LLOYD BLAKE

Senior QA Automation Engineer

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♀ Purley, UK

EXPERIENCE

Senior QA Automation Engineer WonderBill

May 2021 - February 2022

- Cross-platform exploratory testing on web, Android & iOS.
- Created automated mobile & e2e tests using Detox/Cypress.
- Coordinated developers, BAs, Marketing to prevent defects early on.

Typescript Node React GraphQL React Native Yarn

Senior QA Engineer

Football Index

m October 2018 - January 2021

- Created automated tests from scratch using Cypress.
- Tested end-to-end functional of trades & account creation.
- Became back-office SME by debugging/digging deeper into issues.

Angular React REST APIs Javascript Python Postman

Freelance Digital Marketing Executive Purple Square Digital

June 2017 - October 2018

- Reduced CPC by 16% implementing proper account structure.
- Built SEO optimised WordPress Sites using competitive keywords.
- Increased site traffic through keyword research & A/B split testing.

Ahrefs KWFinder Keyword Planner Adwords PPC MS Office

Senior Technical Support Engineer ServiceNow

- Handled customer issues, raised change & enhancement requests.
- Investigated & resolved P1 incidents to reduce production instance down times.
- Liaised with EMEA & US tech support teams during incident management & resolution.

 LDAP
 SSO
 Splunk
 SLA
 ITSM & ITIL
 Change Management

Senior Test Analyst

ServiceNow

May 2012 - September 2015

- Wrote automated tests for features using Selenium.
- Maintained automation framework & diagnosed failures.
- Upgraded & maintained QA VMware instances with new builds.

 Java
 Selenium
 Linux
 SourceTree
 Jenkins
 Exploratory Testing

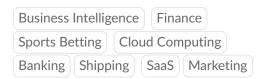
ABOUT ME

Experienced in testing & development, I enable teams to deliver faster & confidently throughout the Agile Lifecycle.

SKILLS



DOMAIN KNOWLEDGE



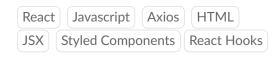
SIDE PROJECT

I Built React apps to gain a better understanding of web technologies such as RESTful APIs to enhance my knowledge as a test professional.

Self Study

February 2021 - February 2022

Portfolio Website 🚱



EDUCATION

BSc Environmental Biology University of Greenwich

September 1994 - June 1998

CERTIFICATES





Test Analyst

Patsystems

- May 2012 August 2009 May 2012
- Tested FIX exchange adapter connections to LIFFE, Eurex & CME trading platforms.
- Produced sign-off documents after completing tests for escalations & product releases.
- Reviewed software installation guides to ensure the instructions were accurate.

FIX Messaging Windows Vista Java PHP Perl

QA Test Engineer

IG Index

August 2006 - March 2009

- Verified data validity using SQL queries.
- Monitored middleware UNIX logs for issues in Oracle & Weblogic systems.
- Carried out integration, system & regression testing of back-end & front-end trading systems.

 CFD
 FX Trades
 Browser Testing
 Oracle
 Weblogic

Product Test Engineer

Ulysses Systems

March 2004 - July 2006

- Mentored & Up-skilled Junior testers.
- Tested onboard & onshore shipping processes.
- Conducted build verification tests (BVT) & upgrade test-bed with newly released builds.

C++ Visual Basic Wiki Windows XP Test Director

Software Test Engineer

Citrix Systems

September 1999 - February 2004

- Lead a team of 3 during testing & product release.
- Carried out performance & load testing of Citrix products.
- Tested Citrix products in Win32, Unix/Linux, Java & C/C++ environments.

Automation C# MS Active Directory Bash Thin Client

Second-Line Support Engineer

ICL

- Managed a team of 1st line support engineers.
- Provided support to 2nd line to escalated tickets.
- Called customers to resolve their internet connection issues.

Windows Email Internet Linux Web Browsers TCP/IP networking