

TOP JOBS (1 = low 5 = high)

Job	Interest	Feasible
Customer support agent	4	
Technical support agent	4	
Counsellor - high interest but no tech involvement...	4	
Climate change researcher	4	
Programmer	3	
Tester	3.5	
Complementary health practitioner	3.2	
Mediator	2	
Financial customer adviser	3.4	
Train Driver	3.5	
Biologist	3	
Plumber	2.3	
Technical sales rep		
Transport worker	3.2	
Booking agent	3.4	

INDUSTRIES Top 5 clusters

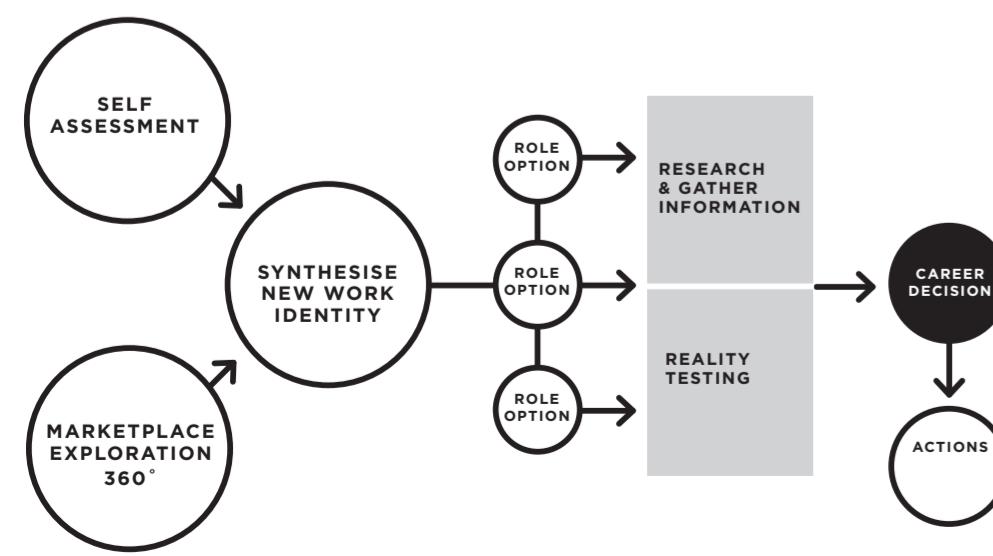
- Sales, marketing, trade, customer service
- People, social, support services
- Health
- Environmental management/sustainability
- Hospitality, tourism, entertainment

