Advancing Banking Operations Through Better IT Service Support

FINEDGE
Banking Solution

CWGPLC

CWG PLC . 2018

AGENDA

- Product Overview
- Functionality
- Value Added Services
- Features
- Architecture
- Implementation Methodology
- Support Model
- Benefits
- Why CWG
- Reference Case
- Application Demo

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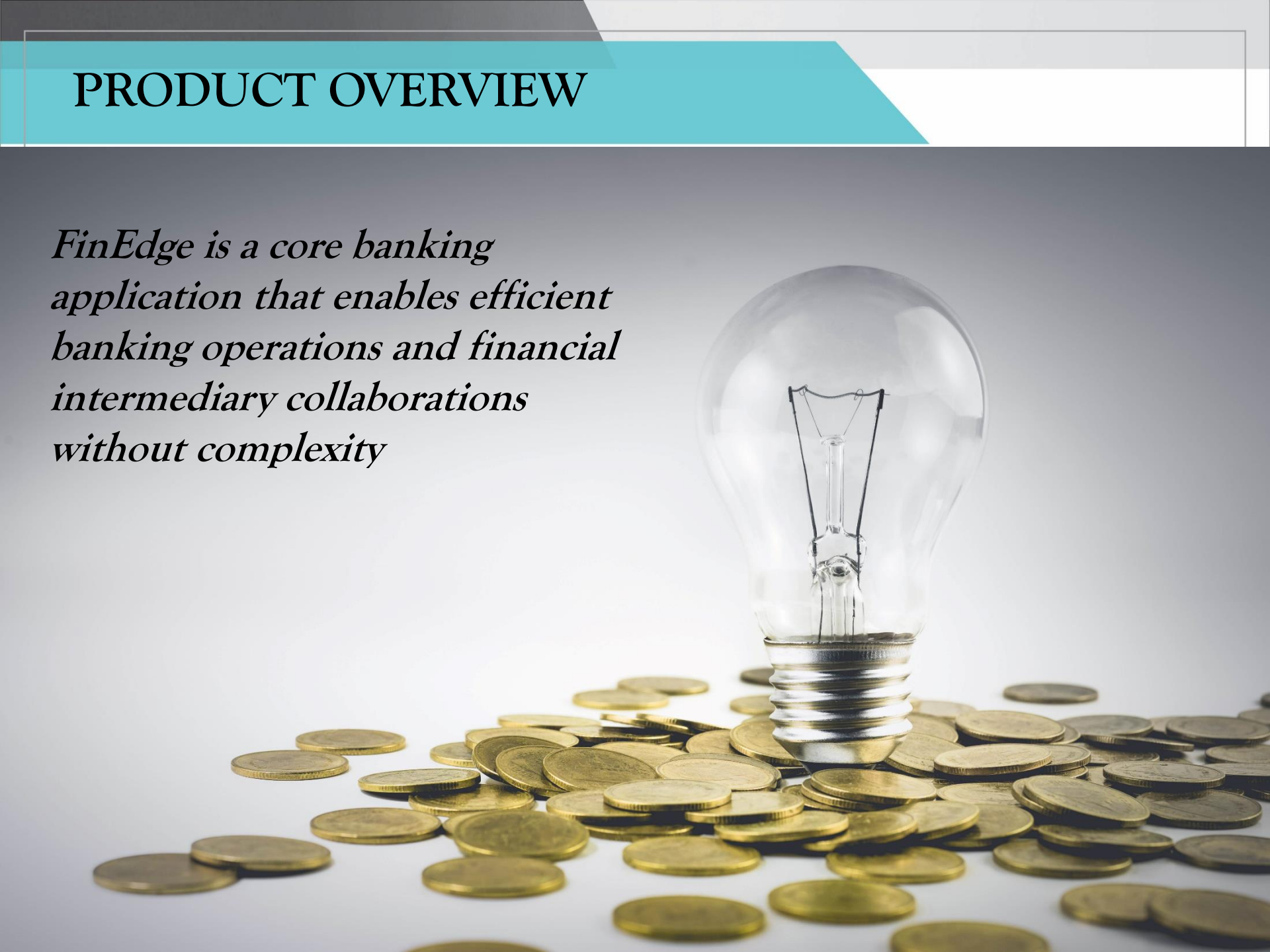
PRODUCT OVERVIEW

FinEdge is a core banking application that enables efficient banking operations and financial intermediary collaborations without complexity

