

${f E-BILL}$ Name: MS. PUSHPA DEVIW/O Mr. VINOD KUMAR $\,$.

Billing Address: KH.NO. 294/267 GROUND FLOOR (ONLY) FLOOR VILLAGE MUKAND DELHI 110042

Supply Address: KH. NO. 294/267 GROUND FLOOR (ONLY) FLOOR ISHU VIHAR VILLAGE MUKANDPUR EXTN:02 VILLAGE MUKANDPUR CITY DELHI 110042

Mobile/Tel No. 9873034274

E-mail info.vkdh123@gmail.com

Bill of Supply for Electricity

Sanctioned Load (KW/KVA) 1.00/ **Contract Demand**

Power Factor District Zone

MRU No. SB13A002 **Walking Sequence** 212/0503/011 Pole/Pillar No. 503-33/14/3/1

Bhalswa

60031170305 CA No. **Energisation Date** 19/05/2023 **Security Deposit** 600.00 **SLD Charges** 3000.00 SHALIMAR BAGH Connection Type **PERMANENT Tariff Category** Domestic Lighting DL

Bill Basis Actual(KWH) **Bill Remark** Bill On Reading **Bill Date** 03/07/2023 Bill No. 15005403189

Amount (₹)

	Current M	leter Detail	Removed N	Meter Detail	国民公共 Due Date
	Current Reading (A)	Previous Reading (B)	Removal Reading (C)	Previous Reading (D)	21-JUL-202
Unit	No.41899589,MF= 1	.00			Units Consumed (Immediate for Ar
	Status(Visual Inspection	on):OK,Single Phase			((A-B) x MF] + ((C-D) x MF)
	30/06/2023	29/05/2023			Rs. 60.0
KWH	56	2			54 KS. 00.00
MDI KW	0.55				国(2000)(2000)(2000)(2000)(2000)(2000)(2000)(2000)(2000)(2000)(2000)(2000)(2000)

Important Message

tration of New Co contact @ 24*7 helpline number-19124 or What's App No-7303482071 or Live Chat with our Executives at www.tatapower-ddl.com

Make your cheque/DD payable to Tata Power Delhi Distribution Limited CA No. 60031170305. Please mention full name and phone number of drawer while making payment through cheque. Cheque should be A/c payee, payable at Delhi and not

*Power Purchase Adjustment Cost (PPAC) is being levied on Energy & Fixed Charges as - Provisional PPAC @ 8.75% and Differential PPAC @ 18.89%, for detail, please refer reverse side of bill

Nearest Payment Centres (1) TPDDL Payment Centre, Near MCD School, A- Block, Saroop Nagar Delhi 110042

Consumption History							
Billing Period	Days	Units	Bill Basis	Current Demand		Provisional Bill Refund	Total Amount Payable
19/05/23 to 29/05/23	11	2	Actual	19.09	0.00	0.00	20.00

	Payment	History	
JUN-23			
20.00			

Other Arrears not incl. in	"Total Amount Payable"
On a/c of Theft of Electricity	NTA/Disputed

Your Electricity Bill Summary/बिल सारांश

Net Current Subsidy Demand 274 59 -208 77

Arrears (included in Total Amount Payable)			
Energy Non-Energy			
-0.91 0			

Bill Period 30/05/2023 to 30/06/2023 Days: 32 Month: 1.0645 21.29 **Fixed Charges** 1.00 *20.00 *1.0645=21.29. # Energy Charges Units Rate(Rs.) 162.00 Amount(Rs.) Type 54 X 3.00 162.00 Total 162.00 Power Purchase Cost Adj. Charge (PPAC) PPAC On Fixed Charges 1.86 14.17 # PPAC On Energy Charges Differential PPAC On Fixed Charges 4.26 32.44 # Differential PPAC On Energy Charges Surcharge On Fixed Charge @8% 1 70 12.96 # On Energy Charges @8% **Pension Trust Surcharge** On Fixed Charge 1.49 On Energy charge 11.34 Electricity Tax @5% (on #) 11.08 274.59 Net Current Demand

Current Demand Details / वर्तमान शुल्क का विवरण















No Worries! Send us your reading along with photographs using Self-reading link in TPDDL Connect App or on WhatsApp.







