

✓ LAVITA CARROLL — Full Stack Developer Resume

Lavita Carroll

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◆ PROFESSIONAL SUMMARY

Resourceful and versatile **Full Stack Developer** with a background in application support, project leadership, and CRM solutions. Adept in building responsive web apps and user-friendly interfaces with a focus on efficiency, accessibility, and performance. Proven ability to collaborate with cross-functional teams, manage agile backlogs, and translate technical requirements into clean, scalable code. Hands-on experience from NPower's full stack development program and real-world system implementation.

◆ TECHNICAL SKILLS

Languages/Frameworks: HTML5, CSS3, JavaScript, React, Node.js, Express.js, SQL, MongoDB, Bootstrap, Git, GitHub

Tools/Platforms: VS Code, Figma, Jira, Salesforce, Guidewire, CCC, Symbility, Xactimate, Postman, REST APIs, MySQL, Linux

Other Skills: Agile Development, API Integration, CRM Support, Jira + Confluence, Project Coordination, Troubleshooting, UX/UI Design, Cross-Functional Collaboration

◆ PROJECT EXPERIENCE

Responsive Developer Portfolio — Built a modern portfolio using HTML, CSS, JavaScript, and Flexbox with an embedded resume and mobile-first responsive design. Hosted on GitHub Pages.

Weather Forecast App — React app fetching real-time data from OpenWeather API, with responsive layout and error handling.

E-Commerce Mock Site — Created a full stack MERN app with user authentication, product rendering, and MongoDB integration.

◆ PROFESSIONAL EXPERIENCE

Team Lead / CRM Project Manager

Citizens Insurance Group | Lewisville, TX | 09/2023 – 04/2025

- Led agile team in CRM migration projects using Jira and sprint cycles
- Managed UAT testing, documentation, and stakeholder sessions
- Delivered system improvements and user training

Business Application Support Analyst

Alacrity Solutions | Carrollton, TX | 10/2021 – 02/2024

- Supported Salesforce CRM and managed ticket resolution
- Built data dashboards, wrote SQL queries, improved analytics reporting
- Collaborated on backlog grooming and sprint planning

Operations Consultant & Support Analyst

Independent Clients | 2015 – 2021

- Developed reporting tools in Excel/Access, improved workflow efficiency
 - Led onboarding and training for enterprise software users
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◆ **EDUCATION**

Full Stack Developer Program

NPower Tech Fundamentals + Full Stack Program — Dallas, TX (Expected 2025)

Focus on MERN stack, cloud services, DevOps, and collaborative workflows

Associate of Science, Business Management

Westwood College – Dupage, Woodridge, IL — Graduated: 2007

◆ **CERTIFICATIONS**

- Salesforce Administrator Training — 2023
 - AWS Cloud Practitioner (Pending)
 - ITIL 4 Foundation (Pending)
 - Google Digital Marketing & E-commerce (Pending)
 - CAPM: Certified Associate in Project Management
 - Licensed Insurance Adjuster — Multi-state
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