



# Supplier Invoicing Audit

## COST MANAGEMENT | BEST PRACTICES | PROCUREMENT | OPTIMIZATION

### Are you being over-billed?

Agility 360's Supplier Invoice Audit Program provides a comprehensive, no risk assessment into the invoices you receive from your suppliers. Immediate and measurable value is delivered through our in-depth audit of existing service contracts to identify invoicing errors and validate correct billing based on contractual terms.

### Are you being invoiced correctly per your contractual SLA's?

Our audit team will review contractual service level agreements (SLAs) and SOW's to ensure the proper invoicing amounts are invoiced. This includes detail analysis and comparison of reporting to units invoiced, approval validation, where applicable, and flagging of any duplicates or erroneous charges. Our solution can mitigate financial risk and operational exposure, **and we do this with 0% cost to you!**

#### Lenders

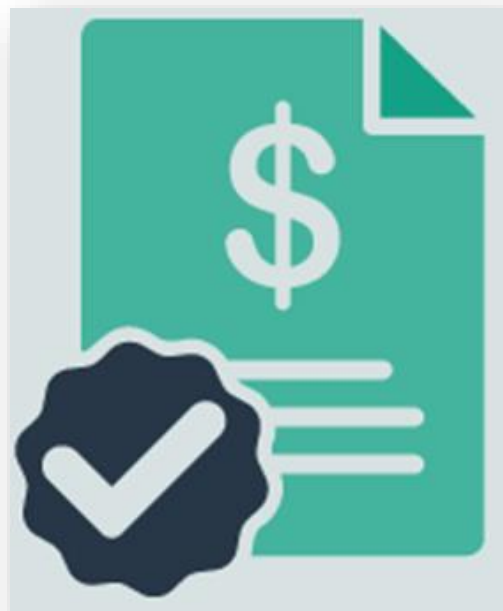
- ⊕ Appraisals
- ⊕ Credit Reporting
- ⊕ Pre-Fund/Post-Close QC
- ⊕ Contract Underwriting
- ⊕ Sub-Servicers

#### Servicers

- ⊕ Call Center
- ⊕ Sub-Servicers
- ⊕ Property Preservation
- ⊕ Printing / Mailing
- ⊕ Title
- ⊕ Taxes
- ⊕ Insurance (Including Force Placed)
- ⊕ BPO / AVM
- ⊕ Legal (Attorney network)

### Immediate Cost Reduction +

- ✓ **Zero Risk / Significant Upside:** All work performed is on a contingency basis. We only get paid if we're successful.
- ✓ **Industry Expertise:** Agility resources are seasoned professionals and executive with decades of industry experience in servicing and lending.
- ✓ **Process Improvement:** Along with cost aspects, we identify process improvement opportunities and work flow gaps that can lead to ongoing savings.
- ✓ **Collaborative Approach:** Our team seamlessly integrates with your vendor management, procurement and operations team.
- ✓ **Minimal Deployment, Long Term Impact:** From 1-2 weeks for implementation and 2-3 months for report delivery.



## Service and Program Deliverables

- Comprehensive report with detail for claim submission to relevant suppliers and vendors.
- Single-time ad-hoc review or recurring quarterly audits for specific areas or vendors.
- Average cost itemization of 15%-30% for each relevant service area reviewed.
- Additional services include:
  - *Accounting reconciliation*
  - *Auditing of pass-through costs vs recoverable*
  - *Review of any auto-paid invoices for suppliers*
  - *Audit to ensure supplier scorecards match SOW/ SLA's*

## Value Summary

In today's market, mortgage banks and lenders need to closely assess, monitor, and manage all aspects of their supplier relationships; including many aspects, such as billing that may not always receive consistent or focused attention. Agility's industry tested subject matter experts can assess, validate and identify specific cost components for a variety of lenders that may lead to incorrect billing by suppliers.

Our goal is to provide the greatest amount of financial benefit by identifying billing errors, over-payment and non-performance to contractual SLA's. Our approach is based on our experience working in mortgage lending and servicing, and for clients as well suppliers. Our in-depth knowledge allows us to quickly identify common issues for specific supplier types. The end result is a comprehensive report that will eliminate waste and significantly reduce billing issues and invoicing processing errors.



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