#### **Abstract**

In this paper, we provide a large-scale analysis of the display ad ecosystem that supports low-credibility and traditional news sites, with a particular focus on the relationship between retailers and news producers. We study this relationship from both the retailer and news producer perspectives. First, focusing on the retailers, our work reveals high-profile retailers that are frequently advertised on low-credibility news sites, including those that are more likely to be advertised on low-credibility news sites than traditional news sites. Additionally, despite high-profile retailers having more resources and incentive to dissociate with low-credibility news publishers, we surprisingly do not observe a strong relationship between retailer popularity and advertising intensity on low-credibility news sites. We also do not observe a significant difference across different market sectors. Second, turning to the publishers, we characterize how different retailers are contributing to the ad revenue stream of low-credibility news sites. We observe that retailers who are among the top-10K websites on the Internet account for a quarter of all ad traffic on low-credibility news sites. Nevertheless, we show that low-credibility news sites are already becoming less reliant on popular retailers over time, highlighting the dynamic nature of the lowcredibility news ad ecosystem.

# An Analysis of the Partnership between Retailers and Low-credibility News Publishers

# March 14, 2021

# 1 Introduction

Recent scholarship on combating disinformation focuses on five high level approaches: i) legislative measures, ii) platform affordances, iii) community norms, iv) market forces, and finally v) individual learning. First, legal scholars (Butler, 2018; El-Khoury, 2020; Feingold, 2017; Kraski, 2017) argue that policymakers can and should pass laws that criminalize hoaxes and misinformation that have a direct negative effect on individuals or the general public. Alternatively, online platforms can choose to implement various models to detect low-credibility news (Boididou et al., 2018; Monti, Frasca, Eynard, Mannion, & Bronstein, 2019; Nguyen, Sugiyama, Nakov, & Kan, 2020; Rubin, Conroy, Chen, & Cornwell, 2016; Shao, Ciampaglia, Flammini, & Menczer, 2016; Wang, 2017) and then provide flags or indicators to assist users in discerning reputable news

from misleading content (Geeng, Yee, & Roesner, 2020; Iosifidis & Nicoli, 2020; Yaqub, Kakhidze, Brockman, Memon, & Patil, 2020). Third, social and community norms are another powerful force that regulates behavior in online communities (Chandrasekharan et al., 2018; Mele et al., 2017). Fourth, many low-credibility news providers are profit-driven (Lazer et al., 2018; Munger, 2020; Subramanian, 2017). As such, market forces can disincentivize these providers by curtailing their revenue stream (Bakir & McStay, 2018; Bozarth & Budak, 2020; Braun & Eklund, 2019; Kshetri & Voas, 2017). Finally, raising an individual's aptitude including tech literacy and critical thinking abilities through education and interventions can reduce their susceptibility to low-credibility news (Jang & Kim, 2018; Jones-Jang, Mortensen, & Liu, 2019; Roozenbeek, van der Linden, & Nygren, 2020).

In this study, we focus on market forces and examine the relationship between low-credibility news sites and their advertisers. We first aggregate a list of 913 low-credibility news sites and 3.98K traditional news sites. We then scrape ads on their homepages daily using a browser in incognito mode for a span of approximately a year. Using this dataset, we study this relationship from both the retailer and publisher perspectives. We note that the term *retailer* (also referred to as *advertiser*) incorporates all individuals, firms, parties, and entities that advertise themselves, their products, services, and brand on news sites.

The first set of our analyses focus on the retailer perspective. Retailers benefit from advertising on low-credibility news sites by navigating potential customers to their websites through placed advertisements. A careful analysis of these benefits necessarily requires reliable data on how click-through rates vary across low-credibility and traditional news publishers. Given the lack of such reliable data, we do not attempt to perform this analysis. Instead, we focus on the potential *cost* of this relationship.

Specifically, past literature on brand and marketing suggests that consumers avoid retailers that they perceive to be socially irresponsible and unethical (Abu Zayyad et al., 2021; Hoewe & Hatemi, 2017; Matos, Vinuales, & Sheinin, 2017). Indeed, several well-known advertisers had already faced brand concerns due to their partnership with low-credibility news sites (Berthon & Pitt, 2018; Braun, Coakley, & West, 2019). In our paper, we identify the retailers and attributes of retailers associated with a close connection with low-credibility news sites. We identify individual retailers, market segments, and retailer popularity ranges that are most closely related to low-credibility news sites. Most surprisingly, we find that an average high-profile retailer is very similar to an average lowprofile retailer in the probability of appearing on low-credibility news sites, despite having more resources and incentive to invest efforts in brand management (Berthon & Pitt, 2018; Braun et al., 2019). In fact, our analysis of individual advertisers identifies numerous high-profile retailers that have a significantly higher odds of appearing on low-credibility news sites over traditional news sites. Specifically, we identify popular conservative-leaning websites including donald jtrump.com and usconcealed carry.com. More interestingly, we also see popular retailers including amazon.com and ebay.com are also disproportionately advertised on low-credibility new sites. While the latter pair

of retail giants could potentially face consumer backlash, donaldjtrump.com and usconcealedcarry.com may be unlikely to experience brand concerns from their core consumer base. This is because conservatives tend to share views congruent with low-credibility news publishers and also place more trust in these publishers (Budak, 2019; Calvillo, Ross, Garcia, Smelter, & Rutchick, 2020; Verma, Fleischmann, & Koltai, 2018). And, consumers also significantly prefer publishers and retailers with which they perceive to have shared ideals and beliefs (Abu Zayyad et al., 2021; Gentzkow, Shapiro, & Stone, 2015; Hoewe & Hatemi, 2017; Matos et al., 2017). This differential cost for retailers may pressure certain types of retailers to cease collaborating with low-credibility news publishers while incentivizing others to retain this partnership. Results here suggest that brand-related cost for a given advertiser and its incentive to partnering with low-credibility news publishers is significantly dependent on its consumer base.

