Seattle, WA 510-609-5212 lav@spu.edu linkedin.com/in/vy-la

#### **EDUCATION:**

### **Bachelor of Arts in Computer Science**

**June 2025** 

Seattle Pacific University, Seattle, WA

- SPU Transfer Merit Scholarship
- Coursework: Data Structures and Programming, Algorithm Design and Analysis, System Design

# **Completed 82 credits towards BS in Computer Science**

**September 2019 – June 2022** 

Seattle University, Seattle, WA

#### **OUALIFICATIONS:**

- Over 1+ years of experience working in a dynamic tech environment specializing in front-end development.
- Over 1 year of experience working in a fast-paced call center environment with client success
- Completes tasks efficiently and accurately while managing multiple projects at once
- Excellent organization skills, detail-oriented, able to prioritize and streamline operations
- Ability to work independently and responsibly without direct supervision
- Proficient with Microsoft Office, Python, C++, SQL, HTML & CSS, JavaScript

#### **RELATED EXPERIENCE:**

### Education, Technology & Media Student Assistant

October 2022 – Present

Seattle Pacific University, Seattle, WA

- Drafted a step-by-step guide of instructions including screenshots to illustrate the usage of Canvas for instructors, leading to deeper understanding and greater adoption amongst 2000 users.
- Restructured over 15 Canvas courses, improving navigability, and reducing confusion by 50%.
- Spearheaded accessibility initiatives by introducing an intuitive structure and simple navigation bar, which enhanced the website's usability by 10%.

### **Computer Science Teacher Assistant**

**July 2023 – April 2024** 

Seattle Pacific University, Seattle, WA

- Recruited by a political science professor on campus to assist her on a project for students to use.
- Developed and implemented interactive geography maps using NodeJS and MongoDB.
- Effectively collaborated with the political science professor and a computer science professor to ensure that the project was being programmed correctly.

# ADDITIONAL EXPERIENCE:

**Teacher Assistant**Van Lang Vietnamese Cultural & Language School, Seattle, WA

**September 2021 - Present** 

- Mentored 20+ students in reading, listening, writing, and speaking in Vietnamese.
- Assisted teachers in answering students' questions and gave frequent feedback to students and teachers to enhance class productivity.
- Engaged students in learning activities to optimize their understanding of lessons through weekly check-ins and practical examples.

## Seattle U Engagement Ambassador

**November 2021 – June 2022** 

Seattle University, Seattle, WA

- Raised over \$2K of funds and awareness in two months to support SU Funds and Scholarships.
- Provided a warm and friendly experience to parents and alumni inquiring about the Tell-A-Hawk program by giving information and answering guests' questions.
- Cold called over 400+ alumni and parents to fundraise for department scholarships.

# **PROJECTS:**

- Pizza Restaurant database (SQL, HTML, CSS, PHP): This database keeps track of the orders, order histories, employee and customer information, branch information, and menu items for a local pizza restaurant.
- Covid Data Tracker (C++): A Covid tracker that allows users to keep track of Covid cases and deaths worldwide.

#### **COMMUNITY INVOLVEMENT:**

Volunteer at Seattle MATHCOUNTS Competition Microsoft Campus, Redmond, WA Feb 2021 - Present