



TERMS AND CONDITIONS

Reservation:

A 50% down payment of the total fees is required to confirm the reservation. The down payment and/or full payment is non-refundable. Reservation is on first come-first served basis. The balance amount shall be paid on the day of the reserved date before checking-in.

For Pencil Booking:

50% Down payment should be made within 24 hours. Failure to make the down payment will result to cancellation of your reservation automatically.

Rebooking/ Reschedule:

Rebooking can only be done once (1) upon final confirmation and NOT LESS THAN 30 days prior to the original reserved date.

Any request for a change must be made by the person who originated/signed the booking.

To re-schedule your reservation, Guest must give back the temporary or original receipt, or both, issues upon booking and will sign a NEW Re-booking confirmation agreement. Holiday periods may be subjected to additional charges.

Re-booked event dates will be based on the costs and pricing of the current rates at the time of your date change.

No Refund, No Cancellation or Amendments:

the full amount of the down payment is non-refundable. In case of cancellation, the down payment and / or full payment made is forfeited.

No shows - 100% of the down payment/full payment is automatically forfeited. For late arrival, guest must inform us beforehand.

Security Deposit:

An Initial Deposit of Php1,000.00 (CASH ONLY) must be made upon arrival to cover any possible damages, vandalism, excessive housekeeping costs or miscellaneous costs accrued by guest.

All resorts are inventoried and inspected before and after each stay. Guests agree to be personally liable for any damages to the premises, furnishings, equipment, and household items that occur during the renter's occupancy. Security deposit will be refunded upon departure, provided that there is no damage/s to the resort property and no outstanding balance for incidental charges.

- Guest will be responsible for all property damages arising out of use and occupancy of the resort.
- Guest is responsible for ensuring that the Resort and all personal property therein are left upon departure in the same condition.

Any Damage noticed upon arrival should be reported to main office (Angela 1 Office) immediately. If the damage is not reported, cash security deposit may be charged and be deductible for the cost of the repair or lost items.

All maintenance should also be reported so the resort can be kept in good condition.

Standard Check-in and Check-out

- Check-in time is 8:00 am for day swim and 8:00 pm for night swim.
- Check-out time is 6:00 pm for day swim and 6:00 am for night swim.
- A Two-hour cleaning time, between 6:00 am to 8:00 am and 6:00 pm to 8:00 pm, must be strictly observed.
- No early check-in and no late check-out.



- The maximum number of guests is limited to Forty (30) persons for regular rate (whether the guest/s is going to swim or not). Children 4 years old and below are free of charge. There is an additional charge for any electrical appliance brought by the guests, whether the appliance is used or not. Charges will depend on the type and size of the appliance) The Resort will not provide any kitchenware and utensils.
- No Daily Housekeeping Services.
- Each room can only accommodate a maximum capacity of 4 people.
- The Resort is not responsible for loss/damage to guest personal properties/belongings. Guest must ensure that all your belongings are always secured.
- The Management is not responsible for forgotten items or those left behind. Always check your Delonzings before leaving the premises
- The Resort Management is not responsible for any loss or damage to guest vehicles, its equipment, and contents. It is always the responsibility of the guest to secure their vehicles and its contents.
- The Resort owners and staff are not responsible for any injuries, damages, accidents, and death, that may occur while on the premises or its facilities CHILDREN Should always be accompanied by an adult at all-times.
- Only a certain number of keys are allowed per unit. If a key is lost, stolen, damaged or accidentally taken home, guest will be charged Php 150 per key. This can be paid during check-out or will be deducted from the security deposit.
- Upon notice to Guest, Owner or Caretaker or its designee may enter the Resort to perform necessary maintenance and repairs, or for other reasonable purposes.
- **Pet Policy.** Any kind of Pet (s) is not permitted in any Resort premises. If a pet owner is found in breach of the Pet Policy, he/she will be charged accordingly and will be asked to vacate immediately. If any evidence of a pet (s) is found on the premises, a penalty of PHP25,000, will be charged to your account. The above amount is for the sanitation of pool water and the entire infected areal.
- Smoking inside the rooms is STRICTLY PROHIBITED. Guests can smoke at the balcony or porch area.
- FOOD, DRINK AND SMOKING are not allowed in the swimming pool area.
- Firearms or any other deadly weapons are not allowed in the premises. Any illegal activities are also prohibited inside the area. (Illegal Drugs, Hazing, Vandalism & Lewd Shows)
- Strict compliance to Barangay / City Ordinance should be observed at all times with regard to the use of Videoke Machine, Loud Music and Amplified noises.
 - Guest must always abide with city ordinance, Guest violator/s will be held liable for the sanctionsand penalties.



- The management reserves the right to cancel or re-schedule a booking due to any unforeseen circumstances, including, but not limited to, emergency maintenance, failure of electricity/water supply, and any other events that may limit our ability to operate.

Disclaimer:

The management reserves the right to refuse service to anyone. The Rules and Regulations listed above are meant to protect our guest and owner alike. The Management reserves the right to implement additional rules to regulate the safety and well-being of the guest

The Resort Management can provide a caretaker that is a CDRRMO Certified Lifeguard at pool premises with a fee of Php 500