Next, we turn to the low-credibility news publishers' perspective. These news publishers, much like other content providers, commonly rely on ad revenue to stay profitable (Graham, 2017; Tamibini, 2017). Such ad revenue depends on three types of actors: *retailers* that pay content providers for placing their ads on their webpages, *ad firms* (e.g. Google DoubleClick) that act as intermediaries between retailers and content providers, and *news consumers* whose browsing behaviors dictate monetary flow in this marketplace. Past work (Bozarth & Budak, 2020) demonstrates that the vast majority of low-credibility news sites depend on only a handful of credible ad servers to generate ad revenue. Thus, *ad firms*, i.e. the intermediaries, that own these ad servers blacklisting low-credibility news

sites could lead to significant reduction in ad revenue for these news sites. Retailers can also take similar actions against low-credibility news sites. For instance, in the first two months of 2017, the number of retailers on Breitbart dropped by 90% (Berthon & Pitt, 2018) due to brand concerns. As such, in this paper, we focus on the concentration of ad traffic support across retailers. This helps us identify which retailers are most beneficial to low-credibility news publishers. We find that low-credibility news sites are moderately reliant on high-profile advertisers. Though, the level of reliance is significantly less than their reliance on top credible ad servers (Bozarth & Budak, 2020). Further, with retailers and platforms increasingly taking action against such harmful publishers (Berthon & Pitt, 2018; Iosifidis & Nicoli, 2020; Wingfield, Isaac, & Benner, 2016), we also examine how this reliance has changed over time. We observe a sizable reduction in low-credibility news publishers' reliance on top retailers.

# 2 Data and Methods

Our primary analysis is based on daily scrapes of low-credibility and traditional news publishers collected using a Web emulator software. Sites were scraped in incognito mode to minimize personalized advertising. These scrapes were further parsed to identify the display ads served on news publisher domains. These collected data were then further processed to identify retailer popularity ranks and market sectors.

Table 1: Topic Modeling Results. Sectors are sorted by the column "percent" which indicates the fraction of retailers that belong to a given market sector (e.g., the sector *community* constitutes to 23% of all retailers.). Example subcategories of retailers in a sector are determined through top keywords. Finally, we provide the top 3 retailers for each sector and three randomly sampled example retailers.

Name (Short Name)	Percent	Example subcategories	Top Retailers	Random Retailers
community &recreation (community)	22.9%	government agencies, non- profit organization, senior and child care, retirement homes, religion, church	usconcealedcarry.com, donaldjtrump.com, etrade.com	pgatoursuperstore.com, braddockfilms.com, whitney.org
other (other)	15.5%		amazon.com, ebay.com, iresults.com	peuterey.com, svlg.org, bookit.com
health &beauty (health)	10.1%	health, patient, skin care, den- tal, glasses, eye care	zennioptical.com, inter- nalbeautysolution.com, arthrozene.com	innatewellnessaz.com, mainehealth.org, acceler- atedurgentcare.com
home (home)	9.5%	home renovation, home main- tenance, home accessories, furniture, appliances, kitchen	foreverredwood.com, naturefreshpurifier.com, casper.com	autooneinc.com, bobsdis- countmattresses.com, lgdconstruct.com
computer, science &technology (computer)	8.5%	computer, electronics, soft- ware, online services, large machinery, industrial systems	vimeo.com, adremover.org, comparisons.org	idg.com, fightwithlights.com, argusml.com
food &drink (food)	5.4%	food, grocery, wine, coffee, tea, organic	plummarket.com, vusevapor.com, angeli- nos.com	riunitecans.com, smithflathouse.com, broadwaybean.com
banking &finance (finance)	5.2%	bank, financial services, finan- cial products, life insurance, health insurance, investment	lowermybills.com, quickenloans.com, americanexpress.com	elconfidencial.com, fmsbank.com, boneandbailey.com
vehicle (auto)	4.6%	car, truck, motorcycle, small automotive vehicle, dealer- ship, tire	stuffanswered.com, car- fax.com, carsgenius.com	tacomasubaru.com, whitemanchevrolet.com, proformparts.com
school (school)	3.8%	college, campus, university, learning, high school, aca- demic	uc.edu, purdueglobal.edu, onlinevirginia.net	portobelloinstitute.com, laurel.edu, pnwboces.org
news media (news)	3.3%	news, journalism, blog, political commentaries, entertainment news, science news and journal	cbs.com, popcornews.com, aarp.org	1430wcmy.com, trav- eller24.com, wglt.org
real estate (real estate)	3.0%	real estate, property manage- ment, commercial properties, home auction, condos, apart- ment complex	internationalliving.com, ups.com, kingston.com	michaelsaunders.com, myhome.ie, eppendorf.com
apparel (apparel)	2.7%	clothing, apparel, shoes, shirts, bag, dress	nike.com, menswearhouse.com, atmtee.com	shoplovestitch.com, voisins.com, unifiedmanu- facturing.com
legal services (law)	2.4%	lawyer, attorney, law firm, legal practice, personal injury, car accident	jeffdavislawfirm.com, legalshield.com, samhenrylaw.com	sellersandmitchell.com, hearingsolutionsoftx.com, pattersonlegalgroup.com
jewelry &special occasions (jewelry)	1.6%	jewelry&watch, holidays, special occasions, wedding, christmas, invitation	birchgold.com, jewelryexchange.com, brilliantearth.com	lightninglabels.com, juliesgraphics2006.com, arlingtonwatches.com
farm, garden &animals (farm)	1.3%	garden,farm, plant, seed, tree, dog	provenwinners.com, viralsharks.net, dogfoodexpose.com	aerogarden.com, nwf.org, greenlifewaco.com

## **Identifying Publisher Types:**

To quantify the relationship between low-credibility news producers and retailers, we first identify the set of low-credibility news publishers. We use the aggregated list of low-credibility news sites provided by 5 distinct sources: i) *the Daily Dot* (2018), ii) *Media Bias/Fact Check* (2018), iii) *PolitiFact* (2017), vi) Allcott et al (2018), and v) Zimdars et al. (2016). Several of these sources differentiate between types of low-credibility news sites. For instance, Zimdars (2016) uses *fake* to label news sites that have published completely fabricated news articles, and *unreliable* or *clickbait* to label sites that are deemed unreliable and publish articles with unverified claims. In our work, we group all domains into *low-credibility*.

