

## **Lloyd F Barnes, II**

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LinkedIn: <https://www.linkedin.com/in/lloyd-barnes-4528a9ba/> | Portfolio: <https://lbarnes86.github.io/responsivenessPortfolio/> | GitHub: <https://github.com/lbarnes86>

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Front end web developer leveraging background in technical support provide unique perspectives on how end-users interact with websites and software platforms. Earned a certificate in Full Stack Web Development from Southern Methodist University Camp. Innovative problem-solver who is passionate about developing apps with a focus on mobile-first design and development. Strengths in teamwork and building projects from ideation to execution.

## **TECHNICAL SKILLS**

**Languages:** HTML, CSS, JavaScript, SQL

**Applications:** GitHub, MySQL

**Tools:** Express, Node, Query, Bootstrap

## **PROJECTS**

**Weather Dashboard** | <https://github.com/lbarnes86/WeatherDashboard> | <https://lbarnes86.github.io/WeatherDashboard/>

- Summary: Search and view a city's current weather information.
- Role: Sole author
- Tools: HTML, CSS, JavaScript, Bootstrap

**Restaurants and Recipes** | [https://github.com/lbarnes86/Restaurants\\_and\\_Recipes](https://github.com/lbarnes86/Restaurants_and_Recipes) | [https://lbarnes86.github.io/Restaurants\\_and\\_Recipes/](https://lbarnes86.github.io/Restaurants_and_Recipes/)

- Summary: Search for local restaurants and recipes.
- Role: Front end designer
- Tools: HTML, CSS, JavaScript, jQuery, API, Bootstrap

**Password Generator** | [https://github.com/lbarnes86/Password\\_Generator](https://github.com/lbarnes86/Password_Generator) | [https://lbarnes86.github.io/Password\\_Generator/](https://lbarnes86.github.io/Password_Generator/)

- Summary: Creates random codes and passwords for a user.
- Role: Sole author
- Tools: HTML, CSS, JavaScript, Bootstrap

## **EXPERIENCE**

**Technical Support Advisor**

**Apple**

**2015- present**

**Dallas, TX**

Top performing technical advisor providing excellent support for customers worldwide.

Key accomplishments:

- Recognized in organization as top performer for analyzing and resolving complex technical issues while multitasking across multiple systems and applications.
- Collaborated with team members on ways to provide excellent support to all users and customers while maintaining or exceeding customer satisfaction on surveys.

**Wire Technician**

**AT&T**

**2013-2015**

**Madison, MS**

Planned and strategized the installation and repair of internet, VoIP, and IPTV services, meeting deadlines and multitasking with minimal supervision.

Key accomplishments:

- Satisfied customers about service features and products while providing excellent customer service in every customer survey.
- Became the training technician after 6 months for all new technicians at location/hub.
- Completed computer setup, installed applications/software and configured mobile devices for customers in a timely manner.

#### **EDUCATION**

**Certificate, Full Stack Web Development-** Southern Methodist University      Dallas, TX

**Master of Science, Technology Education-** Jackson State University      Jackson, MS

**Bachelor of Science, Interdisciplinary Studies-** Jackson State University      Jackson, MS