| **VISHNUVARDHAN KRISHNAN**  Email: XXXXX  Phone: XXXXX | AWS Certified SysOps Administrator – AssociateAWS Certified Solutions Architect – AssociateAWS Certified Developer – AssociateAWS Certified Security – SpecialtyHashiCorp Certified: Terraform Associate (002)Adobe Certified Expert - Adobe Experience Manager Dev/Ops Engineer |
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**Experience Summary**

* LinkedIn Profile – <https://www.linkedin.com/in/vishnuvardhankrishnan/>
* **Adobe Certified AEM DevOps Engineer and Adobe Experience Manager Sites Architect**
* **HashiCorp Certified: Terraform Associate**
* **AWS Certified Cloud Practitioner**
* **AWS Certified Solutions Architect – Associate**
* **AWS Certified SysOps Administrator – Associate**
* **AWS Certified Developer – Associate**
* **AWS Certified Security – Specialty**
* **12 years, 10 months** of IT experience with AEM Content Management systems, Web hosting, Amazon Web Services (AWS) environments, Cloud Services, Data Warehousing and Business Intelligence applications as an Information Technology professional, this includes Development roles in Data Warehousing ETL tool.
* Technical expertise in **AEM DevOps/System Administration & Management, Web Hosting Consultant, AWS Infrastructure Administration/Management, DevOps Engineer,** and ETL tools like Informatica 8.1.1, SQL Server Integration Services (SSIS).
* Strong experience in DevOps activities such as Continuous Integration, Continuous Delivery, Continuous Deployment (CI/CD) and the required tools.
* Linux Administration and experience in Google Cloud Platform.
* Infrastructure as Code Model using Terraform, Packer, Chef, Concourse, and Ansible.
* Adobe Experience Manager (AMS)
* AWS Infrastructure Management
  + - * AWS Services Management
      * Infrastructure Management
      * CloudFront, Amazon SES, Route53, AWS Secrets, EC2/Load Balancer, etc.,
* Adobe Experience Manager (AEM)
* CQ5/AEM Web Content Management (WCM) & Digital Asset Management (DAM)
* Good Experience in AEM System Administration & Management
* Troubleshooting AEM administration-related issues
* AEM & Dispatcher Installation / Management
* Experience with Amazon Web Services (AWS) environments
* Working closely with AEM Authors to assist them in updating content and help to manage the sites.
* Configure, install, and maintain Middleware Software like Apache, etc.
* Experience with Apache Web Server configurations
* Experience with Linux server environments
* Performance Tuning & Optimization
* AEM as Infrastructure as Code
* DevOps Tools
* Jenkins
* Git, GitHub, GitLab, GitLab CI
* Chef, Ansible
* Packer
* Python Scripting
* Terraform, Selenium
* Concourse, etc.
* Proficient in analyzing and translating business requirements to technical requirements and architecture.
* Good experience in Web Hosting environment and Infrastructure management.
* Good communication skills, interpersonal skills, self-motivated, quick learner and team player.
* Good team player and strong knowledge of understanding the client’s requirements
* Manage Webhosting Systems on required hardware platforms in a production environment with minimum downtime.
* Manage all internet applications inclusive to, but not limited to DNS, Apache, AEM/CQ5.
* Provide technical support, training and technical documentation to the Information Technology team and contractors
* Communicate with staff, vendors, and customers in a courteous, professional manner always.
* Document server configurations, scripts, and all other relevant information in a repository to share information.
* Perform other duties and responsibilities as required to fulfil job function or as assigned.
* Worked successfully in executing projects for a famous healthcare client.
* Client interaction and Requirement Gathering at different Client Onsite locations.

