

# Kurtis Charlton

Métis - REGIONAL BAND: 804 – Adeles Bears Band

## Profile

- Experienced IT analyst with over 5 years of system administration and exceptional customer support.
- Skilled in various programming languages including JavaScript, HTML, CSS3, PHP, C#, Python, SASS, SQL, and Git.
- Proficient in UX design, writing efficient and SEO-friendly code, project documentation, and development planning.
- Detail-oriented, deadline-driven, and a strong team player with excellent interpersonal communication skills.

## Employment History

### HelpDesk Technician, Town of Oakville, Oakville, ON

MAY 2023 – DECEMBER 2023 (contract)

- Provided technical support to end-users, resolving issues ranging from password resets to hardware malfunctions.
- Managed the imaging and deployment of laptops and desktops for new employees, ensuring quality and efficiency.
- Collaborated with client support to meet device delivery requirements and maintain high standards of service.

### Full Stack Web Developer, Rosa Flora, Dunnville, ON

MAY 2022 – NOVEMBER 2022 (contract)

- Designed and developed a sales API and web application to improve sales performance.
- Implemented software components with a focus on quality, test-driven development, and software best practices.
- Maintained company code integrity, quality, and various database objects.
- Optimized the application for scalability, availability, and speed.
- Worked closely with the product team to translate product requirements into well-designed software components.

### Web Designer, Communitech Inc., Waterloo, ON

SEPTEMBER 2020 - DECEMBER 2020 (Remote)

- Built effective relationships with business units/clients to develop a joint vision.
- Collaborated with team members to ensure client business needs have been met.
- Designed and developed websites and web applications.
- Duties included writing code, updating websites, designing layouts, editing website content, and making adjustments based on client feedback.

### Software Developer, Industry Education Council, Hamilton, ON

APRIL 2020 - AUGUST 2020

- Created a WordPress plugin to facilitate communication between students and mentors.

### Instructor, Moni Johnson Power Skating School, Hamilton, ON

NOVEMBER 2016 - PRESENT

- Teach the fundamentals of skating, demonstrate proper use of equipment, techniques, and methods of proper movements.
- Explain and enforce safety, rules, and regulations.

### Software Developer, Kalium Technologies, Hamilton, ON

SEPTEMBER 2017 - APRIL 2022

- Designed and maintained company website along with creating mineral detecting software
- Worked as a consultant for what kind technology Kalium should be using

### Haldimand County, Haldimand, ON

1. Roads Operations (student) APRIL 2019 – AUGUST 2019
2. Facilities & Parks Operations (student) APRIL 2018 – AUGUST 2018

## Education

### Computer Systems Technology-Software Development, Mohawk College, Hamilton, ON

SEPTEMBER 2018 - DIPLOMA RECEIVED APRIL 2022

### Computer Systems Technician-Software Support, Mohawk College, Hamilton, ON

SEPTEMBER 2018 - DIPLOMA RECEIVED DECEMBER 2021

## Details

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## Links

[Linkedin](#)  
[Github](#)

## Skills