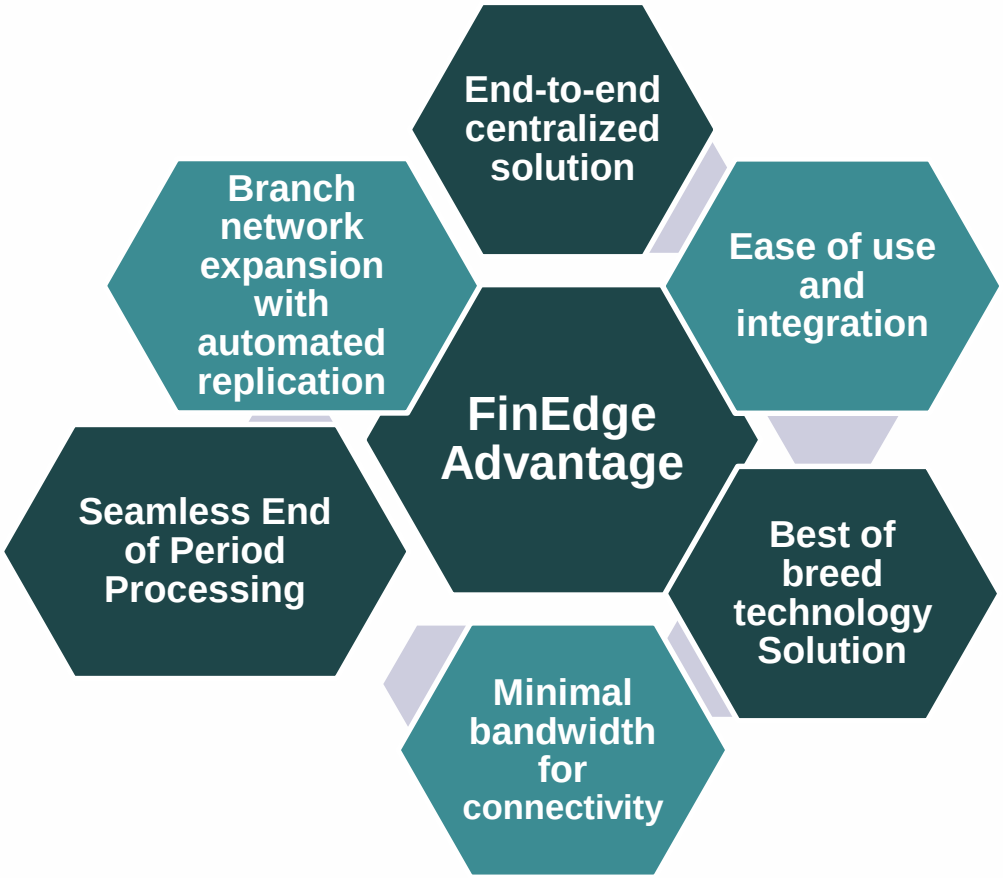


FINEDGE

CORE BANKING SOLUTION

FINEDGE CORE BANKING SOLUTION

- CORE application addressing all the needs of Microfinance Institutions, Mortgage Banks and Financial Institutions.
- African software, customizable to meet all local market requirements



Product live in Nigeria, Pilot on-going in Ghana & engagement at advance stage in Cameroon and Uganda

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FUNCTIONALITY - SUMMARY

Real time 24/7 account processing platform

- Customer/Account Management
- Robust Reporting (including Statutory)
- Operations
- Fixed Asset Management
- Interbank Placement

FinEdge Core Banking Solution

- Fixed Deposit Management
- Loan Management
- User Management
- Product Management
- Audit and Control

Open integration, scalable and high performance

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VALUE ADDED SERVICES

Mobile Application	• This application integrates with POS Terminals and Mobility apps which equips the banks for real time deposit mobilization on the field.
Cards & e-Payment Channel Integration	• This module enables you to offer card services for transactions on ATMs and POS terminals.
Extended Branch Banking	• This is allows your correspondence bank to handle online real-time transactions on your behalf.
Agency Banking (optional)	• This is an optional module for banks that serve as Mobile money agents. This service can be integrated with the core banking application.

