     | Yes          | No               | DSL             | Yes            | ... |              |
| 2 | 3668-QPYBK | Male   | 0             | No      | No         | 2      | Yes          | No               | DSL             | Yes            | ... |              |
| 3 | 7795-CFOCW | Male   | 0             | No      | No         | 45     | No           | No phone service | DSL             | Yes            | ... |              |
| 4 | 9237-HQITU | Female | 0             | No      | No         | 2      | Yes          | No               | Fiber optic     | No             | ... |              |

5 rows × 21 columns



```
In [169]: data.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 7043 entries, 0 to 7042
Data columns (total 21 columns):
#   Column                Non-Null Count  Dtype
---  -
0   customerID            7043 non-null   object
1   gender                7043 non-null   object
2   SeniorCitizen         7043 non-null   int64
3   Partner               7043 non-null   object
4   Dependents            7043 non-null   object
5   tenure                7043 non-null   int64
6   PhoneService          7043 non-null   object
7   MultipleLines         7043 non-null   object
8   InternetService       7043 non-null   object
9   OnlineSecurity        7043 non-null   object
10  OnlineBackup          7043 non-null   object
11  DeviceProtection      7043 non-null   object
12  TechSupport           7043 non-null   object
13  StreamingTV           7043 non-null   object
14  StreamingMovies       7043 non-null   object
15  Contract              7043 non-null   object
16  PaperlessBilling      7043 non-null   object
17  PaymentMethod         7043 non-null   object
18  MonthlyCharges        7043 non-null   float64
19  TotalCharges          7032 non-null   float64
20  Churn                 7043 non-null   object
dtypes: float64(2), int64(2), object(17)
memory usage: 1.1+ MB
```

```
In [170]: data.isna().sum()
```

```
Out[170]: customerID      0
gender      0
SeniorCitizen  0
Partner      0
Dependents    0
tenure      0
PhoneService  0
MultipleLines  0
InternetService  0
OnlineSecurity  0
OnlineBackup  0
DeviceProtection  0
TechSupport    0
StreamingTV    0
StreamingMovies  0
Contract      0
PaperlessBilling  0
PaymentMethod  0
MonthlyCharges  0
TotalCharges   11
Churn          0
dtype: int64
```

```
In [171]: list(data)
```

```
Out[171]: ['customerID',  
          'gender',  
          'SeniorCitizen',  
          'Partner',  
          'Dependents',  
          'tenure',  
          'PhoneService',  
          'MultipleLines',  
          'InternetService',  
          'OnlineSecurity',  
          'OnlineBackup',  
          'DeviceProtection',  
          'TechSupport',  
          'StreamingTV',  
          'StreamingMovies',  
          'Contract',  
          'PaperlessBilling',  
          'PaymentMethod',  
          'MonthlyCharges',  
          'TotalCharges',  
          'Churn']
```

```
In [172]: data1=data.fillna(data.median())
```

```
/tmp/ipykernel_5249/3060338577.py:1: FutureWarning: The default value of numeric_only in DataFrame.median is deprecated. In a future version, it will default to False. In addition, specifying 'numeric_only=None' is deprecated. Select only valid columns or specify the value of numeric_only to silence this warning.  
data1=data.fillna(data.median())
```

```
In [173]: data.shape
```

```
Out[173]: (7043, 21)
```

```
In [174]: data.isna().sum()
```

```
Out[174]: customerID      0  
gender      0  
SeniorCitizen  0  
Partner      0  
Dependents    0  
tenure      0  
PhoneService  0  
MultipleLines  0  
InternetService  0  
OnlineSecurity  0  
OnlineBackup  0  
DeviceProtection  0  
TechSupport  0  
StreamingTV  0  
StreamingMovies  0  
Contract      0  
PaperlessBilling  0  
PaymentMethod  0  
MonthlyCharges  0  
TotalCharges  11  
Churn          0  
dtype: int64
```

```
In [175]: data2=data1.drop(['customerID','SeniorCitizen','PhoneService','OnlineBackup','Partner','Dependents','OnlineS
data2
```