To provide a richer context, we also identify the set of traditional news sites. This allows us to identify the relationship between traditional news producers and retailers and determine which retailers, or types of retailers, publish *more* on low-credibility news sites compared to traditional news. Here, we use the combined list of traditional news sites from two sources: i) *Media Bias/Fact Check* (2018), and ii) Vargo et al (2018). We refer readers to related work (Bozarth, Saraf, & Budak, 2020; Grinberg, Joseph, Friedland, Swire-Thompson, & Lazer, 2019) for details of these lists. In total, the aggregation results in 1.64K low-credibility news sites and 4.01K traditional news sites. Next, previous work shows that majority of the labeled low-credibility news sites are no longer active. For instance, 68.9% of all low-credibility news sites provided by *PolitiFact* were defunct by September 2019. At the time of writing, December 2020, 44.1% of all low-credibility news

sites in the aggregated list are defunct. Additionally, 0.8% of all real news sites are also no longer active. Removing defunct domains results in 913 low-credibility news sites and 3.98K traditional news sites. Sites that had become defunct in the middle of our data collection are excluded from further analysis.

## **Identifying Advertisements on News Publisher Sites:**

We first use the Selenium WebDriver API (Avasarala, 2014) to scrape ad-related URLs from news sites. An URL is *ad-related* if its domain is a known ad server (see details in Section 1 in Supplementary Materials). We then obtain the corresponding retailer from the URLs using regular expression matching and URL redirects. The former approach extracts the retailer directly from an ad URL <sup>1</sup>. The latter entails first making a *URL get request* using the ad URL and then obtaining the retailer from the redirected landing URL <sup>2</sup>. Please see the Supplementary Materials (Section 1) for a detailed description of this process. Note that direct advertising where the retailers work directly with publishers is not captured using our approach. An example of direct advertising is the retailer adobe.com employs nytimes.com to promote its brand through a sponsored article. For reference, according to emarketer.com, a leading market research company,

<sup>&</sup>lt;sup>1</sup>As an example: the corresponding retailer is nike.com for the ad URL https://adclick.g.doubleclick.net/pcs/click?xai=AKA&amp;urlfix=1&amp;adurl=https://www.nike.com/.

<sup>&</sup>lt;sup>2</sup>As an example: typing the link http://api.content.ad/Lib/TrackOutboundClick.aspx?wid=690055 into the browser redirects you to the landing URL funnelwide.com, which is the retailer.

direct advertising accounts for approximately 31% of all display ad spending<sup>3</sup>.

We collect data for ads and retailers through 2 different time periods. The first dataset is collected between 09/17/2019 and 12/02/2019, and the second between 03/13/2020 to 12/18/2020. Due to technical issues (e.g., the processes running out of memory) and human error (e.g., not responding to the issues on time), there are several time gaps in our data collection, notably between 10/15/2019 to 10/21/2019, 04/24/2020 to 06/01/2020, 06/14/2020 to 06/30/2020, and 07/26/2020 to 08/12/2020. As a whole, our data collection results in 8.3M ad-related URLs scraped from 640 low-credibility news sites and 2.8K traditional news sites. Of the 8.3M URLs, we are able to match 3.6M (or 43.1%) to 63.3K unique retailers (85.9% and 14.1% of the ads are obtained through regex matching and URL redirect respectively). Matched ads are more likely to be from ad servers that are credible and not listed in malware lists (Bozarth & Budak, 2020). Specifically, 46% of ads from credible ad servers are matched, compared to 29% of ads served by risky ad servers. In addition, 47% of ads by the top-10 ad firms are matched. Finally, we observe that We observe that 30% of low-credibility news sites and 28% of traditional news sites are free of ads.

#### **Determining Retailer Popularity Ranks:**

Past work demonstrates differences in retailer size and reliance on display ads (Budak, Goel, Rao, & Zervas, 2016). This suggests that there could be significant dif-

<sup>&</sup>lt;sup>3</sup>https://www.emarketer.com/content/driven-by-social-native-accounts-for-nearly-two-thirds-of-display-ad-spend

ferences in reliance on display ads served on low-credibility and traditional news sites. To determine this effect, we approximate a retailer's online popularity using the list of 10 million top-ranked websites provided by Open PageRank Online Tool <sup>4</sup>. We see that the most popular retailer in our dataset is amazon.com, which has a rank of 25. Additionally, 41.5% of retailers are not listed within the top 10 million sites and are assigned rank >= 10M.

## **Constructing Retailer Market Sectors:**

Similar to past work (Budak et al., 2016), we use topic modeling to assign each retailer into its corresponding market sector (e.g., the website toyota.com belongs to the sector *auto*) as follows: We first scrape main text content from each retailer's homepage and use the text content as input to train a semi-supervised LDA model (Jagarlamudi, Daumé III, & Udupa, 2012). This model assigns each retailer to its most probable market sector (i.e., topic). Crowdsourced evaluation of our approach on Amazon Mechanical Turk shows an F1 score of 0.73. This score is comparable to an average crowd worker's ability to detect market sectors. The process is described in Section 1 in Supplementary Materials and resulting market sectors are summarized in Table 1. As shown, there are 14 distinct sectors. The market sector *community* & recreation (or, community for short) is the largest sector and constitutes  $\approx 23\%$  of all retailers. Additionally, farm, garden,

<sup>&</sup>lt;sup>4</sup>See the list generation process at https://www.domcop.com/top-10-million-websites. Approximately 3 billion web pages are crawled in a time span of 7 years and then used to generate pagerank scores for online websites. The latest list of top 10M websites is generated on 10/18/2020.

& animals (or, farm for short) constitutes  $\approx 1\%$  of all retailers, and is the smallest market sector. Finally, approximately 16% of retailers are in the *other* category, which is the sector for uncategorized retailers and also retailers that may in fact belong to one of the 14 known sectors.

# 3 Results

We begin our empirical analysis by characterizing the relationship between news publishers and retailers from the retailers' perspective. We then discuss the publisher side of the market, with a particular focus on low-credibility news publishers. This latter analysis informs strategies for curbing disinformation online.

