User Stories

Registered Users

- New user can register their pet:

As a user I can register my pet on the website, so that I can book consultation and vaccine for my pet.

- New user can book vaccination for pet:

As a user I can book vaccination for my pet, so that the pet can be provided with vaccine from the comfort of home.

- New user can resolve queries:

As a user I can chat with the chatbot so that I can resolve the queries related to the website.

Vaccine Centre

- Add Vaccine:

As the vaccine centre admin, I can add new vaccines so that the user can book for their vaccination for their pets.

- Approve Vaccination Bookings:

As the vaccine centre admin, I can approve vaccination bookings so that the users get confirmation for their bookings.

Admin

- Sentiment Analysis:

As the admin, I can view sentiment analysis using the feedback submitted by the users so that I can modify the services provided.

- Data Visualization:

As the admin, I can view sales data from the history of products ordered by customers.