Vy La

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EDUCATION:

Bachelor of Arts in Computer Science   **June 2025**
Seattle Pacific University, Seattle, WA
- SPU Transfer Merit Scholarship
- Coursework: Data Structures and Programming, Algorithm Design and Analysis, System Design, Database Management

Completed 82 credits towards BS in Computer Science   **September 2019 – June 2022**
Seattle University, Seattle, WA

QUALIFICATIONS:
- Over 2+ years of experience in software development and technical support environments
- Over 1+ year of experience in a fast-paced call center environment with client success
- Completes tasks efficiently and accurately while managing multiple projects at once
- Excellent organization skills, detail-oriented, able to prioritize and streamline operations
- Proven ability to work independently and responsibly without direct supervision
- Proficient with Microsoft Office, Python, C++, SQL, HTML & CSS, JavaScript

RELATED EXPERIENCE:

Education, Technology & Media Student Assistant   **October 2022 – Present**
Seattle Pacific University, Seattle, WA
- Drafted a step-by-step guide of instructions including screenshots to illustrate the usage of Canvas for instructors, leading to deeper understanding and greater adoption amongst 2000 users.
- Restructured over 15 Canvas courses, improving navigability, and reducing confusion by 50%.
- Led accessibility initiatives, introducing simplified navigation bars and intuitive structure, improving website usability by 10%

Computer Science Teacher Assistant Intern   **July 2023 – April 2024**
Seattle Pacific University, Seattle, WA
- Assisted a political science professor in developing interactive geography maps using NodeJS and MongoDB
- Collaborated with both political science and computer science professors to ensure project accuracy and functionality

ADDITIONAL EXPERIENCE:

Teacher Assistant   **September 2021 - Present**
Van Lang Vietnamese Cultural & Language School, Seattle, WA
- Mentored 20+ students in reading, listening, writing, and speaking in Vietnamese.
- Assisted teachers in answering students' questions and gave frequent feedback to students and teachers to enhance class productivity.
- Engaged students in learning activities to optimize their understanding of lessons through weekly check-ins and practical examples.

Seattle U Engagement Ambassador   **November 2021 – June 2022**
Seattle University, Seattle, WA
- Raised over $2K of funds and awareness in two months to support SU Funds and Scholarships.
- Provided a warm and friendly experience to parents and alumni inquiring about the Tell-A-Hawk program by giving information and answering guests' questions.
- Cold called over 400+ alumni and parents to fundraise for department scholarships.

PROJECTS:
- **Pizza Restaurant database (SQL, HTML, CSS, PHP)**: Designed a database to manage orders, order histories, employee and customer details, branch information, and menu items for a local pizza restaurant
- **Covid Data Tracker (C++)**: Developed a Covid tracker allowing users to monitor global Covid cases and deaths

COMMUNITY INVOLVEMENT:
- **Volunteer at Seattle MATHCOUNTS Competition**   **Feb 2021 – Present**
  Microsoft Campus, Redmond, WA
- **Session Assistant at UW Undergraduate Research Symposium**   **May 2024 – Present**
  University of Washington Seattle, WA