# 3.1 Retailer-centric Analysis

Our retailer-centric analysis centers on the branding costs for retailers to advertise on low-credibility news publishers. Indeed, extensive literature has addressed consumer activism within the online advertising space (Minocher, 2019; Newman, 2004). Retailers risk brand contamination and reduced profit when partnering with entities or support causes that consumers view as controversial or unethical (Minocher, 2019; Swimberghe, Flurry, & Parker, 2011). Within the field of low-credibility news, activist organizations have encouraged concerned consumers to boycott and publicly shame retailers that are promoting on sites like breitbart.com (Berthon & Pitt, 2018). As such, exposure on low-credibility news sites will likely cause a retailer to face consumer backlash and experience

brand damage.

Here, we operationalize exposure for each retailer *i* through two measures:

- 1. **low-credibility news advertising frequency** ( $freq_i$ ) which represents the overall frequency that i had been promoted on low-credibility news sites.
- 2. **Disproportionate low-credibility news advertising** ( $zscore_i$ ) low-credibility news advertising frequency can be driven by the overall advertising frequency of a given retailer. As an example, the retailer samsung.com has 615 ads on low-credibility news sites and 7.7K ads on traditional news sites, and the retailer 6dollarshirts.com has  $\approx 100$  ads on low-credibility news sites and  $\approx 200$  ads on traditional news sites. While samsung.com has a larger absolute number of ads on low-credibility news sites, 6dollar -shirts.com has a higher odds ratio. To account for this, we also compute a measure of *disproportionate low-credibility news advertising* by using log-odds-ratio with informative Dirichlet priors. We then compute the z-scores of the log-odds-ratios to account for variance. A  $zscore_i \geq 2$  indicates that i is significantly more likely to advertise on low-credibility news sites over traditional news sites. Likewise,  $zscore_i \leq -2$  suggests i is significantly less likely to promote on low-credibility news sites.

We examine i) the *individual retailers* that are disproportionately advertising on low-credibility news sites and thereby endangering their brand. We then determine whether an advertiser's ii) *market sector* and iii) *popularity* is associated with higher odds of being promoted on low-credibility news sites. We choose to

examine *market sector* and *popularity* because prior work (Budak et al., 2016) demonstrates that retailer reliance on display ads is inversely correlated with the size of the market sector and the popularity of the retailer. Additionally, related work (Braun et al., 2019) also suggests that high-profile retailers have more resources readily available as well as higher incentives to protect their brand. As such, we hypothesize that larger market sectors and more popular retailers have lower exposure on low-credibility news sites.

#### **Individual retailer:**

Focusing on advertising frequency, we observe that retailers including amazon .com, donaldjtrump.com, and menswearhouse.com are among retailers that have the highest advertising frequency on low-credibility news sites. For instance, Amazon has 12.6K ads on low-credibility news sites. This is a surprising finding. Further analysis shows that prepperwebsite.com, a low-credibility news site that advertises many survival-related supplies, alone accounts for 45.2% (5.7K) of Amazon's ads on low-credibility news sites. It's followed by the low-credibility news sites patriotrising.com and breakingburgh .com which account for 10.7% and 10.5% of Amazon's ads on low-credibility news sites. In comparison, ads of donaldjtrump.com and usconcealed -carry.com are more equally distributed across low-credibility news sites. Indeed, the normalized Gini coefficient (Gini, 1921) for ads distribution is 0.94 for Amazon, but 0.61 and 0.63 for donaldjtrump.com and usconcealedcarry .com (we only include sites that have at least 1 ad for a given retailer when cal-

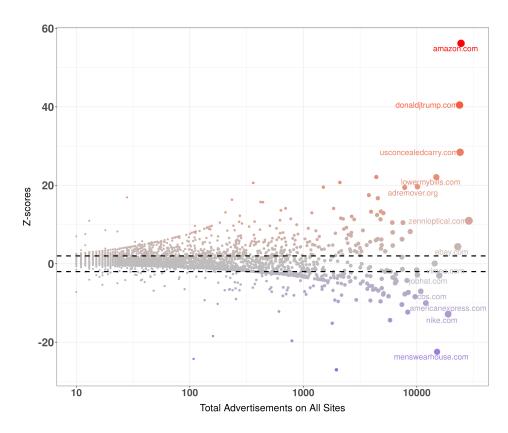


Figure 1: Top Retailers advertising on low-credibility news sites measured using log-odds-ratio with informative Dirichlet prior. The x-axis denotes a retailer's total number of ads on low-credibility and traditional news sites. Only retailers with 10 ads or more are included in the plot. The y-axis is the z-scores of the log-odds-ratios with informative Dirichlet prior. Finally, dash lines mark  $y=\pm 2$ . Retailers with z-scores  $\geq 2$  are significantly more likely of being promoted on low-credibility news sites over traditional news sites.

culating Gini).

Next, we focus on disproportionate low-credibility news advertising measured using z-scores. Results are summarized in Figure 1. The x-axis denotes overall ad frequency (i.e.,  $freq_i$ ) and y-axis denotes the zscores of the log-odds-ratios (i.e.,  $zscore_i$ ). We also label the top retailers that are significantly more and less likely to promote on low-credibility news sites. As shown, retailers including amazon.com, donaldjtrump.com, and usconcealedcarry.com are retailers that have the highest z-scores, indicating that they are significantly more likely to be promoted on low-credibility news sites. In Amazon's case, excluding the low-credibility news publisher prepperwebsite.com stills results in its z-score  $\geq 2$ . In comparison, while retailers including menswearhouse .com and nike.com also appear frequently on low-credibility news sites (e.g., menswearhouse.com has over 2K ads on low-credibility news sites), their z-scores are  $\leq -2$ , suggesting that they have a significantly lower probability than random chance to appear on low-credibility news sites.

#### **Market Sectors:**

We first examine advertising frequency by deriving the total low-credibility news advertising frequency (*freq*) accounted by retailers from each of the 15 distinct market sectors. We also include the frequency distribution across sectors for traditional news sites for contextualization. Results are summarized in Figure 2. We see that the market sectors *other*, *computer* and *community* have the highest number of ads on low-credibility news sites. The 3 sectors account for 22.0% (47.0K),

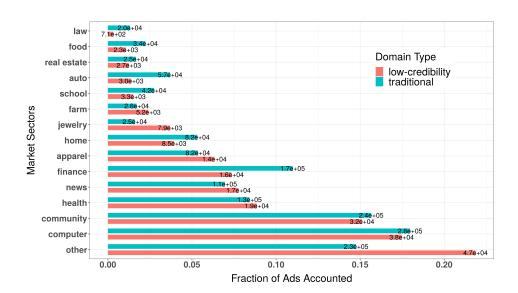


Figure 2: Advertising frequency accounted for by each market sector. Results show that *other*, *apparel* and *jewelry* retailers notably contribute to a higher fraction of ads on low-credibility news sites than on traditional news sites. In contrast, retailers in *finance*, *school*, *auto*, et cetera contribute to a lower fraction of ads on low-credibility news sites than on traditional news sites.

