

What is NAEP Assistant

A 'Chatbot' that is designed to help with NAPE Assessment 'help desk' issues.

How to use NAEP Assistant

It is very simple.

You ask questions by clicking on the microphone icon and speaking. (Remember: when it goes purple, NAPE Assistant is listening.)

Or by typing your question in the 'Your Message' input bar, typing enter or pressing the send button.

And then NAEP Assistant will start a conversation with you to help solve the problem. Give it a try, it's fun.

Current "Topics" NAEP Assistant has knowledge on

Router Trouble

No Audio (coming soon)

Internet (coming soon)

Here is an example of a conversation you can have with NAPE Assistant

User => "Talk with NAEP Assistant"

NAEP => "NAEP Assistant here. How can I help?"

User => "I am having trouble with my Router.">

NAEP => "What is the problem you are having with the Router?"

User => "I see no lights.">

NAEP => "The router is not displaying any lights, correct?"

User => "That is correct."

NAEP =>

Solution 1: Make sure the power cord is plugged securely into the router and the outlet or power strip.

Solution 2: Try a different outlet. Ensure power strip is turned on and working.

Solution 3: Try the power cord from your backup router."

User => "That Worked."

NAEP => "That is great to hear. Can I help you with anything else?"

User => "No not right now. Bye."

NAEP => "Ok. Glad to be of help. Bye."