SUMMARY:

1. Understanding the Data and Ensuring Data Quality:

- Preliminary exploration involved checking the dimensions and information of the data, as well as identifying duplicates and addressing missing values.

- The 'Select' option was substituted with null values, as it did not contribute meaningful information. Additionally, certain null values were replaced with 'not available' to preserve data integrity.

2. Cleaning and Enhancing the Data:

- The data exhibited general cleanliness, with only a few instances of null values.

- Columns with more than 45% missing values were removed to streamline the dataset.

- Immaterial and heavily skewed categorical variables were excluded from the analysis.

- Certain variables underwent consolidation to enhance comparability and facilitate accurate analysis.

3. Exploring the Data:

- Exploratory Data Analysis (EDA) encompassed visualizing conversion ratios in relation to pertinent variables.

- Outliers were addressed, and numeric values underwent refinement to ensure data accuracy.

4. Identifying and Processing Categorical Variables:

- Dummy variables were created for categorical variables, leading to the removal of the original columns.

- Numeric values underwent scaling using the MinMaxScaler to maintain consistency in the dataset.

5. Partitioning Data into Training and Testing Sets:

- Utilizing the sklearn library, the dataset was divided into training (70%) and testing (30%) sets.

6. Standardizing Numeric Variables:

- Numerical variables underwent rescaling to ensure uniformity in their magnitudes.

7. Constructing the Model:

- Recursive Feature Elimination (RFE) was applied to identify the top 15 significant variables.

- Subsequent variable removal was performed manually based on VIF values and p-values, eliminating variables with VIF > 5 and p-value > 0.05.

8. Assessing Model Performance:

- A confusion matrix was generated to evaluate the model's performance.

- Determination of the optimal cut-off value through the ROC curve facilitated the calculation of accuracy, sensitivity, and specificity, each reaching approximately 90%.

9. Making Predictions:

- Predictions were executed on the test data using the optimal cut-off value of 0.2, resulting in an accuracy, sensitivity, and specificity of 90%.

- The analysis highlighted the most influential variables in attracting potential buyers, ranked in descending order:

1. Direct Traffic
2. Welingak Website
3. Last Activity - Email Bounced
4. Last Activity - Olark Chat Conversation
5. Tags – Busy
6. Tags - Closed by Horizon
7. Tags - Lost to EINS
8. Tags - Not Specified
9. Tags – Ringing
10. Tags - Will revert after reading the mail
11. Last Notable Activity - SMS Sent

- Focusing on these key variables can significantly enhance X Education's likelihood of converting potential buyers and increasing course enrolments.