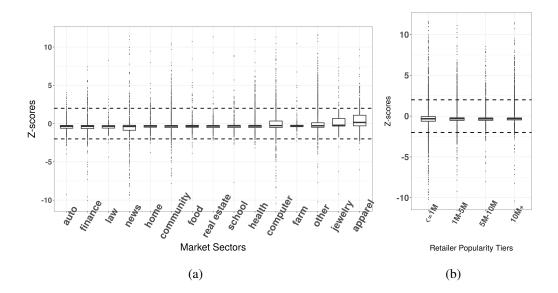


Figure 3: Figure 3(a) shows results for disproportionate low-credibility news advertising across different market sectors. The x-axis denotes the sectors, and the y-axis indicates the z-scores, and the dashed lines mark  $y=\pm 2$ . We see that an average *jewelry* or *apparel* retailer has a higher z-score than an average *auto* or *finance* retailer. More importantly, however, the vast majority of retailers have -2 < zscore < 2, suggesting that most retailers are not significantly more likely (or less likely) to promote on low-credibility news sites. Similarly, Figure 3(b) depicts the disproportionality results for retailers from different popularity tiers. Surprisingly, we see little difference between the tiers. This suggests that an average high-traffic retailer site's likelihood of advertising on low-credibility news sites is similar to an average low-traffic retailer's.

17.5%(37.5K), and 15.1% (32.5K) of total ads on low-credibility news sites respectively. Additionally, we also see that *other*, *jewelry*, and *apparel* account for a noticeably higher fraction on low-credibility new sites than they do on traditional news sites. Particularly, we see that *other* accounts for less than 15% of ads on traditional news sites, but approximately 22% on low-credibility news sites. Further analysis shows that the difference in *other* is mainly due to amazon.com. If we discount amazon.com, the remaining retailers in *other* account for 17.0% of ads on low-credibility news sites.

Next, we examine whether certain market sectors are disproportionately advertising on low-credibility news sites. As shown in Figure 3(a), we observe that an average retailer from *jewelry* or *apparel* has a higher z-score than an average retailer from *auto* or *finance*. Additionally, 6.9% of retailers in *apparel* have  $zscore \ge 2$ , the highest among all sectors. It's followed by *news* and *other* at 5.7% and 4.3%. However, the vast majority of retailers' z-scores are between {-2, 2} regardless of market sector. For instance, 92.3% retailers in *apparel* have -2 < zscore < 2. We observe a similar pattern across the sectors. Results here suggest that there is no substantial difference between the market sectors in terms of preferentially promoting on low-credibility news sites.

For robustness check, we also reassign the retailers in the *other* sector to the remaining 14 well-defined sectors when possible. Specifically, if a *other* retailer's 2nd most probable sector is one of the 14 known sectors, we assign it to that sector instead. We rerun the previous analysis and observe that results are consistent (see details in Section 2.1 in the Supplementary Materials).

# **Retailer Popularity Tiers:**

Here, we first bin each retailer into the following 4 tiers according to its popularity rank (see Section 2 for how the popularity of a retailer is obtained and ranked):  $\leq 1M$ , 1M - 5M, 5M - 10M, and 10M +. A retailer (e.g. ebay.com) belongs to the bucket  $\leq 1M$  if it's ranked as one of the top 1 million most popular websites. We see that 22.1%, 20.8%, 15.6%, and 41.5% of the retailers belong to the tiers  $\leq 1M$ , 1M - 5M, 5M - 10M, and 10M + respectively.

First, focusing on advertising frequency, we note that the  $\leq 1M$  tier has a total of 114.4K (53.3%) ads on low-credibility news sites even though they constitute less than a quarter of all retailers. It's followed by the 10M+ tier which accounts for 24.4% of all ads on low-credibility news sites. Finally, the tiers 1M-5M and 5M-10M account for 15.4% and 7.2% of ads on low-credibility news sites respectively.

Next, we also assess the disproportionality of advertising for retailers of different popularity tiers. We plot the z-scores of each tier of retailers in Figure 3(b). As shown, we again see that the vast majority of retailers from each tier have -2 < zscore < 2, thus they are not significantly more likely (or less likely) to advertise on low-credibility news sites than traditional new sites. In fact, an average high-popularity retailer ( $\le 1M$ ) is very similar to an average low-popularity retailer (10M+) in its odds of appearing on low-credibility news sites. This suggests that high-profile retailers are not taking more brand-management actions than low-profile retailers to avoid advertising on low-credibility news sites.

The analysis presented here examines the retailer rank and market sector separately. Models that account for these characteristics jointly, while controlling for other factors (e.g. number of unique publishers retailers advertised on), lead to similar qualitative findings and are presented in Supplementary Materials (Section 2.1 and Table 2).

## **Implications:**

What implications do our findings have for brand and marketing? First, we see that at the individual level, retailers such as amazon.com, ebay.com, donald -jtrump.com, and usconcealedcarry.com were disproportionately promoted on low-credibility news sites. For Amazon and eBay, this could potentially lead to a tarnished brand image and backlash from consumers. As a solution, these retailers may consider working with their ad servers to actively blacklist known low-credibility news sites. Yet, in the case of donaldjtrump.com, its brand is unlikely to face backlash from its core "consumers" given conservatives' lower trust for mainstream media and tendency to share views align with low-credibility news publishers (Budak, 2019; Calvillo et al., 2020). In fact, prior work in marketing suggests that retailers whose consumer base match the population who frequent low-credibility news may be incentivized to and benefit from advertising on these sites (Kim, Park, & Dubois, 2018; Matos et al., 2017). The difference in potential impact can even vary for apolitical retailers given how our apolitical interests can correlate highly with political behaviors and identities (DellaPosta, Shi, & Macy, 2015).

