## Managing Global Software Projects

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# Introduction Distributed projects

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Figure: Distributed projects



### Foundations

Reasons for outsourcing and offshoring

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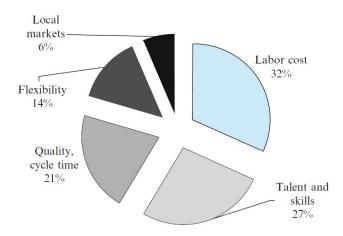


Figure: Reasons for outsourcing and offshoring



## Benefits and Challenges

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The challenges in global software can be summarized as follows:

- Lack of strategy and shared values.
- Insufficient communication.
- Dispersed work organization.
- Inadequate global management.
- ► Isolated learning.
- Insufficient contract management.
- ► Unknown legal environment.
- ► High employee turnover rate.



### Global Software Development

Model CMMI - Capability Maturity Model Integration

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### **NIVEL 5 - OPTIMIZADO**

El Proceso se enfoca en la mejora constante.

#### NIVEL 4 - ADMINISTRADO

Proceso siempre medido y controlado

#### **NIVEL 3 - DEFINIDO**

Proceso conocido y bien entendido

### NIVEL 2 - REPETIBLE

Pueden repetirse tareas Previamente conocidas

#### **NIVEL 1 - INICIAL**

Resultados impredecibles y pobremente controlados

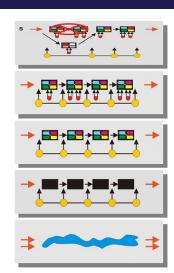


Figure: Model CMMI



# Work Organization

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Figure: Team work



### Risk Management

Risk Management in Global Software Projects

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### Risk Management

4. Efficiency: Speed to profit ahead of competitors.

#### Risk:

- ▶ Project delivery failures
- ▶ Insufficient quality

3. Flexibility: Just-in-time organizational networks.

#### Risk.

- ▶ Poor supplier services
- ▶ Lock-in
- ▶ Distance and culture clashes

1. Presence: Global growth strategy. Learn from new markets

#### Risk:

- ▶ Instability with overly high change rates
- ▶ Inadequate IPR management

2. Talent: Race for skilled people. Value creation happens where the skills are.

#### Risk.

- ▶ Staff turnover
- ▶ Insufficient competencies
- ▶ Wage and cost inflation

Figure: The top 10 global software risks and their underlying drivers



### Feedback Bugs, Comments and Suggestions

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► Any Question, Comment or Suggestion.



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In case you have comments, suggestions or questions, please do not hesitate to contact me. You can find my contact details below.

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### Thank you!