Out[175]:

|      | gender | tenure | MultipleLines    | InternetService | TechSupport | Contract       | MonthlyCharges | TotalCharges | Churn |
|------|--------|--------|------------------|-----------------|-------------|----------------|----------------|--------------|-------|
| 0    | Female | 1      | No phone service | DSL             | No          | Month-to-month | 29.85          | 29.85        | No    |
| 1    | Male   | 34     | No               | DSL             | No          | One year       | 56.95          | 1889.50      | No    |
| 2    | Male   | 2      | No               | DSL             | No          | Month-to-month | 53.85          | 108.15       | Yes   |
| 3    | Male   | 45     | No phone service | DSL             | Yes         | One year       | 42.30          | 1840.75      | No    |
| 4    | Female | 2      | No               | Fiber optic     | No          | Month-to-month | 70.70          | 151.65       | Yes   |
| ...  | ...    | ...    | ...              | ...             | ...         | ...            | ...            | ...          | ...   |
| 7038 | Male   | 24     | Yes              | DSL             | Yes         | One year       | 84.80          | 1990.50      | No    |
| 7039 | Female | 72     | Yes              | Fiber optic     | No          | One year       | 103.20         | 7362.90      | No    |
| 7040 | Female | 11     | No phone service | DSL             | No          | Month-to-month | 29.60          | 346.45       | No    |
| 7041 | Male   | 4      | Yes              | Fiber optic     | No          | Month-to-month | 74.40          | 306.60       | Yes   |
| 7042 | Male   | 66     | No               | Fiber optic     | Yes         | Two year       | 105.65         | 6844.50      | No    |

7043 rows × 9 columns

```
In [176]: data2.shape
```

Out[176]: (7043, 9)

```
In [178]: data2['Churn']=data2['Churn'].map({'Yes':1, 'No':0})
data2
```

Out[178]:

|      | gender | tenure | MultipleLines    | InternetService | TechSupport | Contract       | MonthlyCharges | TotalCharges | Churn |
|------|--------|--------|------------------|-----------------|-------------|----------------|----------------|--------------|-------|
| 0    | Female | 1      | No phone service | DSL             | No          | Month-to-month | 29.85          | 29.85        | 0     |
| 1    | Male   | 34     | No               | DSL             | No          | One year       | 56.95          | 1889.50      | 0     |
| 2    | Male   | 2      | No               | DSL             | No          | Month-to-month | 53.85          | 108.15       | 1     |
| 3    | Male   | 45     | No phone service | DSL             | Yes         | One year       | 42.30          | 1840.75      | 0     |
| 4    | Female | 2      | No               | Fiber optic     | No          | Month-to-month | 70.70          | 151.65       | 1     |
| ...  | ...    | ...    | ...              | ...             | ...         | ...            | ...            | ...          | ...   |
| 7038 | Male   | 24     | Yes              | DSL             | Yes         | One year       | 84.80          | 1990.50      | 0     |
| 7039 | Female | 72     | Yes              | Fiber optic     | No          | One year       | 103.20         | 7362.90      | 0     |
| 7040 | Female | 11     | No phone service | DSL             | No          | Month-to-month | 29.60          | 346.45       | 0     |
| 7041 | Male   | 4      | Yes              | Fiber optic     | No          | Month-to-month | 74.40          | 306.60       | 1     |
| 7042 | Male   | 66     | No               | Fiber optic     | Yes         | Two year       | 105.65         | 6844.50      | 0     |

7043 rows × 9 columns

```
In [179]: data3=pd.get_dummies(data2)
```



In [180]: data3

Out[180]:

| InternetService_DSL | InternetService_Fiber optic | InternetService_No | TechSupport_No | TechSupport_No internet service | TechSupport_Yes | Contract_Month-to-month | Contract_One year | Churn |
|---------------------|-----------------------------|--------------------|----------------|---------------------------------|-----------------|-------------------------|-------------------|-------|
| 1                   | 0                           | 0                  | 1              | 0                               | 0               | 1                       | 0                 | 0     |
| 1                   | 0                           | 0                  | 1              | 0                               | 0               | 0                       | 1                 | 1     |
| 1                   | 0                           | 0                  | 1              | 0                               | 0               | 1                       | 0                 | 0     |
| 1                   | 0                           | 0                  | 0              | 0                               | 1               | 0                       | 1                 | 1     |
| 0                   | 1                           | 0                  | 1              | 0                               | 0               | 1                       | 0                 | 0     |
| ...                 | ...                         | ...                | ...            | ...                             | ...             | ...                     | ...               | ...   |
| 1                   | 0                           | 0                  | 0              | 0                               | 1               | 0                       | 1                 | 1     |
| 0                   | 1                           | 0                  | 1              | 0                               | 0               | 0                       | 1                 | 1     |
| 1                   | 0                           | 0                  | 1              | 0                               | 0               | 1                       | 0                 | 0     |
| 0                   | 1                           | 0                  | 1              | 0                               | 0               | 1                       | 0                 | 0     |
| 0                   | 1                           | 0                  | 0              | 0                               | 1               | 0                       | 0                 | 0     |