Next, focusing on market sectors, we observe that *other*, *computer*, and *community* are the largest market sectors advertising on low-credibility news sites. The same sectors are also the largest on traditional news sites. Additionally, we observe that retailers from *apparel* and *jewelry* are more likely to advertise on low-credibility news sites than the other sectors, but the difference is small. Note that our data collection is performed in incognito mode. Therefore, our results show that there is no clear difference across sectors in contextual advertising—whether the results will look similar when accounting for news consumer types and targeted display advertising is an open question.

Finally, we expected high popularity retailers (e.g., zennoptical.com, vimeo.com) to be more brand-conscious and have more capital/resources available to avoid being seen on low-credibility news sites. Yet, our results demonstrate that it's not the case. This could be due to various factors including: i) a lack of transparency on where retailers advertise their content, ii) insufficient consumer demands to disassociate the brand from the low-credibility news ecosystem, or iii) retailer concerns about weighing in on a politicized and polarized issue. We believe that quantitative work can bring more transparency to this ecosystem, addressing the first factor listed.

# 3.2 Publisher-centric Analysis

Here, we center our research on the issue of combating low-credibility news and examine low-credibility news sites' *ad dependence* on retailers. Past work (Bozarth

& Budak, 2020) studying the advertising ecosystem <sup>5</sup> of low-credibility news publishers demonstrates that two-thirds of low-credibility news sites rely on a handful of ad servers to generate ad revenue. The authors suggest that top ad firms who own these servers blacklisting low-credibility news sites can be an effective strategy to combat low-credibility news. Similar to this work, one might ask whether having i) individual retailers that low-credibility news sites rely on the most, or ii) retailers from the highest popularity tiers blacklist low-credibility news sites is a viable strategy to curtail low-credibility news sites' ad revenue. While answering this casually would necessitate additional data (e.g., news publishers' profit margins), here we quantify the degree to which these groups are currently supporting low-credibility sites. Finally, iii) we examine how low-credibility news publishers' dependence on retailers has changed over time <sup>6</sup>.

We measure low-credibility news site dependence on a group of retailers using two measures adopted from related work (Bozarth & Budak, 2020):

1. **Weighted Domain Share:** A retailer *i*'s weighted domain share, denoted as f(i), is calculate as  $f(i) = \frac{\sum_{j \in J} p_{j,i}}{|J|}$ , where  $p_{j,i}$  is the fraction of ads on j that's of i, and J is the set of low-credibility news sites and |J| is the size of this set. See example on Figure 4 (Panel C). This metric informs a retailer's

<sup>&</sup>lt;sup>5</sup>We provide a simplified description of a typical advertising ecosystem. An online site may own 1 or more ad servers. When a user lands on one of the site's pages, each of its ad servers builds and sends out bidding requests to virtual ad marketplaces. Retailers on these marketplaces can then bid to have their ads displayed on the site. Note that ad servers are owned by ad firms (e.g., Google DoubleClick). Further, ad firms also provide tools to retailers for ad-filtering and ad-buying

<sup>&</sup>lt;sup>6</sup>Note that market sector-based analysis is omitted given that we did not observe a clear difference between the sectors.

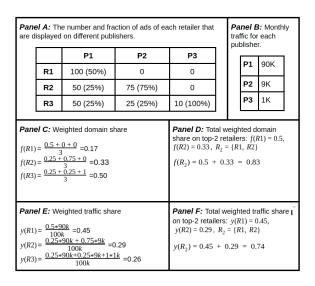


Figure 4: A simple example using 3 low-credibility news publishers and 3 retailers to summarize the two measures of dependence. Panel A and B are data panels; ii) panel C and D show an example of weighted domain share; and iii) panel E and F show an example of weighted traffic share. Adopted from (Bozarth & Budak, 2020).

overall presence across all low-credibility news sites.

2. Weighted Traffic Share: The previous metric weighs all low-credibility news sites equally. Yet, popular sites such is breitbart.com and info -wars.com have a significantly higher viewer traffic (and therefore ad revenue) than fringe low-credibility news sites like prepperwebsite .com. To account for viewer traffic difference, we calculate i's weighted traffic share, denote as y(i), using the formula y(i) = Σ jeJ P j,i\*w j where w j is low-credibility news publisher j's viewer traffic (data is obtained from related work (Bozarth et al., 2020)). See an example of the measurement in Figure 4 (Panel E). Conceptually, a retailer that advertises on popular low-credibility news sites has a higher weighted traffic share than one that

advertises on fringe/unpopular low-credibility news sites, provided that they have comparable weighted domain share.

### **Dependence on Individual Retailers:**

Here, we examine how low-credibility news publishers could potentially be affected if the retailers that they collectively rely on the most choose to blacklist low-credibility news sites. We first rank individual retailers by their weighted domain share in descending order. That is, a retailer has rank = 1 if it has the highest weighted domain share. We observe that donald jtrump.com has the highest weighted domain share, followed by zennioptical.com and amazon .com. Additionally, we also observe that the top-10 retailers ( $rank \le 10$ ) account for 16.6% of weighted domain share. By comparison, the weighted domain share for doubleclick.com, the most popular ad server, is approximately 39%, more than double that of the top-10 retailers. Next, focusing on weighted traffic share, we see that amazon.com has rank = 1 followed by ebay.com and urbanoutlit.com. Further, the top-10 retailers contribute to 20.2% of weighted traffic share. We refer readers to the Supplementary Materials (Table 3) for details of the top-10 retailers. Furthermore, the top retailers ranked in this fashion include those that are not high profile (e.g., mediaplayer10.com) as well as political advertisers (e.g. donaldjtrump.com). These advertisers might lack the motivation and/or resources to better structure their ad placement. As such, this analysis provides an informative upper bound on the impact of any k retailers can have as opposed to a strategy that is likely.

