Logan Bowles

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WEBSITE PORTFOLIO

lbbowles.github.io

EDUCATION

The University of North Carolina at Greensboro
B.S Computer Science

Expected Graduation | **December 2025**

WORK EXPERIENCE

Apple | **February 2023—Present**
L2 Phone Advisor, Greensboro, North Carolina

- Unshakably patient and persistent worker with expert levels in communication. 93% Quality Standards adoption for FY2024.
- Number one for the Mike Garcia Organization week of 11/6/24.
- Consistently a fast problem solver, quick yet thorough contacts with customers; 92% overall SAT FY2024 and 93% overall SAT for FY2025 up to this point
- Efficient learner and integrator of trainings with no failed trainings in two years according to AppleLearn.
- Very willing to grow and work with constructive criticism and company needs.

PROJECT EXPERIENCE

Tutelage | (Java, SQL, HTML, FTLH)
Software Development CSC 330, Group Project

- Utilized Java, FTLH, and SQL to create a website where student tutors can create listings for one-on-one sessions to teach their desired courses to other students who need assistance with them.
- Worked mainly on the provider side with solidifying the use cases of creating a profile, creating postings, messaging students, editing posts/profile, signing in/out, and deletion.
- Evolved static HTML pages for presentation to functioning FTLH files that would sub sequentially interact with the controller, services, and ultimately repositories for a seamless experience.

Fruit Identifying Machine Learning Model | (Python)
Machine Learning CSC 410, Class Project

- Utilized the coding environment Spyder, within Anaconda to program Machine Learning models to differentiate between three different fruits by ascertaining features relevant to them.
- Converted images from a banana, apple, and green grapes into feature vectors in the form of CSV files, and labeled appropriately with 64 features and their result indicator of 1-3.
- Utilized Random Forest and Lasso Regression to compare rates of correct fruit detection. After implementing dimensionality reduction via PCA the Machine learning model was 78% accurate with three classes.

SKILLS

Technical: C | Assembly | C++ | Java | HTML | FTLH | SQL | Python | PHP
Tools: Slack | Webex | GitHub | Herd | PHP | AMPPS | Postman | Powerpoint | Word | DBeaver