**Career Profile**

| **Dates** | **Organization** | **Designation** | **Current Role** |
| --- | --- | --- | --- |
| Sep-2022’ to  till date | XXXX | Senior Platform Engineer | Cloud Architect |
| Apr-2019’ to  Aug-2022’ | XXXX | Architect (Manager) | AEM DevOps Architect/Cloud DevOps Engineer |
| Nov-2011’ to  Apr-2019’ | XXXX | Technology Lead | AEM DevOps / Web Hosting Consultant |
| Oct-2009’ to  Nov-2011’ | XXXX | Software Engineer | Informatica Developer |

**Technology/ Skills**

| Cloud Technologies | AWS, GCP |
| --- | --- |
| CI / CD Tools | Jenkins, Concourse, GitLab CI, Azure DevOps |
| Version Control Systems | Git, BitBucket, GitLab, GitHub |
| Build Tools | Maven |
| Monitoring & Log Management | Logstash, New Relic, CloudWatch |
| Operating Systems | Windows, Linux, macOS |
| Application/Web Servers | Apache, JBoss. |
| Scripting | Shell, Python |
| Change Management Tools | Service Now, Remedy, JIRA, Confluence |
| Automation Tools | Chef, Packer, Terraform, Ansible, Selenium. |
| Containerization | Docker |

**Qualifications**

| **Degree and Date** | **Institute** | **Grade** |
| --- | --- | --- |
| Bachelor of Engineering, Computer Science and Engineering (May 2009) | Sri Ramakrishna Engineering College, Coimbatore - Anna University | Distinction with 79% |

**Relevant Project Experience**

| **Project** | **AEM CI/CD Implementation** |
| --- | --- |
| Client | Banking Company |
| Period | Apr’22 – To date |
| Project Abstract: | AEM, DevOps, Apache, CI/CD |
| Role | Administration, DevOps, Automation |
| Responsibilities | * AEM Automation * Cloud Manager * Dispatcher * CI/CD Implementation * Automation through the script |
| Operating System | Linux |
| Tools | GitLab, GitLab CI |

| **Project** | **AEM Forms Upgrade and Process improvement** |
| --- | --- |
| Client | A global leader in medical technology |
| Period | Nov’ 21– Mar’ 22 |
| Project Abstract: | AEM Form upgrade, Cluster, Process improvement |
| Role | Administration, DevOps |
| Responsibilities | * AEM Forms Service Upgrade * Clustering enablement * Process improvement and implementation |
| Operating System | Linux |
| Tools | AEM Forms |

| **Project** | **AEM Self-Hosted to AMS Migration** |
| --- | --- |
| Client | Leading Pharma Industry (Worldwide) |
| Period | Nov’ 20 – Oct’ 21 |
| Project Abstract: | AEM AWS Self-hosted to AMS migration |
| Role | Administration, DevOps, Consultant, Solutioning, Developer |
| Responsibilities | * Planning & Impact Analysis * End-to-end migration solution and implementation * Solution Architect * Content Migration * Infrastructure Management and Automation * AEM Automation using CI/CD Pipeline setup * Dispatcher automated conversion |
| Operating System | Linux |
| Tools | AEM, Apache, AWS, Jenkins, Python, Bash |

| **Project** | **AEM as Infrastructure as Code & Automation** |
| --- | --- |
| Client | Leading Telecommunications Company in the USA |
| Period | May’ 19 – Oct’ 20 |
| Project Abstract: | Build AEM Environment using Infrastructure as a Code IT Setup |
| Role | Administration, DevOps Architect, Consultant |
| Responsibilities | * Planning & Impact Analysis * Solution Architect * Content Migration between different environments * AWS Services Management * Infrastructure Management and Automation * AEM Automation using CI/CD Pipeline setup * Python Selenium Automation testing |
| Operating System | Linux |
| Tools | AEM, Apache, AWS, Cloud Management, Packer, Terraform |