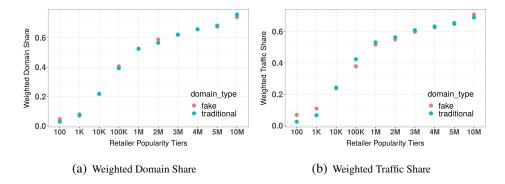


Figure 5: low-credibility New Publishers' Dependence on Retailers of Different Popularity Tiers. Figure 5(a) contains the result for weighted domain share. The y-axis is the cumulative weighted domain share accounted for by retailers that have a popularity rank of at least X. We see that retailers with popularity rank of  $\leq 100K$  accounts for approximately 40% of weighted domain share. Likewise, Figure 5(b) contains the result for weighted traffic share.

## **Dependence on Retailers Across Different Popularity Tiers:**

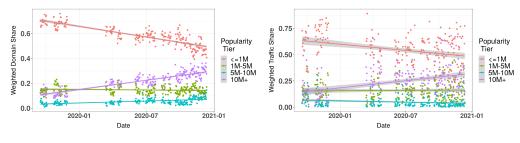
Prior reporting shows that many high-profile, popular retailers already express reluctance to partner with low-credibility news sites (Berthon & Pitt, 2018). We next determine low-credibility news sites' dependence on retailers of different popularity tiers. Results are summarized in Figure 5. We see that retailers with popularity rank  $\leq 10K$  contribute to approximately 20% of both weighted domain share and weighted traffic share. Retailers with ranking  $\leq 1M$  account for 52% of both measurements while constituting 22% of all retailers.

#### **Temporal Change in Dependence:**

In this section, we examine whether there are temporal changes in dependence. Specifically, our two datasets (the first collected between Sep 2019 to Dec 2019)

and the second collected between March 2020 to Dec 2020) allow us to analyze whether low-credibility news sites' reliance on high-profile retailers has increased or decreased over time. We again bin each retailer into the following 4 tiers:  $\leq 1M$ , 1M - 5M, 5M - 10M, and 10M +. We then calculate low-credibility news sites' reliance, measured using weighted domain share and weighted traffic share, on retailers from each popularity tier per day and plot the results in Figure 6.

Focusing on weighted domain share in Figure 6(a), we see a steady drop in share for popular retailers in the tier of  $\leq 1M$  and a steady rise of share for low popularity retailers in tier 10M+. Using a simple regression (See Section 2.2 and Table 4 in Supplementary Materials), we observe that weighted domain share for the  $\leq 1M$  tier drops by approximately 0.05% per day and increases for the 10M +tier by 0.04% per day. In consequence, weighted domain share for the  $\leq 1M$  tier retailers reduces from  $\approx 65\%$  to  $\approx 50\%$ , and increases for the 10M+ retailers from  $\approx 10\%$  to  $\approx 30\%$ . Results here highlight that low-credibility news sites are becoming less reliant on high-profile retailers and more reliant on low-profile retailers. Next, focusing on weighted traffic share, we again see a drop in share for popular retailers and a rise for low popularity retailers. However, as shown in Figure 6(b), there is a higher variance (as indicated by the data points being more spread out) and the changes are less substantial. For instance, weighted traffic decreases by approximately 0.03% per day for the  $\leq 1M$  tier (See Table 4 in Supplementary Materials), compared to a decrease of 0.05% per day for weighted domain share in the same time period. Finally, shares for the mid-level tiers 1M -5M and 5M - 10M remain relatively stationary. Results here suggest that high-



- (a) Weighted Domain Share by Popularity Tiers
- (b) Weighted Traffic Share by Popularity Tiers

Figure 6: low-credibility News Publishers' Dependence on Different Tiers of Retailers over time. Figure 6(a) depicts the change over time in weighted domain share (y-axis) across different popularity tiers of retailers. We see that the share is decreasing for retailers in the tier  $\leq 1M$ , increasing for the tier 10M, and stationary for the middle 2 tiers. Similarly, Figure 6(b) shows the change over time in weighted traffic share.

profile retailers are being promoted less on low-credibility news sites over time. Though, the progression is less substantial for high-traffic low-credibility news sites.

Thus far, we have treated our 2 datasets (the first is from Sep 2019 to Dec 2019 and the second is from March 2020 to Dec 2020) as a single time-series. Yet, there is a 4-month time gap between the 2 datasets. For robustness check, we also separate out these two datasets and use piecewise regression models to analyze temporal changes in low-credibility news publishers' dependence on popular retailers. We show that single time-series models are a better fit and that observations are also consistent between the models (see Table 4 in Supplementary Materials).

## **Implications:**

Activists and pundits alike have contended that corporations, especially the ones who are resourceful and whose products and services are ubiquitous, have a social responsibility or duty to fight misinformation and protect public interest (Creech, 2020). Results from this section suggest that doing so would have a moderate impact on low-credibility news sites' ad revenue. Specifically, if the top-10 individual retailers cease partnering with low-credibility news publishers, the publishers as a whole could stand to lose one-fifth of their total ad revenue (approximated using viewer traffic). Additionally, assuming that retailers with rank < 10K are brand-conscious, incentivized, and easily persuadable <sup>7</sup>, we again see that having these popular retailers block low-credibility news sites can be moderately effective. Next, we show that low-credibility news sites are becoming less dependent on high-profile retailers over time. This aligns with observations from related work (Berthon & Pitt, 2018; Iosifidis & Nicoli, 2020), which show that certain corporations and popular retailers had already taken actions to disassociate with low-credibility news publishers. If this trend continues, we may see a continued decline of low-credibility news sites reliance' on high-profile retailers. Though, as stated in Section 3.1, retailers vary significantly in design and intention. Specific retailers are likely to continuously partner with low-credibility news publishers without facing significant drawbacks. These problematic sites can also attract

 $<sup>^7</sup>$ For reference, youtubekids.com has a rank of  $\approx 1 \, \mathrm{K}$ , hillaryclinton.com and barackobama.com have a rank of  $\approx 10 \, \mathrm{K}$ , walkingdead.wikia.com has a rank of  $\approx 100 \, \mathrm{K}$ , and both mustardsgrill.com and powerfulpython.com have a rank of  $\approx 1 \, \mathrm{M}$ .

new high-profile retailers with particular characteristics. As such, results here only serve as the upper bound for how much retailer withdrawal could impact low-credibility news sites.

