

Sample ecommerce Data

1. Product Manual

1. Wireless Headphones

Model: WH-X100

Description: Over-ear wireless headphones with noise cancellation.

Features:

1. Bluetooth 5.0 connectivity.
2. 30-hour battery life.
3. Active noise cancellation.
4. Built-in microphone for calls.

Instructions:

- Press and hold the power button to turn on.
- Go to your device's Bluetooth settings and select "WH-X100" to pair.
- Charge using the USB-C cable provided.

2. Bluetooth Speaker

Product Name: Bluetooth Speaker

Model: BS-Z200

Description: Portable Bluetooth speaker with high-quality sound and deep bass.

Features:

1. Bluetooth 5.0 for a stable connection.
2. IPX7 water resistance rating.
3. 10 hours of battery life.
4. Built-in microphone for calls.

Instructions:

- Turn on the speaker by pressing the power button.
- Enable Bluetooth on your phone and select "BS-Z200" to pair.
- Charge the speaker using the provided USB-C cable.

3. Smartwatch Series 4

Product Name: Smartwatch Series 4

Model: SW-S400

Description: A smartwatch with fitness tracking and notifications.

Features:

1. 1.5-inch AMOLED display.
2. Heart rate and sleep tracking.
3. 50-meter water resistance.
4. 48-hour battery life.

Instructions:

- Power on by holding the side button.
 - Pair with your phone via the mobile app.
 - Charge using the magnetic charging pad.
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4. Smart TV

Product Name: Smart TV

Model: ST-V800

Description: 55-inch smart TV with 4K Ultra HD resolution and smart features.

Features:

1. 4K Ultra HD resolution.
2. Voice control integration with Alexa and Google Assistant.
3. Streaming apps pre-installed.
4. 60Hz refresh rate.

Instructions:

- Connect the TV to Wi-Fi.
 - Set up your preferred streaming apps.
 - Use the remote to control the TV and access smart features.
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5. Gaming Console

Product Name: Gaming Console

Model: GC-X300

Description: High-performance gaming console with next-gen graphics and 4K support.

Features:

1. 8K resolution output.
2. 1TB storage for games.
3. Backward compatibility with previous-gen games.
4. Dual wireless controllers.

Instructions:

- Connect the console to your TV using HDMI.
 - Power on and follow the on-screen instructions to pair controllers.
 - Download and install games from the store.
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6. Wireless Earbuds

Product Name: Wireless Earbuds

Model: WE-E500

Description: True wireless earbuds with active noise cancellation and rich sound.

Features:

1. Bluetooth 5.0 connectivity.
2. Noise cancellation technology.
3. 8 hours of playtime on a single charge.
4. Sweatproof and water-resistant.

Instructions:

- Place earbuds in the charging case to power on.
 - Pair with your device via Bluetooth.
 - Charge the earbuds using the provided case.
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7. 4K Projector

Product Name: 4K Projector

Model: PJ-K700

Description: Ultra HD 4K projector with cinematic quality and smart features.

Features:

1. 4K Ultra HD resolution.
2. 200-inch display size.
3. Built-in Wi-Fi and Bluetooth.
4. 3000 lumens brightness for clear images.

Instructions:

- Set up the projector at the desired distance from the screen.
 - Connect to Wi-Fi for streaming.
 - Use the remote to adjust brightness, focus, and image settings.
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8. Smart Refrigerator

Product Name: Smart Refrigerator

Model: SR-F600

Description: Smart fridge with energy-efficient cooling and Wi-Fi connectivity.

Features:

1. Wi-Fi-enabled for remote control.
2. Energy Star rated for efficiency.
3. Large capacity with adjustable shelves.
4. Built-in touchscreen for browsing recipes.

Instructions:

- Plug in and connect to your Wi-Fi network.
 - Use the touchscreen for controlling temperatures.
 - Check the app for notifications like door left open.
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9. Fitness Tracker

Product Name: Fitness Tracker

Model: FT-T200

Description: Wearable fitness tracker with heart rate and sleep monitoring.

Features:

1. 24/7 heart rate monitoring.
2. Sleep tracking with detailed reports.
3. 7-day battery life.
4. Built-in pedometer.

Instructions:

- Charge the device using the magnetic dock.
 - Pair with your smartphone via the companion app.
 - Start tracking workouts using the on-screen mode options.
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10. Smart Doorbell

Product Name: Smart Doorbell

Model: SD-D100

Description: Video doorbell with HD camera and two-way audio.

Features:

1. 1080p HD video quality.
2. Two-way audio for communication.
3. Motion detection and alerts.
4. Works with Alexa and Google Assistant.

Instructions:

- Install the doorbell at the desired height.
 - Connect it to your Wi-Fi network.
 - Use the app to monitor live video and communicate with visitors.
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11. Home Security Camera

Product Name: Home Security Camera
Model: HC-C900
Description: Indoor/outdoor smart security camera with night vision.
Features:

- 1. 1080p HD video resolution.
- 2. 120-degree wide-angle lens.
- 3. Motion detection with alerts.
- 4. Built-in microphone and speaker.

