# Joshua Banga

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#### **Personal Profile**

Software engineer with proven data analytics experience delivering measurable results including 3x productivity improvements through automation. Strong foundation in C++, Python, and systems programming with hands-on experience in full-stack development, data processing, and team leadership. Currently developing custom operating system (irisOS) while seeking software engineering roles.

#### **Experience**

#### Team Leader, Myer - Sydney, Australia

Sep 2022 - Jul 2023

- Redesigned order fulfillment operations using zero-budget approach, reducing customer wait times by 33% and enabling 2-person operation (previously requiring 3 staff)
- Led cross-functional teams of up to 6 members, successfully mentoring 2 employees who advanced to leadership positions

## Data Analyst, Fleet Logistics UK - Birmingham, England

Jan 2021 - Mar 2021

- Automated data analysis workflows using Python (Pandas, NumPy, Matplotlib) for optimisation over Excel, increasing productivity 3x from 1 report/day to 3 reports/day
- Built CO2 emissions analytics platform processing fleet data from 50+ companies and 10,000+ vehicles, delivering predictive insights that directly informed Account Manager strategy
- Ensured GDPR-compliant data integration across 20+ countries, enabling seamless UK-German office collaboration

# Technology Intern, IBM - Birmingham, England

Jun 2020 - Jun 2020

 Led 5-person team through technology consulting challenge, coordinating remote collaboration and delivering sustainability-focused recommendations to IBM representatives

## Junior Data Analyst, Fleet Logistics UK - Birmingham, England

Feb 2019 - Jun 2019

- Developed standardised data processing frameworks using Excel VBA and Python, systematically handling recurring anomalies and improving model accuracy
- Produced 100+ quarterly business reviews across 20+ clients, supporting Account Manager presentations with advanced Excel functions and PowerBI data visualisations

#### Research Intern, Rolls-Royce – Birmingham, England

Oct 2016 - May 2017

- Analysed fuel valve failure mechanisms using SolidWorks CAD modelling and Newtonian modelling, proposing conical redesign solution that enhanced structural integrity
- Collaborated with cross-functional engineering team to present findings at conference, earning Gold CREST Award recognition

#### **Projects**

- **irisOS:** A custom operating system from scratch (bare-metal programming) with a focus on low-level programming, memory management, and system architecture for ARM (ARMv8) processors
- **Resume Selector:** A cross-platform desktop application for adjusting a résumé using Qt framework and a CMake build system, with object-oriented programming (OOP) design principles considered

## **Education**

University of Birmingham – BSc Natural Science (majoring Computer Science) Relevant Coursework: Programming in Java (82%), Security and Networks, Multi-variable Calculus

Aug 2024

University of Technology, Sydney – BSc Year Abroad

Jun 2023

Data Analytics in Python (86%), Introduction to Quantum Computing (92%)

Cloud Computing Infrastructure, Application Development in C#

## Skills

**Programming Languages:** C++ (with GTest unit testing), Python, Go, SQL, C# **Technologies:** Git Version Control, AWS (EC2, S3), CI/CD Pipelines, Docker