## Selling Tips

- Before leaving home:
  - o Put your name and phone number on one of the Worksheet/Flyers.
  - Make dozens of copies of the Worksheet/Flyers.
  - o Familiarize yourself with all the selling materials.
  - o Wear your Class-A Uniform.
  - o Begin selling with plenty of \$5s and \$10s for making change.
  - o Take extra blue or black ink pens (no other colors.)
- At a customer's home:
  - o Introduce yourself.
  - Make eye contact.
  - o Don't mumble (practice at home.)
  - Hand the customer a Flyer right away.
  - Show them the color photos.
- Explain what you are raising funds for:
  - o Camping equipment
  - Summer camp
  - High Adventure trips
- Explain what you are selling:
  - o Flats, hanging baskets and pots of flowers
  - We buy the flowers at Wholesale prices, so our sale price is never more than Retail price.
  - o Flowers will be delivered to you the last week of April-first week of May, so you will deliver them to the customer just before Mother's Day.
  - o Flower baskets make the perfect Mother's Day gift.
  - Have the customer fill in your Order Form.
    - *I* need to be able to read the information.
    - Any mistakes made will belong to the customer, not the Scout.
  - Be sure to get the customer's phone number!
    This *very* important when problems arise.
  - o Retrieve your color photos, but leave the Worksheet/Flyer as a receipt for money collected. Also, it has both your and my phone number.
- Thank the customer even if you did not you make a sale.
- If no one is home:
  - Leave a Flyer in the mail box.
  - Return every day until you find the customer home.
  - o Why? Grouping customers together makes delivery much easier.