lgothe@my.centennialcollege.ca

https://www.linkedin.com/in/laxmangothe/

TEST ANALYST (CO-OP) QA TESTING SUPPORT | PROBLEM ANALYSER | CLIENT CENTRED

- Experience in Manual Software Testing and documentation.
- Familiar with Object-Oriented Programming in C#.Net, HTML/CSS, JavaScript, MS-SQL Server, Java, and Microsoft Office (Excel, PowerPoint, Word).
- Knowledgeable with Project Collaboration Software like Zira, Trello, and GitHub.
- Competent with strong analytical and problem-solving skills to resolve emerging issues.
- Use strong and effective communication skills to help customers and provide technical solutions to colleagues.

KEY SKILLS

Software Engineering Technical Support Software Testing Critical Thinking

Tracking and Reporting

RELATED WORK EXPERIENCE

QA Software Tester

Feb. 2014 – Nov. 2017

Pioneer Associate Pvt. Ltd., Kathmandu, Nepal

- Tested financial software thoroughly using the company's standard testing procedures.
- Documented software testing results properly and effectively.

Technical Support Officer

July. 2010 – Jan. 2014

Pioneer Associate Pvt. Ltd., Kathmandu, Nepal

- Answered client's questions over the phone using clear and engaging communication.
- Provided onsite support and online support through team viewer.
- Assisted clients by providing proper training regarding software handling.

OTHER WORK EXPERIENCE

Security Guard

Sept. 2018 – Sept. 2019

Paragon Security, Toronto, ON

- Provided residents with assistance regarding any safety concerns or questions.
- Recorded and reported all the documents and incidents according to a hierarchy of management and concern authorities.
- Observed and monitored activities through continuous cameras surveillance system.
- Patrolled all areas of the property and investigated any suspicious activities.

EDUCATION

Software Engineering Technology Co-op Diploma

Sept. 2019 – Present

Centennial College, Toronto, ON

Expected graduation: Dec. 2022

• Currently maintaining a GPA of 3.95/4.5

• Related Course Include:

Programming I, II

Software Testing and Quality Assurance

Advanced Database Concepts

Web Interface Design Java Programming

Unix/Linux Operating Systems

Academic Projects:

- Implemented a banking application that allowed banking procedure, including deposit, withdraw and viewing statements using the GUI application.
- Developed an application that allowed a user to Calculate BMI Calculator using JavaScript.

Bachelor of Electronics and Communication Engineering

Jun. 2004 – July. 2009

Tribhuvan University, Nepal

EXTRA-CURRICULAR ACTIVITIES

Member Jun. 2014 – Nov. 2017

Youth Society for Social Welfare, Bhaktapur, Nepal

- Assisted in charity and social service for needy people during a natural disaster.
- Conducted a mobile health clinic and blood donation program.