

# Lauren Brendle

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## Profile

Behavioral science researcher specialized in research writing, literature review, and data analysis.

## Employment History

- February 2020-current
- Amazon · New York, NY**  
**Data Collections Researcher**
- Provided research assistance to 3 teams developing machine learning models to solve customer problems.
  - Annotated, cleaned, analyzed, and collected data from study participants.
- July 2020-current
- Freelance/Self-Employed · Worldwide**  
**Researcher · Writer**
- Maintained a 5-star rating with clients.
  - Doubled my clientele within two weeks, and grew clientele 4x within three weeks.
  - Researched various topics in various industries such as health, psychology, sociology, business, and social services.
  - Wrote research summaries, reports, articles, blogs, and reviews for clients.
  - Built and maintained client relationships internationally through communication and timely project completion.
- 2017-2018
- Vibrant Emotional Health · New York, NY**  
**Follow-Up Counselor**
- Maintained a case load of high-risk clients to whom I provided follow-up contact after crisis interactions.
  - Assessed clients for mood, functioning, and crisis risk.
  - Provided clients with further intervention and additional mental health resources.
  - Spearheaded new program initiatives.
  - Collaborated with management in meetings as a counselor representative on behalf of my team.
- 2016-2017
- Counselor**
- Engaged with clients of a mental health and substance abuse hotline through which I used clinical judgment and active listening techniques to assess and de-escalate via phone, text, and online chat.
  - Collaboratively problem solved, performed crisis intervention, and provided resource connections to support clients.
  - Awarded for Client Satisfaction and Quality Assurance.

## Research Experience

- 2016-2018
- Research Assistant - Brooklyn College, City University of New York**
- Designed studies relating to nutrition, inflammation, and mental health.
  - Developed budgets, conducted literature reviews, drafted academic papers, recruited participants, and collected data.
- 2016
- Research Assistant - University of South Alabama**
- Performed data collection and facilitated sessions with participants for a study relating to personality traits and facial recognition.

## Education Background

- 2021
- Brooklyn College, City University of New York**  
**Master of Arts (MA) in Experimental Psychology**
- 2016
- University of South Alabama**  
**Bachelor of Arts (BA) in Psychology · Minored in Applied Statistics**

## Volunteering

- Summer 2020
- Counselor · Vibrant Emotional Health**

## Skills

Customer Service · Problem Solving · Research · Research Methods · Quantitative Research · Literature Reviews · Writing · Blogging · Editing · Data Collection · Data Analysis · Statistics · SEO · Microsoft Excel · HTML · CSS · Qualtrics · SPSS · R

## Languages

English, Native · Arabic, Limited Working Proficiency