| **Project** | **AWS Cloud Migration** |
| --- | --- |
| Client | Leading Pharma Industry (Worldwide) |
| Period | Nov’ 16 – Apr’ 17 |
| Project Abstract: | The commercial Services team concentrates on the Adobe AEM platform administration and support hosted on the AWS environment which increases speed to market, saves costs, improves intelligence, and helps marketers to optimize their digital investment. |
| Role | Administration, Developer and Consultant |
| Responsibilities | * Planning, Impact Analysis & Solution Architect * Data Migration between different environments * CQ5/AEM Administration * AWS Services & Infrastructure Management * Client Onsite team management * Troubleshooting issues & Problem Management * Hosting & Maintaining applications on the internet * Maintenance Management& Application Migration * Documentation of all activities and incidents * Communicated with Clients and provided status reports every week |
| Operating System | Windows/Linux |
| Tools | AEM, Apache, AWS, Cloud Management |

| **Project** | **Global Commercial & Digital Services** |
| --- | --- |
| Client | Leading Pharma Industry (Worldwide) |
| Period | Dec’ 11 – Nov’ 19 |
| Project Abstract: | The commercial Services team concentrates on the Adobe AEM platform administration and support hosted on the AWS environment which increases speed to market, saves costs, improves intelligence, and helps marketers to optimize their digital investment. |
| Role | Administration, Developer and Consultant |
| Responsibilities | * Data Migration between different environments * AEM Admin &Providing production support * Performance Tuning & Optimization * AWS Services Management and Automation * Infrastructure Management * Client Onsite team management * Troubleshooting issues & Problem Management * Hosting & Maintaining applications on the internet * Tracking incidents and providing regular updates to users on request status and progress * Maintaining Quality Standards as per the Company & Clients’ policy * Documentation of all activities and incidents * Managing/coordinating recurring issues and ensuring long-term resolution * Communicated with Clients and provided status reports weekly * Client interaction and Requirement Gathering |
| Operating System | Windows/Linux |
| Tools | AEM, Apache, AWS, Cloud Management |

| **Project** | **Global Commercial & Digital Services** |
| --- | --- |
| Client | Leading Pharma Industry (Worldwide) |
| Period | Dec’ 11 – Nov’ 19 |
| Project Abstract: | Digital Services concentrates on the various Applications that are being migrated to the Adobe CQ5 environment, which increase speed to market, save costs, improve intelligence, and help marketers to optimize their digital investment. |
| Role | Developer and Consultant |
| Responsibilities | * Data Migration between different environments * Providing production support * Hosting & Maintaining applications on the internet * Tracking incidents and providing regular updates to users on request status and progress * Maintaining Quality Standards as per the Company & Clients’ policy * Documentation of all activities and incidents * Managing/coordinating recurring issues and ensuring long-term resolution * Communicated with Clients and provided status reports every week * CQ5/AEM Administration * Client interaction and Requirement Gathering |
| Operating System | Windows/Linux |
| Tools | AEM, Apache, IIS, AEM, JBoss |

**Day to Day activities**

* Analyzing and understanding business rules/requirements.
* Strictly adhered to Information Security Management System (ISMS) policies of the company at all activities
* Strictly adhered to daily Service Level Agreements with clients
* Hosting sites on the internet and managing the applications
* AWS Cloud Administration and Cloud DevOps
* AEM System Administration, DevOps Automation and CI/CD Implementation
* AEM Applications Troubleshooting & Problem Management
* Client Interaction & Requirement Analysis
* Training and Documentation

**Ability to –**

* Individual Contributor
* Think analytically and be a problem solver.
* Communicate effectively, both in writing and in speaking, with customers, co-workers, and various business contacts courteously and professionally.
* Work completely and accurately under time constraints and deadlines.
* Read, analyze and interpret reports.
* Provide excellent customer service.
* Work safely and effectively.

**Personal Details**

| Date of Birth | XXXXX |
| --- | --- |
| Communication Address | XXXXX |
|
| Email | XXXXX |
| Telephone | XXXXX |
| Sex | Male |
| Nationality | Indian |
| Language Proficiency | English, Tamil, Kannada |
| Hobbies | Badminton, Listening to Music, Reading Books of any genre |