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FEATURES

- ✓ Seamless data migration due to Finacle experience
- ✓ Localized solution tailored to meet our specific environmental need
- ✓ Flexible and easily customizable solution
- ✓ End-to-end centralised solution that meets everyday need of a financial institution
- ✓ Easy to use integrated financial & banking application
- ✓ Open system architecture allows seamless integration with other application
- ✓ 24/7 Support by CWG's experienced support team, based on SLA

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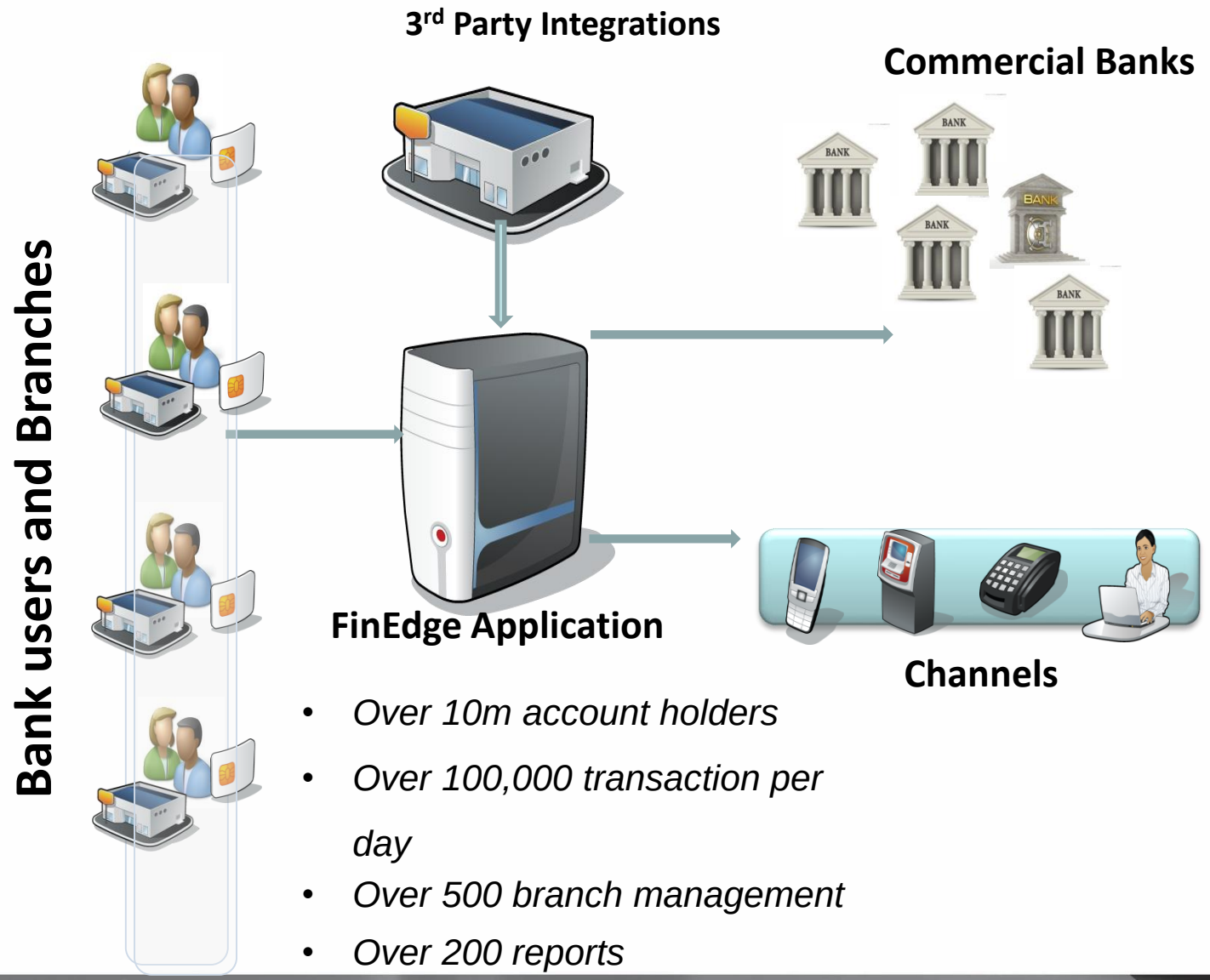
ARCHITECTURE



- *Over 10m account holders*
- *Over 100,000 transaction per day*
- *Over 500 branch management*
- *Over 200 reports*

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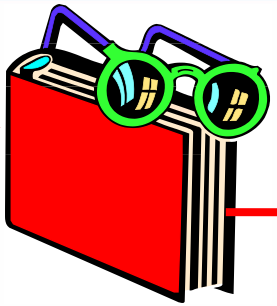
IMPLEMENTATION METHODOLOGY

