DBA180047 - MiFi and Internet Connection

General Information

- The MiFi is used only to connect to the internet to send data, receive eNAEP system updates, update their database from MyNAEP, and access MyNAEP.

- You may use your own wireless network of choice (home, public) and do not have to use the MiFi to connect to the internet.

- The MiFi/internet network connection and the router are never used together.

See below the instructions on connecting your MiFi device.

Internet

There are several ways to connect your trainee and admin devices to the internet. You will receive a Verizon wireless mobile hotspot (MiFi) that will provide an internet connection both at home and on the road. You also can connect to a home or hotel network by using a wireless Wi-Fi connection.

MiFi

You will receive a MiFi with your trainee device. The MiFi will connect your trainee device, and later, your admin device, to the internet wirelessly. The device can be placed near the device and will work on battery power. With the MiFi, you can connect to the internet anywhere you have a cellular (cell phone) signal.

For NAEP 2018, you will receive model 6620L (shown below). You do not need to install software onto the device to use the MiFi. Since the MiFi is battery operated, it will need to be charged regularly by plugging it into an outlet.
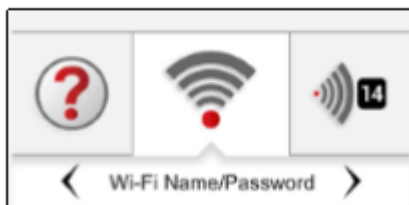
① Universal Charging Port — Use to charge one additional wireless device.

② Jetpack Charging Port — Use to connect the wall charger or to tether a device.

③ Navigation Buttons — Scrolls left/up or right/down through available menu options.

④ Select Button — Use to select a menu option.

⑤ Home Screen — Displays the status bar, data usage meter, and menu options.

⑥ LED Indicator — When the display is off and the Jetpack is turned on, the LED indicator blinks.

⑦ Real-time Data Usage Meter — Displays current data usage in GB and cycle end date.

⑧ Status Bar — Provides connection and battery status, network signal strength, roaming status, number of unread messages, and the number of users connected with Wi-Fi.

⑨ Power Button — Powers the Jetpack on and off, and turns display back on when device is in power-saving mode.

⑩ Test port — Use for testing and diagnostics.

MiFi Name and Password

To connect to the internet using your MiFi, you will need to know your MiFi name and password. Follow these instructions to retrieve your MiFi name and password:

1. On the MiFi, press the power button once to turn the screen on.

2. "Wi-Fi Name/Password" should be highlighted (see below). If "Wi-Fi Name/Password" is not highlighted, use the left or right arrow buttons on the MiFi to highlight "Wi-Fi Name/Password."

3. On the MiFi, lightly tap the check mark button. If you tap too many times, keep tapping the check mark button until you see "**Wi-Fi Name**:" and "**Wi-Fi Password**:"

4. The MiFi name is below "**Wi-Fi Name**:" and starts with "Verizon-MiFi6620L..." Write down the MiFi name.

5. The password is below "**Wi-Fi Password**:" (the password will have only <u>lowercase letters</u> **a** through **f**, and numerals **0** through **9**). Write down this password.

Power the MiFi On and Off

To power on the MiFi, press the power button until the display lights up. Wait 1-3 minutes. After the initial startup screens display, the Home screen and menu options are available.
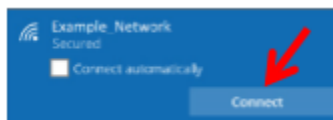
To power off the MiFi, press and hold the power button until the display shows "MiFi." The MiFi will continue its shutdown process for several seconds and then automatically turn off the display.
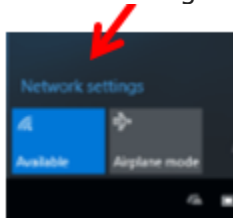
Connecting to the Internet

1. Make sure your MiFi or home router is powered on.
2. On the device, log in to the **Internet** Windows account.
3. Wait for Windows to load.
4. Select the wireless indicator in the lower right corner of the screen.
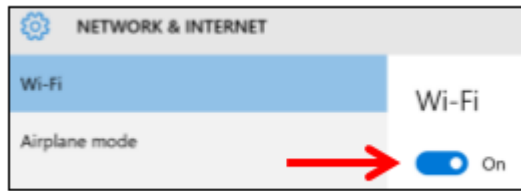

5. You will see a list of available wireless networks. Select the network that you want to connect to. (If you are connecting to your MiFi, see **MiFi Name and Password** section above on how to view the MiFi name.)
6. If you plan to connect to the same network frequently, you can select the "Connect automatically" box so that you do not have to repeat these steps each time.
7. Select the "Connect" button.

8. Enter the network password. (If you are using your MiFi, see **MiFi Name and Password** section above on how to view the password.)
9. The network that you selected will now appear in the list of available networks with the word "Connected" underneath, indicating that you are connected to that network. If you do not see any networks listed as available, select **Network Settings** to check your network settings.

☐ Select Wi-Fi in the left menu and make sure Wi-Fi is set to On.

☐ Select **Airplane mode** in the left menu and make sure Airplane mode is set to Off.

Zendesk Keywords:

MiFi/internet information, information about the MiFi/internet, about the MiFi/internet, general information about the MiFi/internet