

Lazaro Carrio

5307 Southwick Dr

Phone: 813-277-8948 | Email: azarocarrio@gmail.com

Developer

#Professional Experience

Boeing / Subject Matter Expert

July 2022 – Current | Remote

↳ Validate and review knowledge base articles. Advise on best practices if any errors or needs for improvement.

↳ Teach analysts Access Management Tools / Hosting & Network / Software & Application troubleshooting.

↳ Resolve Unix / Mobility / SQL elevated incidents.

↳ Coordinate closely with UI/UX, Design, and QA.

Boeing / Technical Analyst

Jan 2022- July 2022 | Remote

↳ Maintain a first response resolution rate of 92% averaged over 1,300 incidents.

↳ Resolve Mainframe / Database Software / Server related issues.

↳ Communicate and guide teammates through complex technical resolutions.

#Skills

Front-End

Javascript ES6 / jQuery

CSS

HTML / XHTML

Gulp

508 Accessibility

Back End

MySQL

PHP

AWS

Apache

C#

Source Control

Git (Git Flow)

SCRUM / Agile

Github

Jira / Bitbucket

Ruby on Rails

FrameWorks UI/UX

React / Redux

Laravel / Symfony

AngularJS

Bootstrap

Atomic Design

Wireframing / UML

Prototyping

Adobe Suite

User Stories

Swift

#Education

University of Florida / B.A in Statistics

Gainesville, Florida