"LET'S MOVE TO ELECTRIC VEHICLES FOR BETTER TOMORROW अच्छे मक्ष्मि के लिए विद्युत वाहन की तरफ बदलाव करें"

	Tariff	applicable w.e.f. 01-	October-2021	as per DERC (
	Category	Fixed Charges per month	Units per Month	Energy Charges
	Upto 2 kW	₹ 20/kW	0-200 units	₹ 3.00/kWh
	>2 kW and ≤5 kW	₹ 50/kW	201-400 units	₹ 4.50/kWh
Domestic	>5 kW and ≤15 kW	₹ 100/kW	401-800 units	₹ 6.50/kWh
	>15 kW and ≤25 kW	₹ 200/kW	801-1200 units	₹ 7.00/kWh
	>25 kW	₹ 250/kW	above 1200 units	₹ 8.00/kWh
Single Points Del	ivery Supply at 11kV for GHS	₹ 150/kW	₹ 4.50/kWh	
Nee Demonts	upto 3kVA	₹ 250/kVA	₹ 6.00/	kVAh
Non-Domestic	above 3kVA	₹ 250/kVA	₹ 8.50/	kVAh
	Industrial	₹ 250/kVA	₹ 7.75/kVAh	
Agriculture		₹ 125/kW	₹ 1.50/kWh	
Public Utilities		₹ 250/kVA	₹ 6.25/kVAh	
Advertisement & Hoardings		₹ 250/kVA	₹ 8.50/kVAh	
Charaina Stat	ion for E-Rickshaw/E-Vehicle on sir	rale agint delivers	LT	4.50/kWh
charging stat	ion for E-Ricksnaw/E-Venicle on sir	igie point delivery	HT	4.00/kVAh

				nd-compliances/tariff-rela	ted
Burland	Date	Product.	Date	Perfect	

Period	Rate	Period	Rate	Period	Rate
17.11.20 to 16.02.21	1.11% (Prov.)	26.10.21 to 25.01.22	1.64% (Prov)	10.06.22 to 30.06.23	2.00% (Diff.)
19.08.20 to 31.03.21	7.14% (Diff.)	26.01.22 to 25.04.22	6.76% (Prov)	26.07.22 to 30.06.23	8.75% (Prov)
17.02.21 to 16.05.21	7.51% (Prov.)	26.04.22 to 25.07.22	8.52% (Prov)	16.12.22 to 30.06.23	5.55% (Diff.)
26.07.21 to 25.10.21	1.14% (Prov)	01.04.21 to 30.06.23	8.50% (Diff.)	09.01.23 to 30.06.23	2.84% (Diff.)

Complaint Management : Three Tier Grievance Redressal Structure/ शिकायत प्रबंधन

Complaint Registration and Status Update/शिकायत का पंजीकरण एवं वर्तमान स्थिति

You may contact us through any of the following touch points/आप किसी भी निवेदन/पूप्रसाव/शिकायत के लिए गीचे दिए गए विकरमों में से किसी क बयन करके किसी का बदन करके हमसे राज्यकें कर सकते हैं —

- a. Sampark Kendra/सम्पर्श कंन्द्र (19124)
- b. District Customer Care Centres/शिला उपलेक्ता शेवा केन्द्र (9:30 AM to 5:30 PM-Mon-Fri/शोग-सुळ 9:30 AM to 1:00 PM-Sat/शिश)
- c. Online through Complaint section on Tata power-DDL Website www.tatapower-ddl.com or e-mail at customercare@tatapower-ddl.com
- d. To report Harassment, unethical Practice or Theft/उत्पीदन अनैतिक व्यवहार, बिजली की कोरी की सुकता व शिकायत के लिए 19124 पर संपर्क

सकते हैं or write to us at vigilance@tatapower-ddl.com omplaint Management: Three Tier Grievance Redressal Structure

Tier-I (Tata Power-DDL Complaint Escalation & Redressal Structure)

If not satisfied with the resolution received, you may visit the District Customer Care Centre and meet the following officials with complete details/परि आप अपने किसी भी निवेदन / किकायत के संबंध में हुए कार्यवाही से संयुक्त नहीं है तो आप जिस्सा प्रपनेकता सेवा केन्द्र जा गए अधिकारियों से संपर्क कर सकते हैं

Level 1 - Customer Relations Executive (CRE)/उपलोक्त संपर्ध अधिकारी

Level 2 - Cutomer Service Manager(CSM)/District Manager/उपलोकता लेख प्रकार/जिला प्रकार अधिकारी/(on any working day/निर्शत भी

Level 3 - Circle Head (with prior appointment through Customer Service Manager)/गरितित प्रमुख (उपलोक्ता केवा प्रकार के माध्यम से पूर्व

Level 4 - Head-(Customer Services)/शमुह प्रमुख (चयमोक्ता खेवा)

Customer Complaint Analysis Group(CCAG), जरनोक्ता शिकायत विक्लेषण समूह

TATA Power Delhi Distribution Limited, CENCARE Building, Opposite C-2, Lawrence Road, Keshav Puram, Delhi-110035. Email: ccag@tatapower-ddl.com