Instructions:

- Mount the camera at a suitable location.
- Connect to Wi-Fi via the app.
- Access live feeds and adjust settings through the app.

2. Customer Database

Name	Email	Phone	Last Purchase	Product ID	Purchase Date
Basava	basava@email.com	1234567890	Wireless Headphones	WH-X100	2024-12-01
Pranavi	pranavi@email.com	9876543210	Bluetooth Speaker	BS-Z200	2024-11-15
Kalyani	kalyani@email.com	7891234560	Smart TV	ST-V800	2024-11-25
Akhila	akhila@email.com	3216549870	Gaming Console	GC-X300	2024-10-15
Paandu	paandu@email.com	6547893210	Wireless Earbuds	WE-E500	2024-12-05
Furkhan	furkhan@email.com	9871236540	4K Projector	PJ-K700	2024-11-10

Kausthubha	Kausthubha@email.com	7418529630	Smart Refrigerator	SR-F600	2024-12-02
Hema	hema@email.com	9632587410	Fitness Tracker	FT-T200	2024-11-08
Tejaswini	tejaswini@email.com	8527419630	Smart Doorbell	SD-D100	2024-10-18
Bhargavi	bhargavi@email.com	4561237890	Home Security Camera	HC-C900	2024-10-20

3. Customer Tickets

Ticket #001

- Customer: Basava
- Issue: Headphones not pairing with phone.
- Resolution: Advised to reset headphones by pressing the power button for 10 seconds.

Ticket #002

- Customer: Pranavi
- Issue: Speaker battery drains too quickly.
- Resolution: Suggested checking for firmware updates and reducing volume usage.

Ticket #003

- Customer: Kalyani
- Issue: TV screen flickers intermittently.
- Resolution: Suggested checking HDMI cable and updating firmware.

Ticket #004

- Customer: Akhila
- Issue: Console overheating during gaming.
- Resolution: Advised ensuring proper ventilation and cleaning dust filters.

Ticket #005

- Customer: Paandu

- Issue: One earbud not charging.
- Resolution: Suggested cleaning charging contacts and resetting earbuds.

Ticket #006

- Customer: Furkhan
- Issue: Projector remote not functioning.
- Resolution: Recommended replacing batteries and checking the IR sensor.

Ticket #007

- Customer: Kausthubha
- Issue: Refrigerator not cooling properly.
- Resolution: Advised checking thermostat settings and cleaning condenser coils.

Ticket #008

- Customer: Hema
- Issue: Fitness tracker not syncing with app.
- Resolution: Suggested reinstalling the app and ensuring Bluetooth is enabled.

Ticket #009

- Customer: Tejaswini
- Issue: Doorbell camera image is blurry.
- Resolution: Recommended cleaning the camera lens and adjusting focus settings.

Ticket #010

- Customer: Bhargavi
- Issue: Security camera not recording at night.
- Resolution: Advised enabling night vision mode and checking IR LEDs.

4. Website Data (FAQs)

1. How to reset my wireless headphones?

Hold the power button for 10 seconds until the LED blinks red and blue.

2. What is the warranty period for products?

All electronic products have a 1-year warranty from the date of purchase.

3. How can I track my order?

Log in to your account and visit the "Order History" section.

4. Can I return a product after 30 days?

No, returns are only accepted within 30 days of purchase.

5. How do I cancel my order?

Orders can be canceled within 24 hours of placement by visiting the "Order History" section and selecting "Cancel Order."

6. What payment methods are accepted?

We accept credit cards, debit cards, PayPal, and online banking.

7. How do I update my account details?

Log in to your account, go to "Settings," and edit your profile information.

8. What should I do if I receive a damaged product?

Contact our support team within 7 days of receiving the product. Provide photos of the damage for a faster resolution.

9. How long does delivery take?

Delivery times vary by location but generally range from 3 to 7 business days.

10. Are there any installation services available?

Yes, installation services are available for select products. Check the product page for details.

11. What is the return process for defective products?

Defective products can be returned within 15 days. Use the "Returns" section in your account to initiate the process.

12. Can I exchange my product for another one?

Exchanges are available for eligible products within 30 days. Check the exchange policy for terms.

13. How do I get technical support?

Use the chatbot or visit the "Support" section for troubleshooting guides and contact details.

14. Do you offer gift wrapping?

Yes, gift wrapping is available for a small additional fee during checkout.

5. Videos (Troubleshooting)

1. How to pair wireless headphones with your phone:

[Watch here](<https://www.youtube.com/watch?v=y5vnSQBocyM>).

2. Common issues with noise-cancelling headphones:

[Watch here](<https://www.youtube.com/watch?v=XTxh-YQiCs8>).

3. Safety tips for wireless headphones:

[Watch here](<https://www.youtube.com/watch?v=usuoHM59J8A>).