LORETTA CAIN

JUNIOR FRONT END WEB DEVELOPER

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SOCIAL

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PROFILE

I am a junior front end web developer who loves creating engaging and interactive web applications. I am currently seeking a role where I can use my 10 years of customer services experience to collaboratively create better user experiences on the web. I have a passion for learning and a naturally curious nature. I am constantly striving to discover new things.

SKILLS

- JavaScript
- Ruby on Rails
- jQuery
- Underscore
- HTML
- CSS
- GitHub/Heroku
- Phaser

- Conflict Resolution
- Communication
- Management
- Public Speaking
- Training
- Empathy
- AutoCAD
- Tessitura

EDUCATION

Nov 2015 - Feb 2016
Web Development Immersive - General Assembly
Operational use of Javascript, jQuery, Phaser, Ruby, Rails, HTML5, CSS, Github, Heroku, PostGresSQL
Working knowledge of SCSS, JSON, Node.js, HAML, Backbone, D3.js, Three.js

July 2012 - Dec 2013
Diploma of Civil Engineering Design - TAFE
Risk Assessments, Project Management, Break Down Structure, Estimating, Development Applications

January 2014
Certificate IV Occupational Health and Safety (BSB41412) - EasyHR

PROFESSIONAL EXPERIENCE

General Assembly
Team Lead
Nov 2015 - Feb 2016

- Lead a team of four in the creation of Space Race Evolution, a shooter style game with twelve levels created in JavaScript that evolves as you play
- Selected and mastered the libraries required for the project, and demonstrated their use to the other developers
- Oversaw all aspects of building the Rails backend for users and high scores
- Ensured the team communicated clearly throughout the project, were up to date with current goals, and worked as group when committing changes

Sydney Theatre Company
-Customer Services Supervisor
-Work Health and Safety Advisor
May 2010 - October 2015

- Supervised and trained a team of 20
- Managed multiple live events across multiple venues simultaneously, responsible for customer services for up to 900 patrons a night
- Liaised and fostered relationships between STC and other institutions (Sydney Opera House, Sydney Festival, Sydney Dance Company, Sydney Writer's Festival, and other outside hirers)
- Conflict and complaint resolution, entrusted with banking and cash handling for the company
- Work Health and Safety Representative and Advisor, First Aider and Fire Warden

Australian Brandenburg Orchestra
-Customer Services Representative
Dec 2014 - October 2015

- Created subscriptions, assisted patrons with general and technical enquiries via phone, email, or in person
- Following up with any errors or account problems
- Data entry and database cleaning
- Reporting to the duty manager on a daily basis and recording data in excel