Project Kick-off

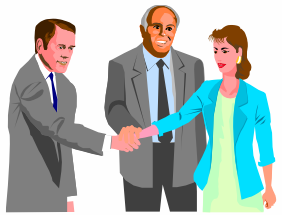
Project Plan



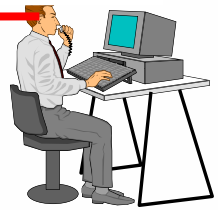
Existing System Study

Core Team Education

Business Process Definition



Business Process defined



Software Installation

Pilot phase implementation
- End User Training
- Interface building
- Customisation
- Testing & fine tuning
- Data Migration & Upload

PILOT LIVE

Effectiveness Review

Roll Out

Final Review

Rapid Implementation Methodology

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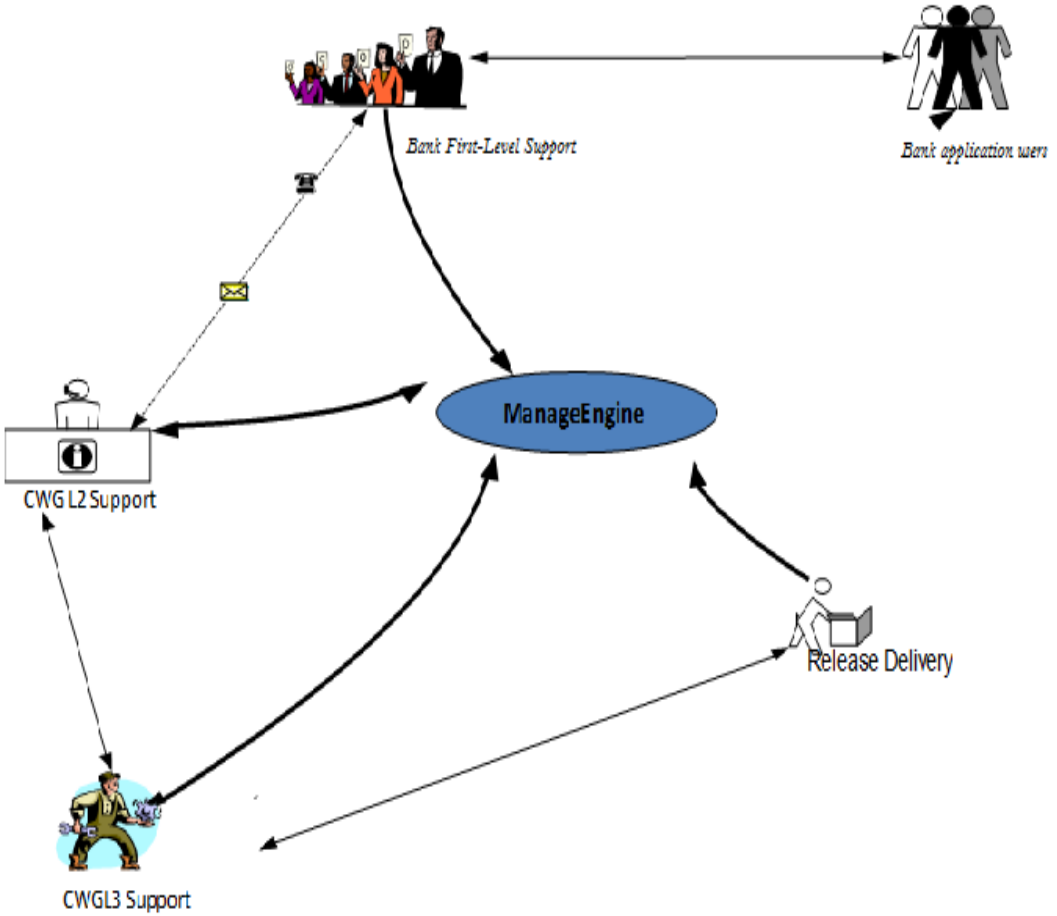
SUPPORT MODEL



- Bank serves as L1 support, while CWG serves as L2 and L3 support
- All issues are logged and managed on the CWG's support portal
- Issues that require development will be delivered with detailed release note

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BENEFITS

BENEFITS

- ✓ Increased revenue through Value added services
- ✓ Improved business operational efficiency and accountability
- ✓ Increased productivity and profitability
- ✓ Increased Customer Base and operations
- ✓ Improved Customer satisfaction