CONTEXTS/SECTORS

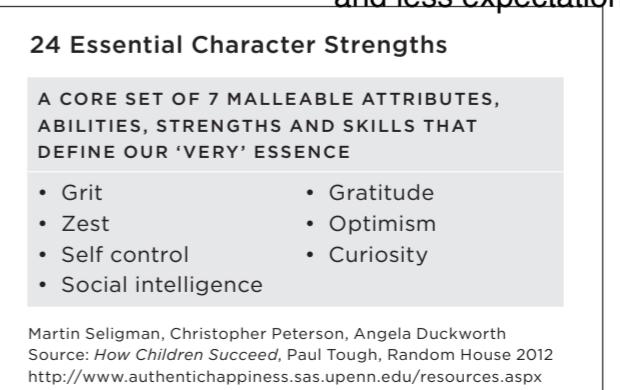
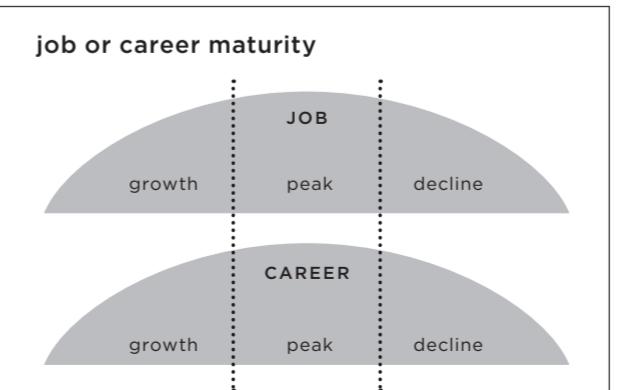
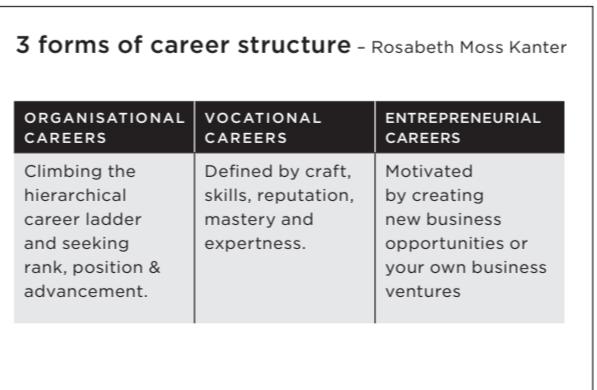
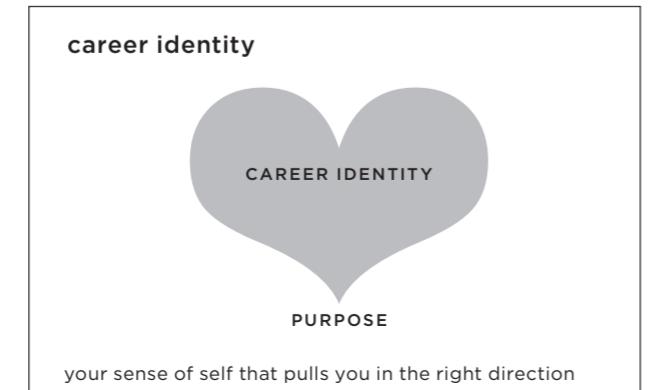
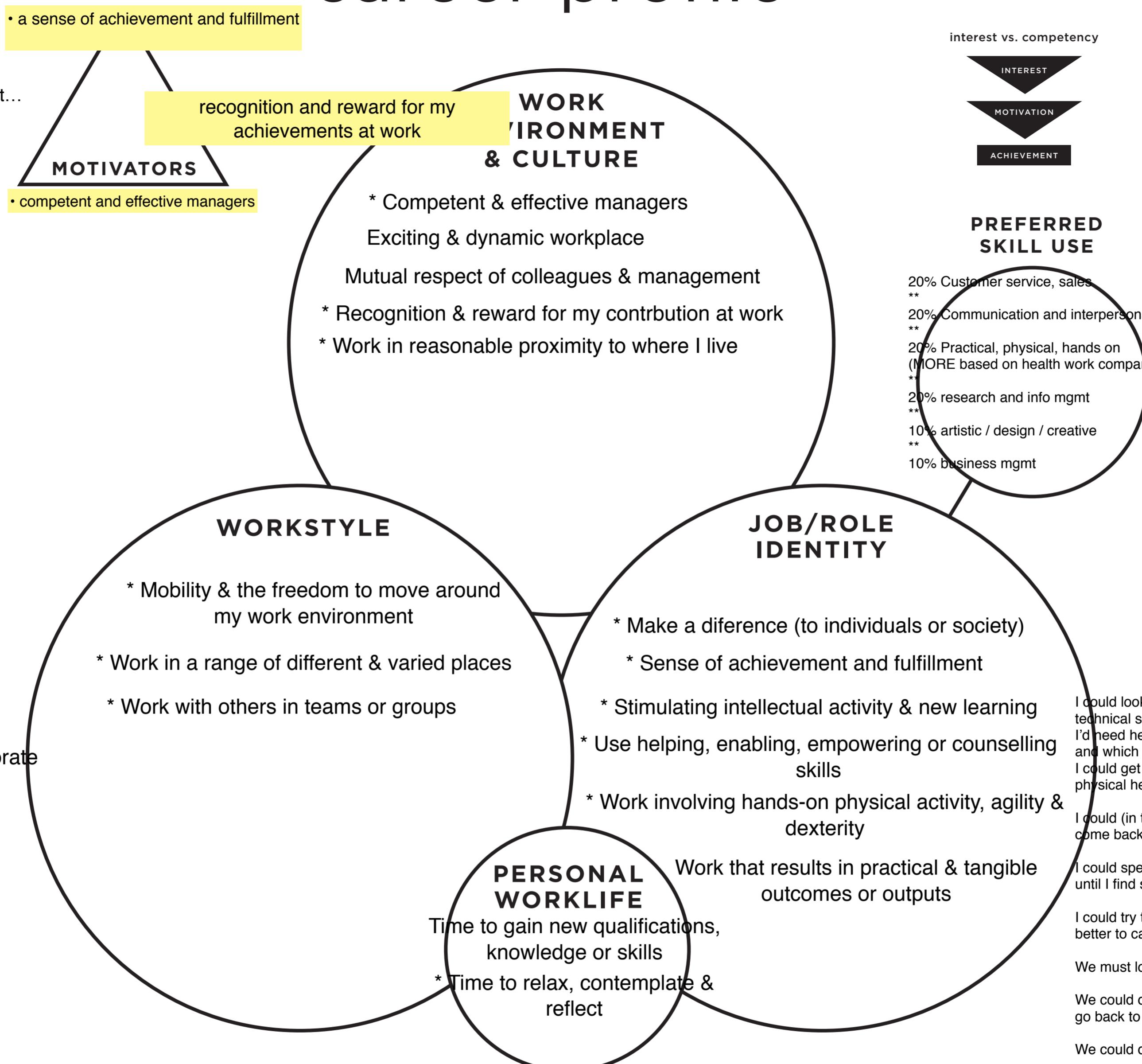
- Large organisation but not totally corporate
- Startup
- NGO

ROLES

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-
-



career profile



CONCLUSIONS

I am not sitting in the 'car' of my life at all.

I note that (subject to my goals) I have wasted a lot of time, and money on University!
Pie chart: I like a varied job that includes a lot of contact with people in a semi-structured setting including customer service and internal team contact. I like some business and creative elements as well.
This is based on what I experienced as a 2D contact centre agent in my early years.

My top three values are:

- a sense of achievement and fulfillment
- competent and effective managers
- recognition and reward for my achievements at work - this should recognise the individual contribution I make and not just be the same regardless of my performance

I think my selected industries match my skills well, though I need 'quality' or 'high end' customer service and a mixed role to meet my desires / needs.

ACTIONS

Development, Research, Reality Test

I could look for jobs in customer support and technical support
I'd need help to identify which are good, and which are bad.
I could get help for my mental and physical health issues.

I could (in theory) leave / lose my job and come back to agency work

I could speak to a different careers coaches until I find someone who inspires me the most.

I could try to work out how to express myself better to careers practitioners.

We must look at my nominal value behind having a job.

We could discuss whether it is beneficial in my terms to attempt to go back to what I had before, or take note of job time at all.

We could discuss what the correct process for leaving (or not) a job is.

Overall, I need more support and KPIs, and less expectation of independent action.