

3. Product Information

Q3-1: Where can I find product origin information?

A3-1: Each product page clearly indicates the origin in the “Product Details” or “Specifications” section.

Examples: - “Hokkaido, Japan” - “Chiayi, Taiwan”

Imported products: Will also note the importer’s name.

Q3-2: How are product weight and specifications calculated?

A3-2:

Weight calculation: - Usually net weight (excluding packaging) - Fresh products with shells or ice coating will note “weight with shell” or “ice coating percentage”

Specification labeling: - Labeled by package quantity or unit - Example: 200g±10g/pack, 10 pieces/box

Q3-3: How do I check storage methods and expiration dates?

A3-3: Product pages will indicate:

Storage conditions: - Room temperature / Refrigerated / Frozen

Expiration date: - Calculated from shipping date - Provides “remaining days” or expiration date - Example: “Expiration date: 2025/09/30”

Usage recommendations: - Recommended to consume as soon as possible after opening