TIER-II (Independent Forum-CGRF

If customer is still not satisfied with the resolution/response, after exhausting all complaint handling, escalation and redressal mechanism at TPDDL, in respect of grievances like new connection, Billing, Metering, Power Outage, Load Shedding, Load Enhancement/Reduction, Disconnection, Reconnection of Power Supply, Name Change, Street Lights, Transfer of Connection, then customer may approach

Consumer Grievance Redressal Forum(CGRF), Sub-Station Building, Police Colony, Model Town-11, Delhi - 110009, Tel: 011-27463809, Email: cgredressal.forum@tatapower-ddl.com

Note: Forum shall not entertain a complaint if it pertain to the subject matter for which proceeding are pending before any court. Further, forum does not have jurisdiction to adjudicate on matters related to assessment in relation to unauthorized use of electricity, Appeal against the assessment, Theft of Electricity, Power to adjudicate, Compou nding of offences, Notice of accidents and inquiries etc. which fall U/s 126,127,135,139,143,152 & 161 of Indian Electricity Act, 2003

TIER-III (Independent Forum-Electricity Ombo

If not satisfied with CGRF order, an appeal against CGRF orders may be filled with the **electricity Ombudsman**, B-53, Pashchimi Marg, Opp, Tagore International School, Vasant Vihar, New Delhi-110057.

Email: elect_ombudsman@yahoo.com

or detail please visit www.derc.gov.in) TOD tariff shall be applicable on all consumers(other than Domestic) ose sanctioned load/MDI(whichever is higher) is 10kW/11kVA and ab

Months	nths TOD hours		Surcharge	Rebate
May	Peak Hours	14:00 to 17:00 hrs	20%	
to Peak Hours	22:00 to 01:00 hrs	20%		
Sept	Off Peak Hours	04:00 to 10:00 hrs		20%

- Surcharge @ 8% is applicable on fixed & Energy Charges w.e.f. 01-Jul-2012.
- Pension Trust Surcharge @7% on Fixed & Energy Charges is applicable.

 Rebate of 3%, 4% & 5% on the Energy Charges for supply at 11kV, 33/66kV and 220 kV shall be applicable.
- ners, the additional rebate of 1% shall be applicable on the basic Energy Charges, Fixed or prepaid co Charges and all other charges on the tariff applicable.
- For all categories other than Domestic, Fixed/Demand Charges are to be levied based on billing demand per kW/kVA. Where the Maximum Demand (MD), as defined in DERC (Supply Code and performance Standards) Regulations, 2017 reading exceeds sanctioned load/contract demand, a surcharge of 30% shall be levied on the fixed charges corresponding to excess load in kW/kVA for such billing cycle only. Wherever, sanctioned load/contract demand is in kW/hV, the kVA shall be calculated on basis of actual power factor of the consumer, for the relevant billing cycle and in case on non-availability of actual Power Factor, the Power Factor shall be consider as utility for sanctioned load/contract demand upto 10kW/11kVA.

As per GoNCTD order no. F.6/24/Power/2021/2447-59 dated 23-Jun-2021 for FY 2021-2022

- estic consumer will be applicable as
- (i) Subsidy will be provided equivalent to the entire current month bill charges utilizing consumption upto 200 units per month
- (ii) Subsidy will be provided upto Rs. 800 per month utilizing consumption between 201-400 units per month. This category of consumer will not get subsidy at (i) above. No subsidy to be given in case the consumption is above 400 units.
- ubsidy to Agriculture consumer will be applicable on existing tariff as Rs. 105/kW/m
- Disclaimer: "This electricity bill is only for electricity supply to the p consumer and should not be construed as having bearing on the rights or titles over the premises" (विस्वर्धन: यह विकास विस्वर पानांक्षा द्वारा प्रकार अधीन परिश्त कोत्र के निष्ट कंडाव निवासी सत्वाई से संबंधित है एवं यह वस परिश्त केन के पान स्वाधित अववा अधिकर के लिए क्योंने ने नहीं तथा वाला।
- Please ensure "No Dues Certificate on the premise" is obtained from Tata Power DDL aga property prior to Sale/Purchase to avoid any inconvenience in future. (मविष्य में होने वाली किसी भी असुविधा से बचाव हेतु. संपत्ति खरीद / बिजी से पूर्व, टाटा पायर-जीजीएल से "<u>संवत्ति पर देय मुक्ति प्रमाण-पत्र</u>" अवश्य प्राप्त करें।)
- Notice: In event of all dues (incl. previous bill/s arrear) non-payment by due date, con be disconnected after expiry of 15 days notice period as per sec 56(1) of EA, 2003. (भौदिस : विद्या नों के बाद देव तारि (पिछले बिलों के बकाया सहित) का भूगा