A full fledged Banking Solution that supports and empowers clients

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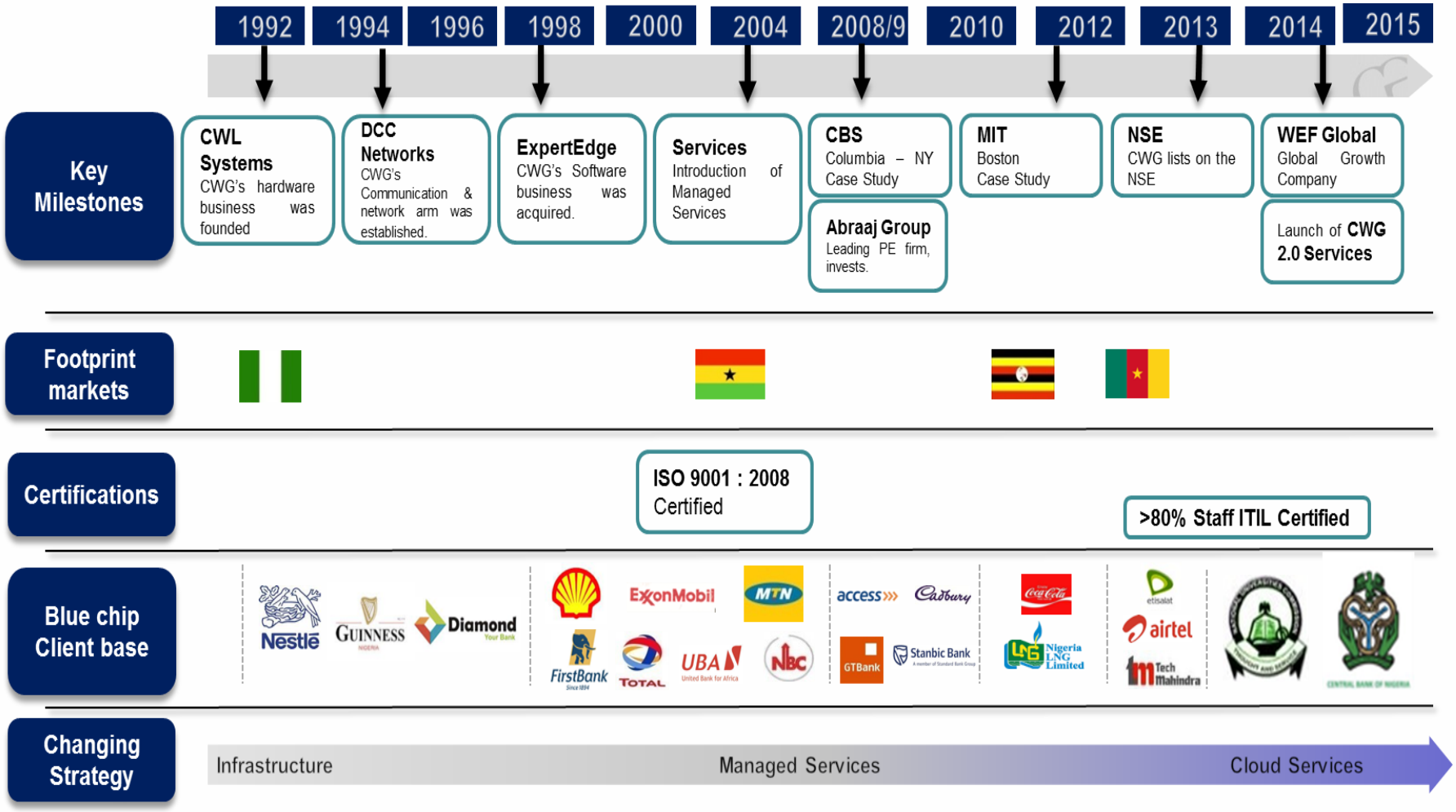
WHY CWG



24 years of delivering first rate IT products and services

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SOME REFERENCE CASES

HAGGAI

CWGPLC Diamond MTN

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APPLICATION DEMO

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DEMO OUTLINE

- Setup and Admin
  - Quick run through
- Customer Service
  - Create customer/Account
  - Manage mandate
  - Cheque Book ranging
  - Standing order
  - Customer balance
- Operations
  - Batch Posting
  - Bulk upload
  - Deposit/withdrawal
  - Cheque processing
- Fixed Deposit
  - TD account creation
  - TD Liquidation (Partial/Full)
  - TD rollover
- Loans
  - Loan application and disbursement
  - Loan liquidation
  - Overdraft
- Reports
  - EFASS / Fina Generation
  - Loan Provisioning & PAR
  - Loan repayment due
  - Customer/GL History
  - Trial Balance (Branch/Consolidated)

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