In [181]: data3.shape

Out[181]: (7043, 18)

In [182]: y=data3['Churn']  
x=data3.drop('Churn',axis=1)

In [183]:

y

Out[183]:

```
0      0
1      0
2      1
3      0
4      1
```

..

```
7038    0
7039    0
7040    0
7041    1
7042    0
```

Name: Churn, Length: 7043, dtype: int64

In [184]:

x

Out[184]:

|      | tenure | MonthlyCharges | TotalCharges | gender_Female | gender_Male | MultipleLines_No | MultipleLines_No<br>phone service | MultipleLines_Yes | InternetService_ |
|------|--------|----------------|--------------|---------------|-------------|------------------|-----------------------------------|-------------------|------------------|
| 0    | 1      | 29.85          | 29.85        | 1             | 0           | 0                | 1                                 | 0                 |                  |
| 1    | 34     | 56.95          | 1889.50      | 0             | 1           | 1                | 0                                 | 0                 |                  |
| 2    | 2      | 53.85          | 108.15       | 0             | 1           | 1                | 0                                 | 0                 |                  |
| 3    | 45     | 42.30          | 1840.75      | 0             | 1           | 0                | 1                                 | 0                 |                  |
| 4    | 2      | 70.70          | 151.65       | 1             | 0           | 1                | 0                                 | 0                 |                  |
| ...  | ...    | ...            | ...          | ...           | ...         | ...              | ...                               | ...               | ...              |
| 7038 | 24     | 84.80          | 1990.50      | 0             | 1           | 0                | 0                                 | 1                 |                  |
| 7039 | 72     | 103.20         | 7362.90      | 1             | 0           | 0                | 0                                 | 1                 |                  |
| 7040 | 11     | 29.60          | 346.45       | 1             | 0           | 0                | 1                                 | 0                 |                  |
| 7041 | 4      | 74.40          | 306.60       | 0             | 1           | 0                | 0                                 | 1                 |                  |
| 7042 | 66     | 105.65         | 6844.50      | 0             | 1           | 1                | 0                                 | 0                 |                  |

7043 rows × 17 columns

```
In [185]: from sklearn.model_selection import train_test_split
x_train, x_test, y_train, y_test = train_test_split(x, y, test_size=0.33, random_state=42)
```

```
In [186]: from sklearn.linear_model import LogisticRegression
classifier=LogisticRegression()
classifier.fit(x_train,y_train)
```

/home/placement/anaconda3/lib/python3.10/site-packages/sklearn/linear\_model/\_logistic.py:458: ConvergenceWarning: lbfgs failed to converge (status=1):  
STOP: TOTAL NO. of ITERATIONS REACHED LIMIT.

Increase the number of iterations (max\_iter) or scale the data as shown in:

<https://scikit-learn.org/stable/modules/preprocessing.html> (<https://scikit-learn.org/stable/modules/preprocessing.html>)

Please also refer to the documentation for alternative solver options:

[https://scikit-learn.org/stable/modules/linear\\_model.html#logistic-regression](https://scikit-learn.org/stable/modules/linear_model.html#logistic-regression) ([https://scikit-learn.org/stable/modules/linear\\_model.html#logistic-regression](https://scikit-learn.org/stable/modules/linear_model.html#logistic-regression))

```
n_iter_i = _check_optimize_result(
```

```
Out[186]: ▾ LogisticRegression
LogisticRegression()
```

```
In [188]: y_pred=classifier.predict(x_test)
```

```
In [189]: from sklearn.metrics import confusion_matrix
confusion_matrix(y_test,y_pred)
```

```
Out[189]: array([[1519,  178],
                [ 273,  355]])
```

```
In [190]: from sklearn.metrics import accuracy_score
accuracy_score(y_test,y_pred)
```

```
Out[190]: 0.8060215053763441
```

```
In [ ]:
```