General Information / सामान्य सूचना

- विश राति Rs. 4000/- से अधिक होने चर मुख्यान Cheque/Demand Draft/Online modes द्वारा करें। Debit/Credit card द्वारा Rs. 5000/- से अधिक बिस राति के मुगतान चर Processing charges उपस्केता
- As per DERC tariff order the payment of monthly electricity bill of all categories of consumers except Domestic, Agriculture & Mushroom Cultivation exceeding Rs. 20,000/- shall necessarily be paid digitally i.e. NEFT, RTGS, IMPS, Credit Card, Debit Card, Wallets, etc w.e.f. 1st April 2022.
- Cheque Bounce होने पर Negotiable Instruments Act, 1881 की बात 138 के तहत कानूनी कार्यसाही की जा सकती है। विजली कनेक्टन काटा जा सकता है एवम Cheque वापसी शुल्क 200/- वसूला जायेगा। दो विलिय चक्र से अधिक विजली प्रयोग नहीं करने की स्थिति में सम्पर्क केन्द्र या संबंधित जिला उपभोक्ता सेवा केन्द्र को सूचित करें।
- एक वर्ष के भीतर दो पेक बाउंस होने पर उपनोक्ता अंतिम पेक बाउंस से अगले 6 विलिंग चक्र के लिए नकद और पेक से बिल का भूगतान नहीं कर सकता है।
- पुरवाम गढ़ा कर सकता है। ककारा तरीत के मुतातान ना करने पर LPSC की गणना प्रतिदिन के आधार पर 18% प्रतिवर्ध की दर से होगी। कृष्या किती भी कार्यका आपके पास आने वाले प्रत्येक टाटा यावर-डीडीएल कर्मकारी के पहचान पत्र की लांच अवश्य करें। इसके लिए आप सम्पर्क केन्द्र या मोबाईल एप पर फैक कर सकते हैं।
- In event of non-receipt of bills, a copy of the bill can be downloaded from Website or Mobile App. 10. As per the DERC Guidelines, Reference Regulation Number of Supply Code Regulation 26, special Meter Reading Charges, for LT Connection: INR 50/- only and for HT Connection: INR 200/- only

Payment Options				
Payment Channels	Mode of Payment	Timings		
Online Payment at www.tatapower-ddl.com	Net Banking / Credit / Debit Card			
Digital Online payments	BBPS (Bharat Bill Pay) - QR code on bill			
Mobile Wallets / Apps.	Amazon, Paytm, Mobikwik, Freecharge, Airtel Money, etc.	24 Hours		
HDFC Bank / Yes Bank*	NEFT / RTGS/ IMPS			
Designated Yes Bank Branches	Cash up to Rs.50000/-	As per Bank Timing:		
Tata Power -DDL Collection Centres	Cash (cash up to Rs.4000/-) / Cheque / DD / Cards	9:00 AM - 4:00 PM*		

*For More Details visit our website - www.tatapower-ddl.com

Avail WhatsApp Services Through Registered Mobile Number (RMN)			
No Power Supply (NPS) complaints can now be registered through the following modes:		Electricity Bill on Whats	арр
Missed Call Service @ 96196 19124 through Registered Mobile No (RMN) NPSPH <space><rmn> or NPSPH XXXXXXXXXXX</rmn></space>		For Whatsapp Opt in give missed call at 73	03482071 from RMN
WhatsApp @ 7303482071	NPSCA <space><ca no=""> or NPSCA XXXXXXXXXXXXX</ca></space>	Duplicate Bill on WhatsApp @ 7303482071	BILL <space><ca no.=""></ca></space>

	for payment through NEFT	/ RTGS
Beneficiary Bank	YES BANK LTD. (Current A/c)	HDFC BANK LTD (Current A/c)
Beneficiary Name :	Tata Power Delhi Distribution Limited	Tata Power Delhi Distribution Limited
Bank Branch	CMS National Operating Centre, Mumbai	Sandoz Branch, Mumbai
IFSC Code	YESBOCMSNOC	HDFC0000240
Beneficiary A/c No	,	
for Energy Bill	TPDDLN0X000000000X(Where X000XXXXXXX denotes your 11 digit CA number	TPDDLHXXXXXXXXXXIWhere XXXXXXXXXXXX denotes your 11 digit CA number
for Demand Note Payment	TPDDLN1200XXXXXXXXXX(Where XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	N.A
for Energy Instalment Payment	TPDDLN21000XXXXXXXXXXX (Where XXXXXXXX denotes your 9 digit Installment Plan Number	N.A









GET SMART POWER TIPS BY ROSHNI VISIT TATA POWER-DDL'S WEBSITE AND CLICK ON 'MEET ROSHNI' TAB

Scan to download TPDDL Connect Mobile App and avail our digital services non stop



Please Install Earth Leakage Protective device (ELCB) for All Connection for Safety of People and Appliances. It is mandated by CEA and DERC Guidelines.