Finally, past work focusing on the role of ad servers (Bozarth et al., 2020) demonstrates that the top-10 credible ad servers alone account for half of ad revenue. In other words, low-credibility sites are significantly more dependent on the ad firms (e.g., Google) that own these ad servers than they do on retailers. This suggests that, changes in behaviors of top ad firms, and not retailers, hold more promise in limiting low credibility news site revenue streams.

# 4 Discussion

In this work, our goal was to provide the first large-scale quantification of the relationship between low-credibility news publishers and retailers. We did so through a retailer and publisher-centric analysis.

Our retailer centric analysis reveals numerous high-profile retailers with an outsized affiliation with low-credibility news publishers. We also observe that retailers across market sectors and with varying scales are generally similar in their advertising intensity on low-credibility news domains. What does this tell us? The data examined in this study are limited to ads served by ad firms that act as intermediaries between publishers and retailers. In these ad networks, retailers generally do not have or employ significant autonomy in which publishers serve their ads, so long as ads are served effectively. The ad firms generally employ

targeted advertising strategies. But, our data scraping is done using an incognito browser, thus limiting ad firms' ability for ad targeting. This partially explains why the behavior did not vary much across market sectors or sizes. Nevertheless, large retailers have marketing departments and access to resources to better control where their brand is being advertised. Therefore, it is worthwhile to note that such retailers are not, on average, using these resources to avoid affiliation with low-credibility news sites. Despite the ideological divide that also informs how consumers feel about disinformation and ways to address it (Minocher, 2019; van der Linden, Panagopoulos, & Roozenbeek, 2020), there is enough consumer demand which in turn is leading retailers to signal their desire to disassociate with low-credibility news sites (Berthon & Pitt, 2018). So what explains the continuing presence of high-profile retailers on these problematic sites? One possibility is that these retailers are not aware that they are being promoted on low-credibility news sites (Braun & Eklund, 2019). We believe ongoing quantitative work can bring more transparency to the ad ecosystem that supports low-credibility news by providing such information. Another explanation is that consumer activism only addressed a small set of high-profile retailers that advertise on low-credibility news sites (Budak, 2019; Calvillo et al., 2020; Verma et al., 2018). Indeed, certain retailers (e.g., donaldjtrump.com) may face little to no backlash from their core consumers, thus have no incentive to disassociate with these publishers.

Next, through a publisher focused analysis, we observe that low-credibility news sites are only moderately dependent on high-profile retailers. In comparison, the vast majority of low-credibility news sites are dependent on a handful of ad servers and their corresponding ad firms. As such, having ad firms blacklist low-credibility news sites is likely a better strategy for undercutting low-credibility news sites' ad revenue. Nevertheless, ad firms are, first and foremost, profit-driven entities. Thus, they are more likely to block low-credibility news publishers if such a need is demanded by their clients, the retailers. In other words, high-profile retailers may individually make the choice to dissociate with low-credibility news publishers and potentially have moderate impact on these publishers' revenue. In contrast, retailers may also collectively pressure their partnering ad firms to block low-credibility news sites, which could have a more significant impact.

Lastly, focusing on temporal changes, we also see that low-credibility news sites' dependence on high-profile retailers has reduced significantly over time. A potential explanation is that advertising firms (e.g., Google and Facebook) and large retailers that may have frequently advertised on low-credibility news publishers in the past (e.g., Kellogg, Audi, Lyft) have been increasing their efforts to disassociate with low-credibility news sites (Berthon & Pitt, 2018). It's worth noting, however, that retailers' willingness to disassociated with low-credibility sites is complicated by their divergent interests and preferences. Certain retailers are incentivized to drop out and others buy into the low-credibility news ad ecosystem. One possible outcome is that the ad ecosystem will consolidate overtime along the alignments and preferences of their consumers. This, in turn, will potentially contribute to what prior work described as pluralistic collapse (DellaPosta, 2020; DellaPosta et al., 2015). Thus, it's crucial to conduct additional longitudinal studies in the future to observe meaningful changes.

There are several limitations to our study. First, our work doesn't differentiate between different subtypes (e.g., *junksci*, *satire*, *clickbait*) of low-credibility news publishers. Given that consumer response to a retailer being present on a satire site is likely going to be different from a *hate* site, future work should provide more granular analysis focusing on the subtypes. In addition, a significant portion of low-credibility news publishers are defunct, it's conceivable that the remaining publishers significantly differ from the ones that are no longer active (e.g., the operational publishers may have had more financial success with their sites). Further, the lists of low-credibility and traditional news sites used in our work do not encompass all publishers. Moreover, the lists were generated using varied coding schemes by researchers and experts of different background.

Second, as mentioned above, our data only include ads served through ad firms that act as intermediaries between publishers and retailers. The cases where publishers allocate space to retailers directly on their pages (e.g., sponsored content) are not captured here. Moreover, data is collected using an empty user profile and incognito browser, as such we cannot address the characteristics of targeted ads. Further, our datasets were collected through a time period with many external shocks (e.g. covid crisis and the presidential election in United States). Additional longitudinal studies are needed to determine whether the trend we observed persists beyond these external shocks. For instance, high-profile ad firms and retailers may be especially cautious about partnering with low-credibility news publishers during an election year.

Third, we were unable to match a significant fraction of ad-related URLs to ad-

vertisers and the matched ads are more likely to be served by credible ad servers. It's possible that retailers employing risky ad servers significantly differ from those that operate through credible ad servers. Hypothetically, these retailers can be, on average, smaller and less well-known. As a consequence, low-credibility news publishers' reliance on high-profile retailers could potentially be lower than what's observed in our work. Future work that implements better ad collection pipelines will reduce potential biases.

Finally, our work simply quantifies the ad ecosystem as is. That is, our work is descriptive and not casual. We do not attempt to provide a counterfactual analysis on the strategies low-credibility news producers are likely to employ if the retailers blacklist them. We also do not claim that using the market, as opposed to other regulators (e.g. law), is the right strategy for limiting misinformation online.

Nevertheless, to the best of our knowledge, this is the first in-depth quantitative work that characterizes the connection between low-credibility news sites and the advertisers that they promote. We hope that results here can inform researchers who are interested in understanding the economics of low-credibility news, and assist parties who seek to leverage market forces to combat the fake news pandemic.

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