

## LBF Hi-Tech Teacher and AR Frequently Asked Questions

1. My package is showing expired error?

A - Contact [info@lbf.in](mailto:info@lbf.in), we will send a new package, once package is expired it is of no use.

2. What if I have Forgot the Password?

A - Mail at [info@lbf.in](mailto:info@lbf.in) with School Name /School Code, we will revert.


3. Dot Net Framework not installed error.

A -

Step 1 :

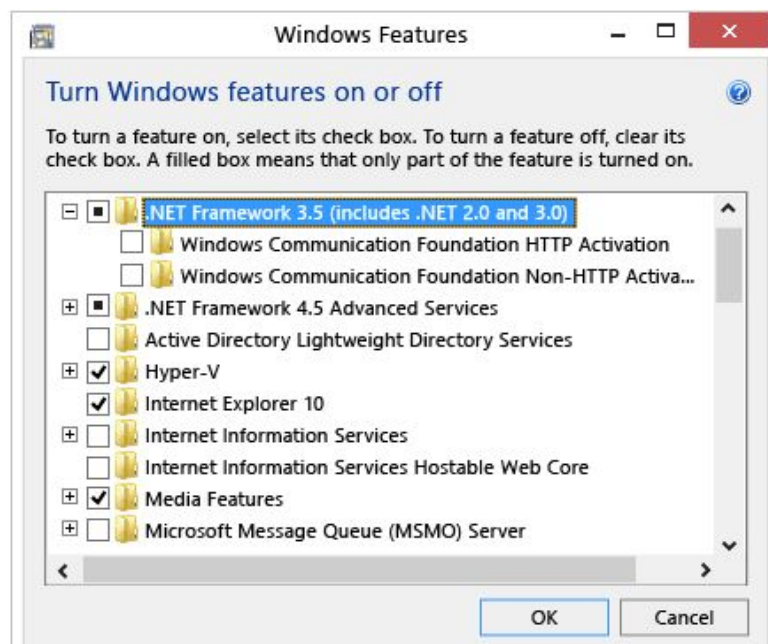
Complete all the windows security updates, if your windows is not genuine, the software might not work. (MOST IMPORTANT)

Step 2 :

Press the Windows key Windows  on your keyboard, type "Windows Features", and press Enter. The Turn Windows features on or off dialog box appears.

Step 3 :

Select the .NET Framework 3.5 (includes .NET 2.0 and 3.0) check box, select OK, and reboot your computer if prompted.



**OR**

Manually download from here and install

For 32 bit

<https://www.microsoft.com/en-in/download/details.aspx?id=21>

For 64 bit

<https://www.microsoft.com/en-in/download/details.aspx?id=25150>

(To check your system version, please open windows, type system and verify if its 32bit or 64 bit)

4. What if the error shows, Disk space not available.

A - Make sure your software is not on C drive and you are not running any other heavy application simultaneously. Go to your task manager, kill any unnecessary processes that can take more memory, Restart PC and try.

***For any other queries, please contact 9109138808, or write us at [info@lbf.in](mailto:info@lbf.in)***